

HOW DO I REPORT A VIOLATION?

If you are aware of a property in Henrico County that is in violation of this ordinance, please call the Division of Community Maintenance hotline at (804) 501-4757. **The hotline is available to address your concerns 24 hours per day.** When you call to report a problem, you will be required to give your name and telephone number. **This information is kept confidential and will not be released under any circumstances.** It will be used only when County staff requires additional information to investigate the case or to update complainants of the status of their concerns.

24 Hour Hotline: (804) 501-4757

For more information or to report violations, please visit our website:

www.co.henrico.va.us/maint



**Proud of our progress;
Excited about our future.**

TRANSPORTING LITTER, REFUSE, AND DEBRIS

Allowing trash or other material to fall or blow from moving vehicles is littering. Section 10-103 of the Henrico County Code specifies that vehicles used to transport litter, trash or debris must be constructed, maintained and loaded to prevent littering.

Section 22-39 of the Henrico County Code prohibits dumping trash, garbage, and refuse from a vehicle onto a public highway or right-of-way or onto private property. Dumping trash, litter, or debris, or allowing it to blow or fall from a vehicle may be punished by a fine of up to \$250.

HELP US HELP YOU...

Properties with Trash and Debris frequently have other ordinance violations. If you call to report a violation, advise our staff of the following:

- 1) The address of the property.
- 2) Is the property vacant or occupied?
- 3) Is the grass on the property taller than 12 inches?
- 4) Are there inoperable motor vehicles on the property?



Revised Spring 2012

County of Henrico, Virginia



Trash and Debris Ordinance



**Department of
Community Revitalization
P.O. Box 90775
Henrico, VA 23273-0775
Phone: (804) 501-4757
Fax: (804) 501-7630**

Mission Statement

The Department of Community Revitalization coordinates the County's programs and services intended to promote healthy, vibrant, and attractive residential, commercial, and industrial communities.

Division of Community Maintenance

The Division works cooperatively with citizens through education, volunteer assistance, and communication to gain voluntary compliance with County codes to promote a healthier and safer environment. The Division's motto is: "Service through communication and care"

Purpose of Brochure

This brochure describes the laws that prohibit the dumping or storing of trash, litter and refuse, and control the manner by which such materials are transported. Litter laws are important to the people who live and work in Henrico County, as well as prospective businesses and residents.

Outside Trash and Debris

Section 10-100 of the Henrico County Code prohibits a property owner to allow the storage or accumulation of trash, garbage, refuse, litter, and other substances which might endanger the health and safety of other County residents. This section of the County Code also requires that all garbage, trash, refuse, and litter be placed in watertight containers and kept covered until it is disposed of in a landfill or removed from the premises by trash or garbage collectors.

Penalty: Storing unlawful accumulations of trash, litter, and debris or failure to use appropriate watertight containers may be punished by a fine of up to \$250.

Inside Buildings - Garbage and Rubbish

Section PM-306.1 of the Virginia Building Maintenance Code also prohibits accumulations of garbage or rubbish inside buildings or structures.

Penalty: Violations of Section PM-306.1 of the Virginia Building Maintenance Code may be punished by a fine of up to \$2500.

What happens when a violation is observed?

Community Maintenance Inspectors will respond to a violation by contacting the property owner to explain the code and how to reach compliance. The inspector will make every effort to contact the property owner in person by leaving business cards, brochures, and notices at the dwelling and following up by the U.S. mail. Voluntary compliance is the goal of our program. However, if voluntary compliance is not reached by the deadline date, the County may respond by hiring a contractor to remove garbage, litter, trash and debris and billing the costs of doing so to the property owner. Only one Notice of Violation will be issued in any 12 month period. Additional violations may result in Henrico County removing the trash and billing the property owner. Any unpaid bill will be assessed as a lien against the property and shown on the property owner's tax bill.

