



Hazelett to pass reins in January

The arrival of 2013 will herald a change in leadership for Henrico County — the first such change in more than 20 years.

Noting that it was time to pass Henrico's reins to the "next genera-

tion of leaders," County Manager Virgil R. Hazelett, P.E. announced at the July 24 meeting of the Board of Supervisors that he will retire on Jan. 16.

At the subsequent Board meeting in August, supervisors voted unanimously to name John A. Vithoulkas to succeed Hazelett. Vithoulkas, who currently serves as deputy county

manager for administration, will become Henrico's eighth county manager when he takes the reins beginning Jan. 17.

Hazelett has served in the county's top job since January 1992. He has enjoyed the second-longest tenure in the position since Henrico adopted the county manager form of government in 1934. Only Edward A. Beck, who served from 1952 to 1977, held the position longer.

Hazelett's two decades as county manager have seen the number of Henrico employees — general government and schools — grow from about 6,660 in 1992 to more than 10,400 in 2012.

Over that period, Henrico's annual budget has increased from \$393 million to more than \$1 billion while the county's population has expanded by nearly 40 percent, from about 225,000 residents to more than 310,000. During that time the county's real estate tax rate dropped from 98 cents per \$100 assessed value to 87 cents, the lowest rate among the large localities in the Richmond metropolitan region.

"I feel proud of what the Board of Supervisors, county staff and I have accomplished," Hazelett said at the July Board meeting. "Henrico is truly a great place to live and work, and I believe we have made it better and stronger through these years."

Hazelett's service as county manager has marked a little more than half of his time as a county employee. He began his Henrico career in 1972 as the county's first traffic engineer.

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Gayton extension hops I-64, eases congestion in northwest Henrico

A 2.1-mile extension of North Gayton Road opened in October, easing traffic congestion on Pouncey Tract Road and providing an additional route to Henrico County's northwestern corner.

After nearly three years of construction, a new, divided, six-lane road extends North Gayton northward from West Broad Street, with a bridge

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At a July Board meeting, County Manager Virgil R. Hazelett, P.E. receives a hug from his wife, Shardale, after announcing his plans to retire.

Gayton extension (continued)

crossing Interstate 64.

North Gayton narrows to four lanes at a relocated Bacova Drive before connecting to Shady Grove Road at Pouncey Tract. The project also widened Shady Grove to a four-lane divided road between Pouncey Tract and Twin Hickory Road.

Henrico officials expect the North Gayton extension to accommodate as many as 18,000 vehicles per day, relieving traffic congestion on Pouncey

West Broad Street when they're heading west."

The North Gayton project installed sidewalks and a 10-foot-wide shared-use path, and, in some areas, curbs and gutters. The new sidewalks and path connect to sidewalks previously built along Twin Hickory, giving walkers and bicyclists a protected route that now extends about three miles, from Nuckols Road to West Broad.

Henrico opened the North Gayton extension Oct. 6, as the contractor, W.C. English of Lynchburg, was

the county's long-range thoroughfare plan in 1997. The plan, updated most recently in 2009, identifies the potential for an interchange between North Gayton and I-64 in the future.

The North Gayton extension took a significant step forward in 2007, when the Board of Supervisors authorized a contract for the road's design and construction. English and its partners started site work in 2009. The project required extensive engineering in light of the I-64 bridge and the purchase of 70 properties, including four homes.

The North Gayton extension represents the most expensive road project undertaken exclusively by the county. It is also Henrico's first project to be pursued through the Virginia Public-Private Transportation Act, which allows all aspects of a project — from planning through construction — to be completed to the county's specifications for a fixed price under one contract.

The North Gayton extension has been needed to accommodate the estimated 20,000 residents already living in the northwestern area, but the project's design also recognized that additional development will occur, said Joe Emerson, director of the Department of Planning. The road's four-lane section could be expanded to six lanes.

The road's opening has come as development in the northwestern area appears poised to resume following years of little activity due to the recession.

In recent months, developers and property owners have filed plans that, if approved as presented, could generate 1,408 multifamily housing units, 275 homes, a hotel plus additional office and commercial development on various properties totaling 285 acres.

However, only a pair of related cases — with potentially 275 homes, 430 apartments and offices on 165 acres — may be the result of access provided by the North Gayton extension, Emerson said.

"I think it's the economy improving," he said, referring to the uptick

in development activity, "but the road certainly doesn't hurt anything."

Henrico Police introduces fuel-efficient sedans with bold look

Henrico County is rolling out a new police car and giving it a bolder, more modern look.

