

WHAT ACTION DOES THE COUNTY TAKE IN ORDER TO GAIN COMPLIANCE WITH THIS ORDINANCE?

Section 22-252:

No person shall cause any motor vehicle to become an abandoned vehicle. The vehicle owner will be presumed to have abandoned the vehicle and anyone convicted of this violation will be subject to a civil penalty of no more than \$500.

Section 22-253:

The Chief of Police may take into custody any abandoned motor vehicle. In such cases, the County may employ its own personnel or hire independent contractors for the purpose of removing, preserving, and storing abandoned motor vehicles.

WHERE CAN I STORE MY INOPERABLE VEHICLE?

One inoperable motor vehicle may be kept outside a fully enclosed building or structure if it is shielded or screened from view. Shielded or screened from view means not visible from someone standing at ground level from outside of the property on which the vehicle is located. Covering inoperable motor vehicles with tarps or car covers does not meet the requirements of the ordinance. Generally, a fence, wall, or dense evergreen screen is needed to meet the ordinance requirement.

HOW DO I REPORT A VIOLATION?

If you are aware of an abandoned motor vehicle, please call the Division of Community Maintenance hotline at (804) 501-4757. **The hotline is available to address your concerns 24 hours per day.** When you call to report a problem, you will be required to give your name and telephone number. **This information is kept confidential and will not be released under any circumstances.** It will be used only when County staff require additional information to investigate the case or to update complainants of the status of their concerns.

24 Hour Hotline: (804) 501-4757

For more information or to report violations, please visit our website:

www.co.henrico.va.us/maint



Proud of our progress;
Excited about our future.



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County of Henrico, Virginia



Tag and Tow Program



Department of Community Revitalization

P.O. Box 90775
Henrico, VA 23273-0775
Phone: (804) 501-4757
Fax: (804) 501-7630

www.co.henrico.va.us/maint

MISSION STATEMENT

The Department of Community Revitalization coordinates the County's programs and services intended to promote healthy, vibrant, and attractive residential, commercial, and industrial communities.

DIVISION OF COMMUNITY MAINTENANCE

The Division works cooperatively with citizens through education, volunteer assistance, and communication to gain voluntary compliance with County codes to promote a healthier and safer environment. The Division's motto is: "Service through communication and care"

PURPOSE OF BROCHURE

This brochure describes the laws that prohibit the parking of inoperable vehicles on the public right of way or other County property. Vehicle laws are important to the people who live and work in Henrico County, as well as prospective businesses and residents.



INOPERABLE MOTOR VEHICLES ON PRIVATE PROPERTY

Section 10-3 of the Henrico County Code defines an inoperable vehicle as any motor vehicle, trailer, or semi-trailer which:

- 1) Is not in operating condition, or
- 2) Does not display valid license plates, or
- 3) Does not display an inspection decal that is valid or does display an inspection decal that has been expired for more than 60 days.



ABANDONED VEHICLES IN THE PUBLIC RIGHT OF WAY

Section 22-251 of the Henrico County Code defines an abandoned vehicle as:

- 1) Inoperable and left unattended on public property for more than 48 hours.
- 2) Has remained illegally on public property for more than 48 hours.

A vehicle is also considered abandoned if it displays an expired inspection sticker or license plate.

WHAT IS THE TAG AND TOW PROGRAM?

Henrico County's Department of Community Revitalization, Division of Community Maintenance, along with the Division of Police, are required to act upon any inoperable or abandoned motor vehicle parked on **public right-of-way**, such as on the side of the road or on a median.

Once an inoperable vehicle has been observed, a brightly colored tag and tow sticker will be placed on the windshield to warn the owner that it is in violation. The vehicle will be reinspected in 48 hours and if it remains parked on the public right-of-way in inoperable condition, arrangements will be made to have it towed.

If the owner's address is known, a brochure will also be left at their residence explaining the ordinance for storing such vehicles on private property. **If an inoperable vehicle is moved to private property, it may still be in violation of Henrico County Code Section 10-3.**