

2020

FY20 ANNUAL REPORT

HENRICO COUNTY POLICE DIVISION

**HENRICO POLICE IS ONE OF ONLY
24 AGENCIES WORLD-WIDE TO EVER EARN**
TRI-ARC ACCREDITATION



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Beyond the Badge
Division members give back to the community in a big way.

EDITOR
LAURA BECK | PIO
NOVEMBER 2020



HONORING & REMEMBERING

FALLEN OFFICERS



John Yarbrough
July 6, 1895



Lewis Beddow
September 8, 1946



Welford Green
December 22, 1948



Jerry Trimmer
August 14, 1966



Barry Maham
August 8, 1978



Donald Stillman
November 8, 1984



John Harris
August 19, 1994



William Edwards III
February 2, 1998



Andre Booker
January 12, 2003

CRIME RATE

Henrico County has enjoyed a steady decrease in its **Part I Crime Rate**, including an all-time low in 2018 of 24.67 crimes per 1,000 residents. In 2019, however, there was just under a 2% increase (1.86% exactly), for a **crime rate of 25.13 per 1,000 residents**.

Overall, Henrico saw a decrease in most Part I crimes in 2019. There was a **7% decrease in total violent crime**, including a 42% decrease in homicide. Rape and assault were both down 10%, while robbery rose by less than 3%. Burglary and auto theft crimes both decreased more than 10%. One crime, in particular, was the primary contributor to the overall increase in crime rate; larcenies, which increased by 7%, despite the Division's countless efforts to remind the public to lock car doors and remove valuables.

For detailed crime statistics, download a copy of the **Henrico County Police Division Crime Report** online at henrico.us/police.

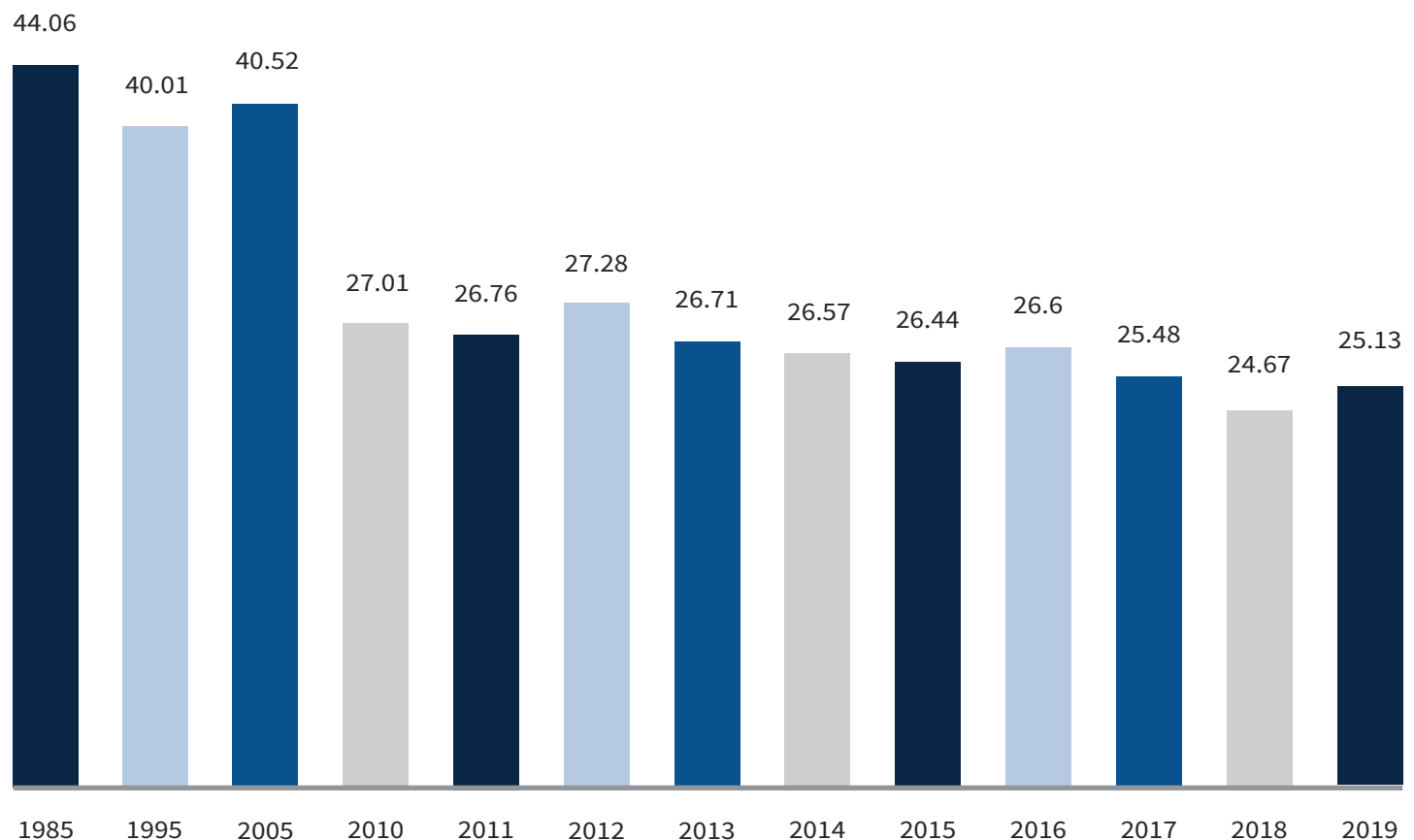
Data is based on Uniform Crime Reporting guidelines established by the Federal Bureau of Investigations (FBI).

