

## HOW DO I REPORT A VIOLATION?

If you are aware of a property in Henrico County that is in violation of these ordinances, please call the Division of Community Maintenance hotline at (804) 501-4757. **The hotline is available to address your concerns 24 hours per day.** When you call to report a problem, you will be required to give your name and telephone number. **This information is kept confidential and will not be released under any circumstances.** It will be used only when County staff require additional information to investigate the case or to update complainants of the status of their concerns.

24 Hour Hotline: (804) 501-4757

For more information or to report violations, please visit our website:

[www.henrico.us/revit/community-maintenance](http://www.henrico.us/revit/community-maintenance)



Proud of our progress;  
Excited about our future.

## DID YOU KNOW?

Overgrown vegetation is prohibited from being cut when the area is required to remain natural to serve as a buffer, or is located in a protected wetland. Questions about buffers and protected wetlands can be answered by calling the Department of Community Revitalization at (804) 501-4757.

### HELP US HELP YOU...

Properties with high weeds and grass frequently have other ordinance violations. If you call to report a violation, advise our staff of the following:

- 1) The address of the property.
- 2) Is the property developed or undeveloped?
- 3) Are there inoperable vehicles on the property?
- 4) Is there any trash or other debris on the property that is not stored in a watertight container?



Revised Summer 2014

## County of Henrico, Virginia



## Weeds and Grass Ordinance



## Department of Community Revitalization

P.O. Box 90775  
Henrico, VA 23273-0775  
Phone: (804) 501-4757  
Fax: (804) 501-7630

[www.henrico.us/revit/community-maintenance](http://www.henrico.us/revit/community-maintenance)

## MISSION STATEMENT

The Department of Community Revitalization coordinates the County's programs and services intended to promote healthy, vibrant, and attractive residential, commercial, and industrial communities.

## DIVISION OF COMMUNITY MAINTENANCE

The Division works cooperatively with citizens through education, volunteer assistance, and communication to gain voluntary compliance with County codes to promote a healthier and safer environment. The Division's motto is: "Service through communication and care."

## PURPOSE OF BROCHURE

This brochure describes the laws that prohibit the overgrowth of weeds and grass. Preventing unsightly overgrowth is important to the people who live and work in Henrico County, as well as to prospective businesses and residents.

## HENRICO COUNTY CODE

Section 10-135 of the Henrico County Code defines weeds as any "grass, weeds, bushes, poison ivy, poison oak or any other foreign growth other than trees, ornamental shrubbery, flowers and garden vegetables."



## WHAT DOES THE CODE REQUIRE?

The County Code restricts weed and grass growth to 12 inches in height on the following properties:

- Developed Property - regardless if it is vacant or occupied, residential or commercial - must cut weeds and grass within 150 feet of adjacent property and public streets.
- Undeveloped Property - must cut weeds and grass within 150 feet of adjacent developed property.

## WHAT HAPPENS WHEN A VIOLATION IS OBSERVED?

A Community Maintenance Inspector will respond to a violation by contacting the property owner to explain the code and how to reach compliance. The inspector will make every effort to contact the property owner in person by leaving business cards, brochures, and notices at the property and/or following up by the U.S. mail. Voluntary compliance is the goal of our program. However, if voluntary compliance is not reached by the deadline date, the County may respond by hiring a contractor to cut the weeds and grass and billing the cost of doing so to the property owner.

The County Code requires one written Notice of Violation to be issued during a 12 month period. Additional violations during a 12 month period may be cut by the County's contractor without further notice and the cost billed to the property owner.

