

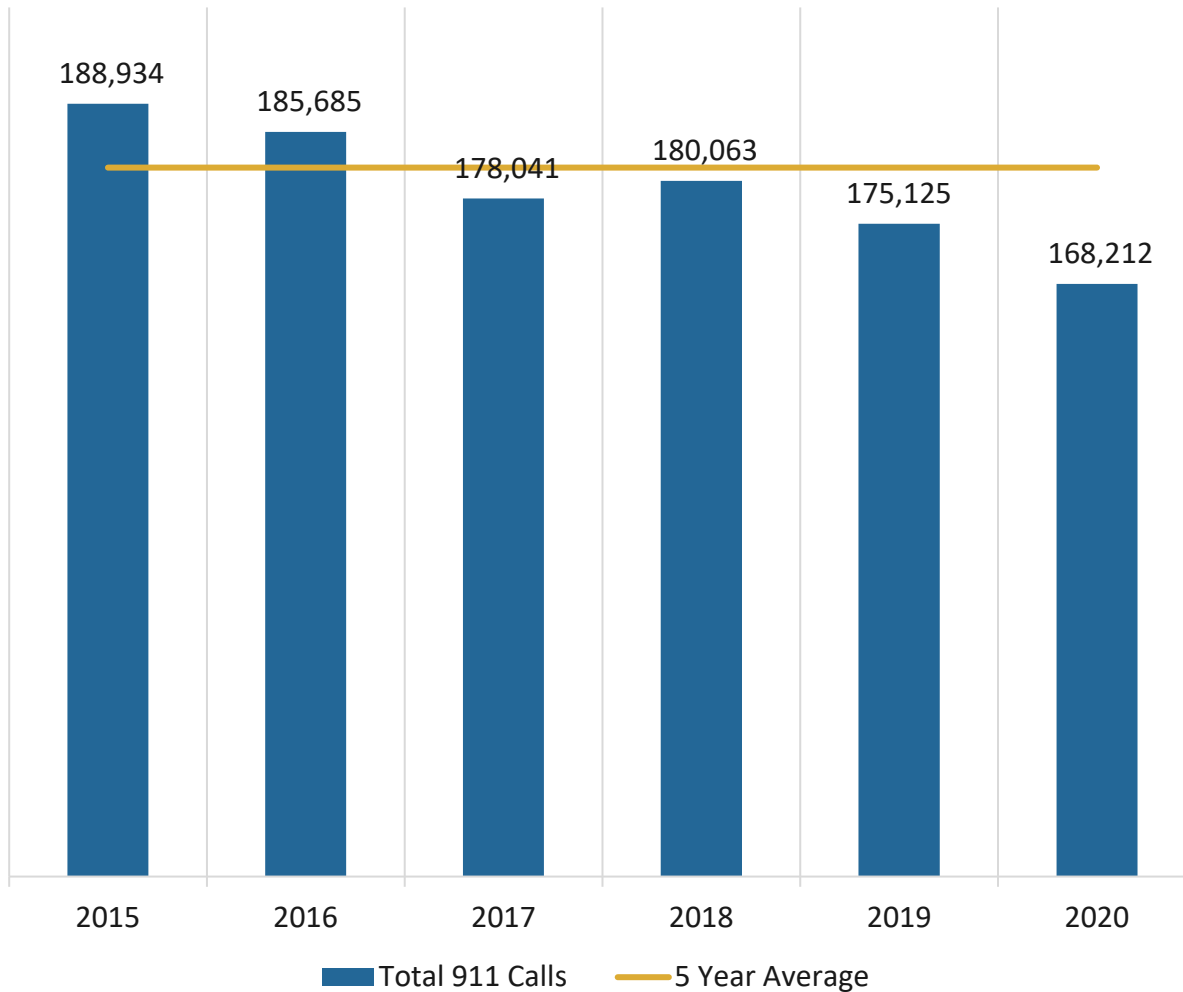


# EMERGENCY COMMUNICATIONS

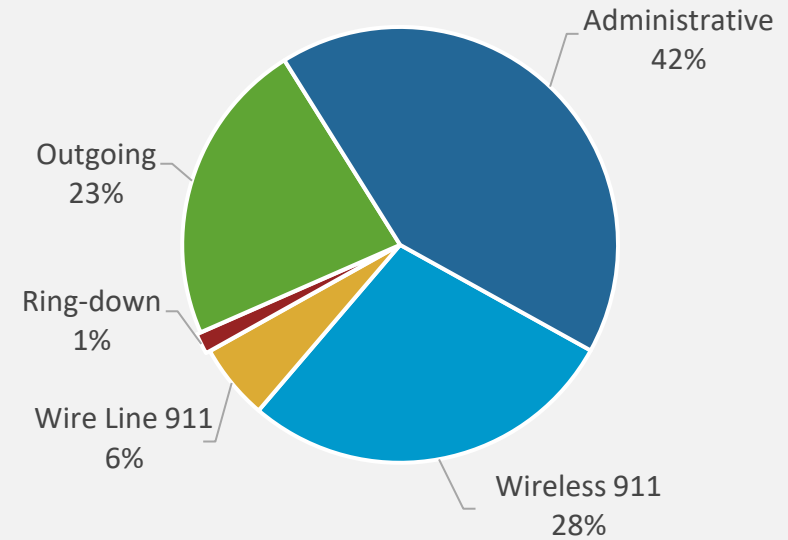
# 497,211

HENRICO'S 911 EMERGENCY COMMUNICATIONS CENTER'S TOTAL INCOMING AND OUTGOING CALLS IN 2020

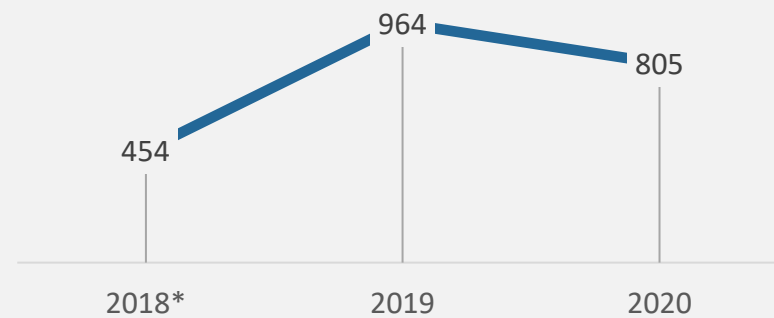
TOTAL 911 CALLS PER CALENDAR YEAR (2015-2020) AND FIVE-YEAR AVERAGE COMPARISON



2020 TOTAL CALLS (INCOMING/OUTGOING) BY TYPE



TEXT TO 911 MESSAGES, 2018-2020



\*Text to 911 went live Monday, June 4, 2018.