

HOW DO I REPORT A VIOLATION?

If you are aware of a property in Henrico County that is in violation of this ordinance, please call the Division of Community Maintenance hotline at (804) 501-4757. **The hotline is available to address your concerns 24 hours per day.** When you call to report a problem, you will be required to give your name and telephone number. **This information is kept confidential and will not be released under any circumstances.** It will be used only when County staff require additional information to investigate the case or to update complainants of the status of their concerns.

24 Hour Hotline: (804) 501-4757

For more information or to report violations, please visit our website:

www.co.henrico.va.us/maint



Proud of our progress;
Excited about our future.

HELP US HELP YOU...

Properties with zoning violations frequently have other ordinance violations. If you call to report a violation, advise our staff of the following:

- 1) The address of the property.
- 2) Is the property vacant or occupied?
- 3) Is the grass on the property taller than 12 inches?
- 4) Are there inoperable motor vehicles on the property?
- 5) Is there any trash and debris on the property?



Revised Spring 2012

County of Henrico, Virginia



Zoning Ordinance



Department of Community Revitalization

P.O. Box 90775
Henrico, VA 23273-0775
Phone: (804) 501-4757
Fax: (804) 501-7630

www.co.henrico.va.us/maint

MISSION STATEMENT

The Department of Community Revitalization coordinates the County's programs and services intended to promote healthy, vibrant, and attractive residential, commercial, and industrial communities.

DIVISION OF COMMUNITY MAINTENANCE

The Division works cooperatively with citizens through education, volunteer assistance, and communication to gain voluntary compliance with County codes to promote a healthier and safer environment. The Division's motto is: "Service through communication and care"

PURPOSE OF BROCHURE

This brochure describes the laws on pets, fences, walls & hedges, outside storage of furniture and building materials, and parked trailers, trucks, & wreckers.

Henrico County Zoning Code:

- 1) Section 24-102(2) - Trailers
- 2) Section 24-3 - Pets
- 3) Section 24-96 - Trucks, Wreckers & Commercial Trailers
- 4) Section 24-95(m) - Outside Storage
- 5) Section 24-95(1-8) - Fences, Walls or Hedges

TRAILERS

In any district used for residential purposes, one travel, utility, and/or boat trailer, as an accessory use, may be parked or stored in the rear, side yard, carport, or garage on the same lot with the principal use, provided it shall not be occupied for living or business purposes. The wheels or other transporting devices may not be removed, except for repairs, nor can the trailer be connected to any utility service, to the ground, or to any other structure in any manner that would prevent its ready removal.

PETS

By law, Henrico County allows only three adult pets per residence unless a Conditional Use Permit is obtained. Conditional Use Permits may be obtained for private kennels located in residential districts by calling 501-4602 for an application. Conditional Use Permits allow the keeping of four or more dogs, cats, pets, fowl, or domestic animals that are at least four months old by the property's occupants for non-commercial purposes. In agricultural districts, kennels must meet a distance set back requirement or obtain a Conditional Use Permit.



FENCES, WALLS, & HEDGES

Fences, walls, and hedges shall be continuously and properly maintained in good repair by the owner of the lot.

TRUCKS & COMMERCIAL TRAILERS

It shall be unlawful to park, except while loading, unloading, or working at or near the location where it is parked, any truck or commercial vehicle exceeding 10,000 pounds gross weight, or any commercial trailer or wrecker, upon any highway, street or alley in any agricultural or residential zoning district. "Gross weight" shall be the aggregate weight of a vehicle and the load it is designed to carry, as recorded by the state division of motor vehicles.



WRECKERS/TRAILERS

Parking of any commercial enclosed or flatbed trailer or any wrecker in a residential district regardless of their empty weight, **is permitted only while loading or unloading.**

OUTSIDE STORAGE

In all residential and agricultural districts, household appliances or furniture manufactured and sold for indoor use may not be placed in yards. In addition, building materials may not be stored outside a fully-enclosed building unless there is an active building permit on the property for construction activities.