Part I Crime encompasses both violent and property-related offenses reported in Henrico County, Virginia.

Part I Violent Crime includes criminal homicide, rape, robbery and aggravated assault.

Part I Non-Violent Crime includes burglary, larceny, automobile theft and arson.

The 2019 Crime Rate is based on the most current Henrico County Planning 3-C population estimate of 339,191.



JULY 1, 2019-JUNE 30, 2020

SIGNIFICANT ACHIEVEMENTS



SIGNIFICANT ACHIEVEMENTS

OFFICE OF THE CHIEF

CHIEF OF POLICE

In June 2020, Henrico Chief of Police, Humberto I. Cardounel, Jr. announced his plans to retire in September of the same year after serving 32 years in law enforcement for the Henrico County Police Division.

CHIEF OF STAFF

Professional Standards

The members of Professional Standards organized **two promotional ceremonies** in which 28 members were promoted to management and staff level positions within the Division. The **Written Communications Specialist** position was civilianized; a hiring process was held, and the position was filled in February 2020.

Maj. C. J. Eley's children pin on their dad's new badge at the Division's July 2019 Promotional Ceremony.

Public Information Office

The Public Information Office serves as a liaison between Henrico Police, news media, and the public. The office works collaboratively across the Division and with community stakeholders and partners to communicate timely, accurate information.

In FY20, members of the Public Information Office **produced a total of 38 videos for social media**—including nine police and communications recruiting videos and 12 public service announcements. Pedestrian safety, inclement weather, larceny-from-auto prevention, motor vehicle laws, and safe celebrations were among the topics highlighted.

A **Social Media Coordinator** position was added to the unit's complement in February 2020. Also in early 2020, the unit expanded the Division's online presence and reach by regularly utilizing **story features** on social media channels, in addition to relaunching and managing the **Henrico Police Linked In page**.



SIGNIFICANT ACHIEVEMENTS

FIELD OPERATIONS

PATROL BUREAU

The Patrol Bureau is comprised of 281 officers assigned to one of three stations: Central, South and West. Officers work day, evening or midnight shifts on one of two platoons, or a Directed Action Response Team (DART).

Lieutenant K. L. Motley attended and completed the **142nd Session of the Administrative Officers Course** at the Southern Police Institute in Louisville, Kentucky. **Lieutenants W. G. Hueston** and **R. L. Heinig** attended the **National Criminal Justice Command College** in Richmond.

In fall 2019, Henrico County acquired 11 acres of land which will be the future location of the Division's **new South Station**.

