CONTACT PERSON: Lieutenant M. C. Pecka Phone: 804-501-4869 FOR RELEASE: October 21, 2020

Henrico Emergency Communications Center

Just after 12:00 p.m., the Henrico County Emergency Communications Center's (ECC) systems (radios, telephones, etc.) were affected. All calls are being rerouted to Richmond City, which is part of our Emergency Operation Plan in the event of an emergency. Following an emergency operations plan, our staff will supplement Richmond ECC to still deliver the same emergency services, without delay.

Please continue to utilize 9-1-1 in the event of an emergency and 804-501-5000 for all nonemergency calls. Be assured your calls are being answered in the event of an emergency. Crews are on site working to determine what exactly occurred. As we get additional information, updates will be provided.

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