



NEWS RELEASE

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National Public Safety Telecommunicator's Week

National Public Safety Telecommunicator's Week is being celebrated April 8 - 14, 2018 and recognized locally in Henrico County by proclamation of the Henrico County Board of Supervisors. This special week, annually, honors the men and women in the emergency 911 center who receive, dispatch, and render lifesaving assistance to citizens in Henrico County.

In 2017, Henrico County emergency communications personnel handled over 500,000 telephone calls, of which, more than 178,000 were emergency 911 calls. Our communications personnel provide the vital link between Police, Fire, and Emergency Medical Services personnel and the citizens of Henrico County. They are the gateway to all emergency services needed by our citizens and the primary providers of critical information for Henrico's first responders. Police Chief Humberto Cardounel and Fire Chief Tony McDowell said their respective agencies are proud to honor these dedicated professionals during the week that was designated to recognize their services and commitment to professionalism.

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