Officers J. M. Lowery and **J. L. VonCanon** were awarded the **Bronze Valor Award** at the 30th Annual Valor Awards Ceremony in November 2019. Hosted by the Richmond Retail Merchants Association, Lowery and VonCanon were awarded for their quick, heroic actions of climbing an apartment balcony to take a suspect into custody after he made furtive efforts to jump. **Officer D. A. Ojibway** was awarded **Officer of the Year** from the Varina Ruritan Club.

In collaboration with Richmond Airport Police, updates were made to the Division's Unusual Occurrence Plan for **Aircraft Related Emergencies**.

South Station's Day Watch-B Platoon officers modified their schedules and spent extra time conducting enforcement and community engagement efforts in retail areas during **Operation Blue Christmas**.

West and Central stations conducted **large-scale warrant initiatives**, resulting in the arrest of several violent offenders and a large number of warrants cleared.

The Division enacted the **Henrico County Civil Unrest Incident Action Plan** in May 2020. Incident Command was assembled and operational around-the-clock for three weeks, with scaled-back operations for an additional two weeks. Patrol officers worked 12-hour shifts with contingencies established for response to unlawful protests. Not unlike many events of 2020, these county-wide efforts were unprecedented.

SPECIAL OPERATIONS GROUP

Metro Aviation

The Metro Aviation Unit consists of nine pilots from three jurisdictions – Chesterfield, Henrico, and the City of Richmond. The Chief of Police from each jurisdiction met in December 2019 and agreed to purchase a new **Cessna 206 aircraft and downlink system**.

Air 2 was repainted and had several cracked plastic parts replaced with new fiberglass parts. The project cost was just over \$8,600 per agency.

May-June 2020, the Metro Aviation Unit provided **110.6 hours of aerial coverage for the protests and civil unrest** in Richmond, Henrico, and Chesterfield. During these flights, aircraft pilots assisted in making several arrests, including a commercial B&E, vandalism, firearm charges, a pursuit, as well as a laser attack on the aircraft. Federal charges were placed on the suspects in the laser attack on the aircraft and federal ATF charges were placed on the armed suspects involved in the pursuit.



Metro Aviation's Air 2 received all new paint and fiberglass parts.



The Division's new K9 training facility, located on Kain Road, was completed October 2019.

Traffic Enforcement

In November 2019, following the completion of **Motor Instructor School**, **Officers J. D. Tetterton** and **M. C. Mason** hosted a **Basic Motor School**, graduating three Henrico Police officers.

On December 27, 2019, Henrico Police, along with 15 other law enforcement agencies in which U.S. Route 1 passes, participated in the **Route 1 Blitz**. Coordinated by **Lieutenant R. G. Netherland**, jurisdictions stand up checkpoints or conduct saturation patrols on the same night.

In August 2019, the unit hosted **Occupant Kinematics Training**, a highly technical class for crash team investigators on how the human body reacts in car crashes as it relates to the laws of relativity and motion.

In October 2019, two crash-team members attended a **Crash Reconstruction Conference** to learn the most up-to-date techniques of crash investigation.

On November 5, 2019, **Officer L. C. Jones** received the **MADD Law Enforcement Award** for the 6th year in a row for his work in DUI/DUID arrests and instruction. Officer Jones is also one of two Henrico Police **Drug Recognition Experts (DRE)**.

In January 2020, crash-team officers received training on testifying in court using **FARO 3D Scans**. In February-March 2020, 40 officers received training in the operation of **radar for speed enforcement**.

By June 30, 2020, all officers in the **Patrol Bureau**, **Community Services**, **Special Operations Group** and **School Services** were fully outfitted and trained to use the **eTicket system**. Years in the making, nearly all enforcement personnel now have electronic summons capability.

Emergency Services

The Canine/EOD Unit is comprised of 11 canine handlers: five narcotic detector dogs, three patrol dogs, two explosive detector dogs, and one tracking bloodhound.

The Division's new **K9 training facility** was completed in October 2019. Additionally, **K9 Officers S. W. Rowe** and **P. F. Smith, II**, along with their K9 partners, **Scooby** and **Mara**, completed certification training.

