



HENRICO COUNTY

Department of Community Revitalization

TAG AND TOW

DIVISION OF COMMUNITY MAINTENANCE

The Division works cooperatively with citizens through education, volunteer assistance, and communication to gain voluntary compliance with county codes to promote a healthier and safer environment. Our motto is "Service through communication and care."

PURPOSE OF THIS DOCUMENT

This brochure describes the laws that prohibit the parking of inoperable vehicles on the public right of way or other County property. Vehicle laws are important to the people who live and work in Henrico County, as well as prospective businesses and residents.

WHAT IS THE TAG AND TOW PROGRAM?

Henrico County's Department of Community Revitalization, Division of Community Maintenance, along with the Division of Police, are required to act upon any inoperable or abandoned motor vehicle parked on public right-of-way, such as on the side of the road or on a median.

Once an inoperable vehicle has been observed, a brightly colored tag and tow sticker will be placed on the windshield to warn the owner that it is in violation. The vehicle will be reinspected in 48 hours and if it remains parked on the public right-of-way in inoperable condition, arrangements will be made to have it towed.

If an inoperable vehicle is moved to private property, it may still be in violation of Henrico County Code Section 10-3.

ABANDONED VEHICLES IN THE RIGHT-OF-WAY

Section 22-252 of the Henrico County Code defines an abandoned vehicle as:

- Inoperable and left unattended on public property for more than 48 hours, or
- Has remained illegally on public property for more than 48 hours, or

A vehicle is also considered abandoned if it displays an expired inspection sticker or license plate.



WHERE CAN I STORE MY INOPERABLE VEHICLE?

One inoperable vehicle may be kept outside a fully enclosed building or structure if it is shielded or screened from view. Covering inoperable motor vehicles with tarps or car covers does not meet the requirements of the ordinance. Generally, a fence, wall, or dense evergreen screen is needed to meet the ordinance requirement.

HOW DO I REPORT A VIOLATION?

If you are aware of a property in Henrico County that is in violation of this ordinance, please contact the Division of Community Maintenance. The Build Henrico website and phone hotline are available 24 hours per day. When you report a problem, you will be required to give your name and telephone number. This information is kept confidential and will not be released under any circumstances. It will be used only when County staff require additional information to investigate the case or to update you on the status of your concern. Visit <https://henrico.us/build> or call (804) 501-4757, Option 1, to report a violation.