

What is the Community Resource Guide?

The *Community Resource Guide* is a step-by-step manual for Henrico County residents that was developed to help them solve neighborhood problems, which affect their quality of life.

Each time you use the guide, it will empower you to quickly and effectively resolve neighborhood problems, with which police often cannot help you. It will also help decrease the number of calls for service that Henrico Police officers respond to that are more effectively handled by the citizens themselves, which will increase the number of officers available to handle priority calls for service.

The guide will change as new problems develop and as laws and codes evolve, so refer to it each time you encounter a problem. This will ensure that you have the most current information and instructions available.



The Police Division is Internationally Accredited.

Henrico County Police Division
P. O. Box 90775
Henrico, VA 23273-0775

Emergency: 911
Non-emergency: (804) 501-5000
www.henricopolice.org

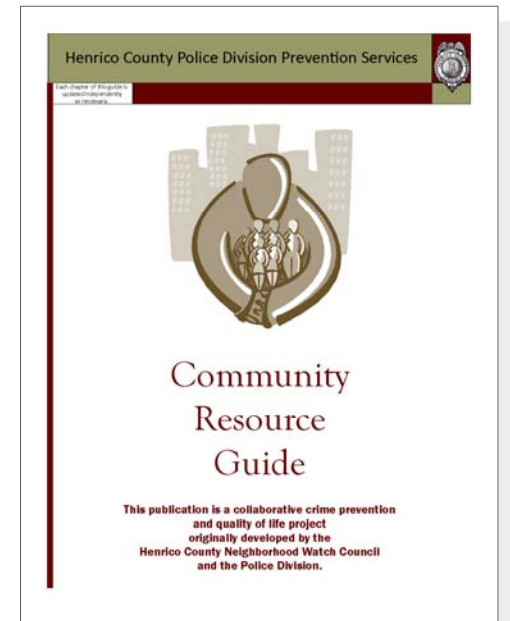
Humberto I. Cardounel, Jr.
Chief of Police



Proud of our progress;
Excited about our future.

The County of Henrico does not discriminate on the basis of race, color, religion, sex, national origin, age, or disability.

Spring-2016/PIO/CRD



What is it?

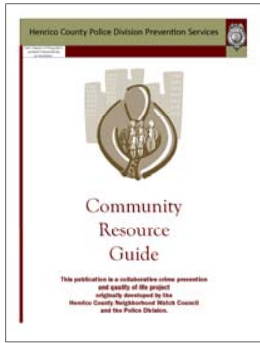
Report all suspicious activity!
Call the Henrico County
Division of Police at

501-5000
or
911—Emergency only

Henrico County
Police Division



Community Resource Guide



WHERE CAN I GET IT?

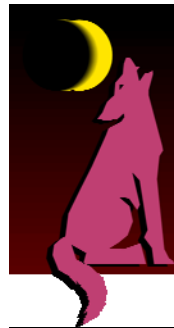
Due to the ever changing content of the Community Resource Guide (CRG), individual copies are not available for citizens to take home. However, the Community Resource Guide is available through the Henrico County Public Library system. Check to see which branches have copies of the CRG by visiting www.henricolibrary.org and search *Henrico County Community Resource Guide*. You may also go to the library in person and ask a reference librarian to assist you, or call the library information hot line at 804-652-3258.

The Community Resource Guide is also available online at <http://www.henricopolice.org>. Just click on the Community Resource link in the Services section of our webpage. For your convenience, you may make copies of any section of the Community Resource Guide from the Internet or at select county libraries. Just be sure to use a recent copy each time you research a problem to ensure that you have the latest update of the codes and ways to resolve your issue.

WHICH PROBLEMS DOES IT HELP ME SOLVE?

NOISE

Loud, booming noise from vehicles is a problem in many neighborhoods, but what can you do to restore the peace and quiet you once enjoyed? You will find the answer to this question in the Community Resource Guide. It will also help you resolve



problems with noisy radios, phonographs, and musical instruments. If you've ever been awakened by a neighbor's barking dog, you know how frustrating this problem can be. Find out how you can resolve this problem when you use the Community Resource Guide.

DOGS RUNNING AT LARGE

Henrico County has zoning ordinances that govern dogs roaming free and other issues involving pets. Discover how the ordinances can work for you.

DISORDERLY CONDUCT

The Community Resource Guide defines disorderly conduct so that you can more easily identify it. Answers to resolving this issue are in this comprehensive guide.

TRASH AND DEBRIS

Junk belongs in the landfill, not in your neighbor's yard. This and other community maintenance issues



Trash and debris belong in landfills not in your neighborhood!

are featured in the Community Resource Guide. Also, you will find out how you can resolve issues regarding rodent control, tall grass and weeds, and outside storage of appliances, old furniture, and building materials. You will also find out what you can do about abandoned and commercial vehicles parked in your neighborhood. All of these issues can lead to declining property values. Protect your investment, and resolve these issues as they occur.

AND MORE . . .

Larcenies from vehicles, burglaries, vandalism, and many other topics are addressed in the Community Resource Guide. We will add new topics as the needs of our community change, and the guide will be updated whenever ordinances, laws, and codes change. Be sure to check the Community Resource Guide often for new information.