In Spring 2020, civil unrest swept across the nation and the Richmond Region. The Division's **Civil Disturbance Team (CDT)** and **Emergency Response Team (ERT)** assisted Richmond City Police May 29-June 14, 2020 during the height of the unrest. The teams spent approximately **1,600 hours working alongside Richmond Police, Virginia State Police and Chesterfield Police**. The Division's CDT and ERT teams, along with many other police units, participated in the Henrico County Civil Unrest Incident Action Plan.

CRIMINAL INVESTIGATIONS

The Division's Economic Crimes Unit conducted **fraud and economic crime training** for the Patrol Bureau. The unit also hosted training led by an **IRS Supervisory Special Agent** for Division members and outside agencies.

After a global pandemic was declared in March 2020, there was an immediate and significant increase in telework. Recognizing the **increased risk of data breaches and cyber-crimes**, **Detective A. D. Preston** created a list of measures community members could take to protect themselves while working from home. Partnering with the Division's **Public Information Office**, a video was created and disseminated to the community with tips on protecting data while working from home.

In April 2020, **Detective K. L. Johnson** was recognized by the **FBI** and the **U.S. Attorney's Office for the Eastern District of Virginia** for his diligent work and investigation of a spree of robberies across the Richmond Region.

ORGANIZED CRIME

Drug Enforcement

The Drug Enforcement Unit (DEU) is comprised of detectives who investigate state and federal drug law violations by drug-trafficking organizations. DEU detectives continue to **investigate drug overdose cases** with the goal of identifying and arresting those responsible for selling illicit drugs to victims.

DEU detectives and supervisors worked closely with the Division's **Crisis Intervention Team**, the **Henrico Commonwealth's Attorney's Office**, **Henrico Mental**

Health, Probation and Parole, and Sheriff's Office, to find ways to connect overdose victims to rehabilitative care for their substance-use disorder.

DEU sponsored and taught both a **Basic and Advanced Narcotics Investigations Course** to law enforcement officers across the Richmond Region and the state. Two DEU Detectives were honored as **Case Explorer Trainers of the Year** for their efforts in teaching Division members how to utilize this important deconfliction tool.

DEU investigations led to significant seizures, including 6.5 kilograms of heroin, 16 kilograms of cocaine, 1.5 pounds of methamphetamine, 77 pounds of marijuana, \$529,618.23 in US currency, and 32 firearms.

VICE

The Vice Investigations Team (VIT) investigates crimes related to prostitution, human trafficking, solicitation of children for sexual encounters, and gambling.

VIT detectives worked closely with the **Henrico Commonwealth's Attorney's Office Victim Witness Advocates** to obtain services for human trafficking victims identified through the team's prostitution investigations. Victims were offered medical and psychological assistance services, secure shelter, as well as pimp tattoo branding removal.

VIT conducted undercover online operations targeting individuals soliciting sexual services from minors online. These operations yielded **201 warrants on 56 individuals** using a communications device to solicit a minor for sex.

The Division's Economic Crimes Unit provided community members tips on protecting their data while working from home during the COVID-19 pandemic.

See Policing During a Pandemic on page 16 for more.



SIGNIFICANT ACHIEVEMENTS

SUPPORT OPERATIONS

ADMINISTRATIVE SERVICES

Training

The Henrico Police Training Academy graduated the **69th and 70th Basic Police Academies**, adding 34 police officers and three animal protection officers to the Division's complement. At the conclusion of each academy, a graduation ceremony was held to honor the graduates and their families and celebrate their achievements.

The **71st Basic Police Academy** began in January 2020, followed by the **72nd Basic Police Academy** in June 2020.

The unit hosted many training courses throughout FY20, including: Simunition Instructor, Advanced FTO, General Instructor, FBI Law Enforcement Executive Development Association (LEEDA) Supervisory Leadership, Basic Surveillance School, and Basic Investigators School.

Officer D. M. Dickson attended **Law Fit** and became a certified physical fitness instructor. **Captain L. C. Hummel** attended **Back the Women in Blue**. **Sgt. M. H. Mack** attended **Use of Force Risk Management** training and **FBI NA Supervisor Course**.

