

## HELP US HELP YOU...

Community Maintenance enforces the zoning ordinances which apply to both residential and commercial properties. The following are some of the ordinances that the Division of Community Maintenance enforces:

- 1) Tall Grass
- 2) Trash and Debris
- 3) Inoperable Motor Vehicles
- 4) Outside Storage of Furniture and Appliances
- 5) Outside Storage of Building Materials
- 6) Pets
- 7) Utility, Boat, and Recreational Trailers in front yards
- 8) Wreckers
- 9) Commercial Vehicles over 5000 pounds empty weight within a residential district

If you know of any violations involving the above mentioned ordinances, please call us at (804) 501-4757 or visit our website at [www.co.henrico.va.us/maint](http://www.co.henrico.va.us/maint) to report them. Your complaint is confidential and no information will be released to the public.

## HOW DO I REPORT A HOME OWNER IN NEED?

If you are aware of a home in Henrico County that is in need of this program, please call our Neighborhood Planner at (804) 501-4757.

## WHAT IF I WANT TO ASSIST?

If you or your group would like to assist a needy citizen within your neighborhood, please call our Neighborhood Planner at (804) 501-4757.

24 Hour Hotline: (804) 501-4757

For more information on volunteer opportunities, please visit our website:

[www.co.henrico.va.us/maint](http://www.co.henrico.va.us/maint)



Proud of our progress;  
Excited about our future.



Revised Spring 2012

## County of Henrico, Virginia



## Volunteer Assistance Program



## Department of Community Revitalization

P.O. Box 90775  
Henrico, VA 23273-0775  
Phone: (804) 501-4757  
Fax: (804) 501-7630

[www.co.henrico.va.us/maint](http://www.co.henrico.va.us/maint)

## MISSION STATEMENT

The Department of Community Revitalization coordinates the County's programs and services intended to promote healthy, vibrant, and attractive residential, commercial, and industrial communities.

## DIVISION OF COMMUNITY MAINTENANCE

The Division works cooperatively with citizens through education, volunteer assistance, and communication to gain voluntary compliance with County codes to promote a healthier and safer environment. The Division's motto is: "Service through communication and care"

## PURPOSE OF BROCHURE

This brochure describes a program that Henrico County developed in order to assist low-income citizens with home maintenance activities.

## VOLUNTEERS

Volunteers provide an efficient and dedicated work force to help improve their communities. By developing partnerships with neighborhoods, civic associations, businesses, churches, and community-based organizations, we can prevent neighborhood deterioration in Henrico County.

## WHO QUALIFIES FOR ASSISTANCE?

The main criteria for a person to qualify for assistance is financial capability. To meet this criteria applicants must demonstrate that they have limited financial support. A qualification process is utilized to determine the applicants eligibility.

In addition to meeting the income qualification, assistance is focused on individuals who may meet one or more of the following criteria:

- 1) **Age:** Applicants must be 62 years or over.
- 2) **Physical & Mental Capability:** Applicants must demonstrate that a serious mental or medical condition exists.
- 3) **Family Resource Capability:** Applicants must demonstrate that they have no family members who can assist them within the Richmond metro area.
- 4) **Single Parent Status:** Applicants must be a full-time worker with at least one child under the age of 12.

## TYPICAL PROJECTS

- √ Yard cleaning
- √ Moving trash and debris to curb
- √ Prepping and painting homes

## TYPES OF ASSISTANCE

**Community Cleanups:** These events are scheduled on Saturdays and are designed to provide opportunities for individuals to dispose of trash, debris, and junk.

**Operation Paintbrush:** These events are scheduled by the volunteers and are designed to prep and paint the homes for needy citizens.

**Adopt-a-Neighbor:** This assistance program brings a property owner and volunteers together to help the needy property owner. The volunteer agrees to maintain the yard area for a specific time period.

**Mission Programs:** The Department of Community Revitalization's staff works closely with many work camps during the summer months. Staff members locate citizens who need assistance and the directors of the work camp provide the volunteers to conduct the work.

**Community Outreach:** This program works to develop a network among the County's churches, civic leagues, and businesses that will link the community assistance/outreach with the needs of the citizens.