



# HENRICO COUNTY

Department of Community Revitalization

## TRASH and DEBRIS

### DIVISION OF COMMUNITY MAINTENANCE

The Division works cooperatively with citizens through education, volunteer assistance, and communication to gain voluntary compliance with county codes to promote a healthier and safer environment. Our motto is “Service through communication and care.”

### PURPOSE OF THIS DOCUMENT

This brochure describes the laws that prohibit the dumping or storing of trash, litter, and refuse, and control the manner by which such materials are transported. Litter laws are important to the people who live and work in Henrico County, as well as prospective businesses and residents.



### OUTSIDE TRASH AND DEBRIS

Section 10-100 of the Henrico County Code prohibits a property owner to allow the storage or accumulation of trash, garbage, refuse, litter, and other substances which might endanger the health and safety of other County residents. This section of the County Code also requires that all garbage, trash, refuse, and litter be placed in watertight containers and kept covered until it is disposed of in a landfill or removed from the premises by trash or garbage collectors.

### INSIDE BUILDINGS—GARBAGE AND RUBBISH

Section 308.1 of the Virginia Maintenance Code also prohibits accumulations of garbage or rubbish inside buildings or structures.

## WHAT HAPPENS WHEN A VIOLATION IS OBSERVED?

Inspectors will respond to a violation by contacting the property owner to explain the code and how to reach compliance. The inspector will make every effort to contact the property owner by leaving business cards, brochures, and notices at the dwelling and following up by the U.S. mail. Voluntary compliance is the goal of our program. If voluntary compliance is not reached by the deadline date, the County may respond by hiring a contractor to remove garbage, litter, trash, and debris and billing the costs to the property owner. Only one Notice of Violation will be issued in any 12-month period; additional violations may result in Henrico County proactively removing the trash and billing the property owner. Any unpaid bill could be assessed as a lien against the property and shown on the property owner's tax bill.

*Fines for these code violations could range from \$250 to \$2500.*

## HOW DO I REPORT A VIOLATION?

If you are aware of a property in Henrico County that is in violation of this ordinance, please contact the Division of Community Maintenance. The Build Henrico website and phone hotline are available 24 hours per day. When you report a problem, you will be required to give your name and telephone number. This information is kept confidential and will not be released under any circumstances. It will be used only when County staff require additional information to investigate the case or to update you on the status of your concern. Visit <https://henrico.us/build> or call (804) 501-4757, Option 1, to report a violation.