Members of the 70th Basic Police Academy are sworn in during their graduation exercises.





Henrico County earned its recertification as a Certified Crime Prevention Community.

SUPPORT SERVICES BUREAU

Animal Protection Police

Following approval by County Manager John Vithoulkas and the Henrico County Board of Supervisors, **three officers were added to the Animal Protection Police complement – the unit's first increase of sworn staff since 1997.** Having additional Animal Protection Police Officers will allow the unit to better provide services to internal and external customers as well as the residents of Henrico County.

In collaboration with Henrico County Security, Cashiers' Office, and the Veterinary Emergency Center, Henrico Animal Protection Police hosted three low-cost **Rabies Vaccination Clinics** in FY20. A total of **365 rabies vaccinations** were administered, and **194 dog licenses** were issued.

Community Services

In January 2020, **Officer R. R. Arjona** attended **Fair and Impartial Policing** booster training at the Shenandoah Criminal Justice Center.

In April 2020, Community Services partnered with **Central Station, VICE**, and Henrico County's **Building Inspections** and **Community Revitalization and Zoning** departments after receiving multiple complaints of **illegal gambling machines** at a local convenience store. Upon inspection, several illegal gambling machines were located inside the establishment, which was subsequently closed due to these violations.

Henrico County was re-certified as a **Certified Crime Prevention Community** (CCPC) on June 24, 2020 by the Virginia Department of Criminal Justice Services. CCPC was created to publicly recognize and certify localities that implement a defined set of community safety strategies as part of a comprehensive, community safety and crime prevention effort. **Crime Prevention Through Environmental Design (CPTED) Planner, Billy Moffett**, oversees the Division's CCPC certification. For a locality to be certified/re-certified it must meet 12 core community safety strategies, augmented by a minimum of seven additional crime-prevention strategies.

School Services

Henrico Police School Services is comprised of the School Resource Officer (SRO) program, School Crossing Guards, Police Explorer Program and the Henrico Police Athletic League (PAL). The unit provides support to all Henrico County Public Schools (HCPS). SROs help to provide a safe school environment for students and staff and serve as the primary officer on police-related calls for service at their assigned school.

Every summer, Henrico Police supports and participates in the **Henrico PAL Summer Camp** for HCPS students. In 2019, **15 Henrico SROs provided ancillary counselor services across three camp sites** and participated alongside campers in various field trips and activities.

In August 2019, all Henrico SROs attended **Juvenile Services Officer Training**. This comprehensive, continual training covered state and federal laws; school and personal liability issues; security awareness in schools; mediation

and conflict resolution; disaster and emergency response; cultural diversity awareness and implicit bias; working with students with disabilities, mental health needs, substance abuse disorders or past traumatic experiences; and student behavioral dynamics, including current child and adolescent brain development.

In November 2019, a 70-year-old male collapsed in the parking lot of a Cookout restaurant in Henrico's west end. **School Resource Officer J. R. Turner**, who was off duty at the time, arrived on scene seconds after the man collapsed and immediately jumped into action. Realizing the patient was unconscious, not breathing and likely in cardiac arrest, Officer Turner started performing CPR on the patient and continued until Henrico Fire & EMS arrived. In April 2020, Officer Turner was recognized for his heroic actions and awarded the **Henrico Police Lifesaving Award**.

In 2019, 15 Henrico SROs supported the Henrico Police Athletic League Summer Camp, mentoring and participating alongside campers in various field trips and activities.





POLICING IN A GLOBAL PANDEMIC

On March 11, 2020 the **Novel Coronavirus Disease, COVID-19**, was declared a pandemic by the World Health Organization. On March 13, a national emergency was declared in the United States concerning the COVID-19 outbreak. Henrico County government closed the following Monday, March 16, as county leaders crafted a plan for moving forward with daily operations. The pandemic greatly affected Henrico Police operations and created a new normal for many employees.

Here are examples of how Henrico Police innovated and adapted to safely deliver the highest level of service possible.

Technology

As part of the Henrico County's telework initiative, the **Police Technology Support Unit (TSU)** readied approximately **50 computers and nearly 40 phones in just two days** for deployment to civilian employees. Most notably, the **Criminal Records Telephone Reporting Unit** was able to work from home and still answer calls with no downtime. The unit also set-up an additional **70 computers in just two days** for Henrico County Department of Information Technology (IT) to use as take-home laptops for other county employees.

Police TSU was able to successfully deploy **Cisco WebEx** and **Microsoft Teams** division-wide, as well as increase employee usage of **OneDrive** and **mobile phone applications** to make telework easier. The unit also provided training on how to use these technologies.

Cisco WebEx proved to be incredibly beneficial in maintaining operational continuity and communication throughout the Division. Division-wide trainings, intelligence meetings, candidate interviews for multiple hiring processes, staff meetings, BPA training, daily briefings, and Emergency Custody Order evaluations are among the many activities this virtual meeting and event technology supported during the pandemic.

Microsoft Teams was also very beneficial in maintaining communication amongst units and teams during the pandemic. The application enabled teams to communicate more efficiently, reduce email load, and maintain work productivity while working from home.



A temporary Emergency Communications Center went operational while the center underwent de-contamination after a possible exposure to COVID-19.

Police officers were outfitted with personal protective equipment (PPE), including face masks, gloves, cleaning wipes and hand sanitizer.



Police TSU converted to an **appointment-based service model** during the pandemic, reserving walk-ins only for inoperable or damaged hardware. The unit also reduced its on-site staff to no more than two at any given time, doing so without a decrease in performance or responsiveness to problems. In fact, the unit saw an increase in the ability to resolve issues using an appointment-based model combined with telework.

Through a coordinated effort between Henrico County IT, Public Relations, and the Division's Inspections and Technology Support units, the annual **Fallen Officers Memorial Service** as well as the **71st Basic Police Academy Graduation** were both **live streamed** for the public, Division members, friends and loved ones.

Testing Sites

In May 2020, Henrico County established a **COVID testing site** for county employees. Members of the **Traffic Enforcement Unit** staffed the testing site around the clock during the duration of the event. **Community Engagement Coordinator, C. S. Mallory**, was selected as the **Henrico County Scheduling Coordinator** for the testing site. Mallory served as point-of-contact for all test application reviews and was responsible for coordinating the drive-through testing process with staff and the Emergency Operations Center (EOC).

With help from the Division's Public Information Office, recruiters hosted dozens of interactive and informative Career Information Sessions virtually throughout the pandemic.



Security & Enforcement

From March through May 2020, the Division's **ERT, K9, Traffic Safety, Community Services** and **School Services** units worked together to patrol Henrico County parks, schools and facilities during **Virginia's Phase I COVID-19 Response**. In accordance with executive orders issued by Gov. Ralph Northam, officers helped enforce social-distancing in the community. The units also assisted with **security and community engagement at food distribution locations** organized by Henrico County Public Schools.

Communication

The Division's **Public Information Office** played a crucial role in keeping the community informed about police services impacted by the pandemic. In collaboration with internal and external stakeholders, the unit also created and distributed safety messages to Division members and the community.

Recruiting

Multiple hiring processes for both Police and 911 Dispatchers were held during the pandemic, creating a significant challenge for recruiters. Members from the **Public Information Office** worked with **Police Personnel** to create and implement a **virtual recruiting plan**. The plan included dozens of virtual career information sessions, a dynamic, easy-to-find webpage, Henrico Police Linked In page, and multi-media marketing and promotions across all Henrico Police social media channels.



SERVICE & GENEROSITY

BEYOND THE BADGE



Cops on the Coop

September 23-26, Henrico Police, along with other local law enforcement agencies, teamed-up with six area Chick-Fil-A restaurants to raise support for nearly 26,000 Special Olympics of Virginia (SOVA) athletes in an inaugural event called Cops on the Coop. Officers posted up on restaurants' rooftops to garner attention from passersbys while officers stationed at drive thrus and entrances encouraged donations. **A total of \$20,683 was raised**, which provides SOVA athletes support for healthcare and competition costs.



James River Regional Cleanup Day

On September 14, 2019, the **Henrico Police Marine Unit** participated in the 20th James River Regional Cleanup Day, hosted by the James River Advisory Council along with regional Parks and Recreation Departments.

No Shave November

In November 2019, Division members **raised \$12,000** in its first No Shave November fundraiser. In addition to raising awareness and showing support for cancer patients, the money raised will help support Division members and their families battling cancer.



PAL Thanksgiving Turkey Giveaway

In November 2019, Henrico PAL and School Resource Officers assisted with distributing more than 200 turkeys to families in need. In collaboration with HCPS administration, officers also helped to select families from their assigned schools who would benefit from receiving the turkeys.

National Wreaths Across America Day

On December 14, 2019, members from Henrico's Police, Fire and Sheriff departments placed wreaths at the gravestones of unknown soldier's reinterred at Seven Pines National Cemetery.



Cops and Kids Christmas Program

Sponsored by the Henrico Fraternal Order of Police—Lodge #4, officers from Henrico and New Kent counties paired up with approximately **104 children** for a delicious **holiday breakfast and shopping spree** during its annual Cops and Kids Christmas Program. Officers and kids shop together for clothing and other essential items, as well as toys, games and books.

Throughout the year, officers and countless other Division members support the community and the people they serve through fundraisers, awareness campaigns and more.

Henrico Christmas Mother

Division members **donated more than 500 items** for those in need, including bikes, blankets, toys, games, crafts, books, clothing, winter coats, personal items, food and more for the 2019 Henrico Christmas Mother campaign.

Multiple Sclerosis Push Up Challenge

Henrico crushed it for 60 seconds in response to a challenge from Mayor Levar Stoney and City of Richmond Chief of Police in February 2020. Henrico's finest—from **Police, Fire & EMS**, and **Sheriff**—along with Henrico Board of Supervisors members **Dan Schmitt** and **Tyrone Nelson**, came together to show support and raise awareness for the National Multiple Sclerosis Society. Rob Roberts, whose wife was diagnosed with MS in 2008, created the challenge of holding a low push up for one minute to simulate the fatigue and strain an MS patient endures.

Game Changer

Game Changer, developed in Los Angeles, Calif. by Sean Sheppard, convenes community members, law enforcement and members of the judicial and legislative branches of government for moderated focus groups to discuss community issues. The events encourage frank and open dialogue by creating a safe space for community members, law enforcement and elected officials to **discuss problems and devise solutions together**. Henrico Police, along with Richmond City and VCU Police, participated in several events and discussions about respect, communication, race, officer training, media and police transparency throughout FY20.

Virtual Walk Like MADD

Mother's Against Drunk Driver's (MADD) signature fundraising event, Walk Like MADD, helps to raise both awareness and funds to end drunk driving and fight drugged driving. In early 2020, Henrico Police held a **Brunswick stew sale** which **raised over \$6,000** toward the virtual walk, earning them an award for **Top Law Enforcement Fundraising Team**. With every step taken and each dollar raised, walkers are supporting MADD's life-saving mission to keep our families and communities safe.

Make a Wish Parade

In June 2020, Henrico Police, along with Henrico Fire & EMS, escorted **Make-A-Wish of Greater Virginia** staff, volunteers and supporters in a surprise parade for Naielle, whose wish for an electronics shopping spree was being granted.





CONTACT INFORMATION



ONLINE

henrico.us/police



PHONE

DIAL 911 IN AN EMERGENCY

Non-Emergency: (804) 501-5000

General Information: (804) 501-4800

Animal Protection: (804) 727-8800



EMAIL

Email general inquiries to police@henrico.us

Inquiries will be directed to the appropriate section



POLICE STATIONS

West Station

Henrico County Public Safety Building
7721 E. Parham Road, Henrico, VA 23294
Open 24 hours daily, 365 days a year

Central Station

7850 Villa Park Drive, Henrico, VA 23228
Open 8 AM-4:30 PM Monday-Friday

South Station

561 Eastpark Court, Sandston, VA 23150
Open 8 AM-4:30 PM Monday-Friday

Henrico Animal Protection/Shelter

10421 Woodman Road, Glen Allen, VA 23060
Open 10 AM-4:30 PM Monday-Saturday



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