The Division of Police recently purchased 33 2013 Ford Police Interceptor sedans to begin replacing the Ford Crown Victoria sedans, which ended production last year. The Crown Vic has long been popular with law enforcement agencies, including Henrico since the 1980s.

Built on the frame of the Ford Taurus, the new Police Interceptor is slightly smaller but roomier than the Crown Victoria, with improved fuel efficiency and features specially designed for law enforcement.

Henrico is marking the new vehicles with a larger, redesigned reflective decal. "POLICE" stretches across the side doors in navy blue letters that are 8 inches tall and outlined in gold. "Henrico County" appears in smaller print underneath. The decal also includes the image of the gray badge worn by county police.

"The officers love it because it's more of a professional look," Police Chief Douglas A. Middleton said.

So far, the Police Interceptors have been issued to patrol officers and sergeants. The Division of Police plans to expand to 65 of the vehicles by the end of the year, allowing more Crown Victorias to be retired and sold at auction. The Virginia State Police and other local law enforcement agencies also are switching to the new Ford model.

Henrico expects to convert its entire fleet of 300 marked police cars over about five years, assuming its normal schedule for replacing vehicles.

"It's a very nice ride, smaller than the Vic," said Sgt. William Brand, who has been assigned one of the new Fords. "I personally feel I have more



A 2.1-mile extension of North Gayton Road opened Oct. 6 following nearly three years of construction. The \$48.4 million project connects North Gayton at West Broad Street to Shady Grove Road at Pouncey Tract Road. The new road, which includes a bridge over Interstate 64, is expected to reduce traffic congestion on Pouncey Tract by providing an additional route to Henrico's northwestern area.

Tract and at the intersection of Pouncey Tract/Pump Road and West Broad. The intersection is just east of Short Pump Town Center.

"The extension of North Gayton Road represents a major addition to the road network of northwestern Henrico," said Steven J. Yob, P.E., director of the Department of Public Works. "Henrico County is excited about giving motorists another road to get across Interstate 64 and a way to avoid some of the busiest areas of

wrapping up the project. That included work on the I-64 bridge wall, which features a painted concrete façade that resembles stone.

The project's completion comes seven years after Henrico residents overwhelmingly approved a bond referendum for various transportation projects, including the North Gayton extension. Henrico paid for the \$48.4 million project without state or federal funding.

The Board of Supervisors first included the North Gayton extension in



The Henrico Division of Police has introduced a new, more fuel-efficient and safer model of police car, the Ford Police Interceptor. The vehicle is similar to the Ford Taurus and is replacing the Ford Crown Victoria.

control with the front-wheel drive, so I like this one a little better.”

The Ford Police Interceptor features a six-cylinder engine, which provides greater fuel economy without sacrificing performance, Middleton said. The Crown Victoria, by comparison, has an eight-cylinder engine.

The Police Interceptor carries a fuel rating of 18 and 26 miles per gallon in the city and on the highway, respectively. That’s about 20 percent better than the Crown Victoria.

Improving the fuel efficiency of county vehicles, whenever practical, has been a priority of Henrico’s general government. An ongoing improvement initiative, called Changing the Way Henrico County Does Business, in 2011 found that county departments had saved \$482,000 over a three-year period by retiring 73 vehicles and replacing them with more fuel-efficient models. The savings stemmed from buying a lower-priced vehicle and projected savings on fuel over its life.

In replacing its police cars, Henrico looked at models offered by General Motors and Chrysler but decided to stick with Ford. One advantage is that light bars, desks and computers from the county’s existing fleet can be transferred easily to the Police Interceptors. However, that’s a secondary benefit.

“I would have bought new equipment before I jeopardized officer safety,” Middleton said.

The safety features of the Police Interceptor include rollover sensors, a wider wheel base, rear-view back-up cameras and side curtain airbags. The vehicle costs about \$23,000, about the same as the Crown Victoria. The new Police Interceptors are not available to the car-buying public.

Middleton said the superior handling of the Police Interceptor became evident as soon as officers started their driver-training sessions.

“When they attempted to spin it out, they couldn’t spin it out,” he said.

Middleton said he also likes the Ford because it is manufactured primarily in the United States, meaning domestic jobs are supported and parts should be readily available.

Henrico’s police chief since 2011, Middleton saw the new vehicles as an opportunity to present the Division of Police as a sophisticated, professional agency. Since the 1970s, Henrico police cars have featured a decal that fits on a single door panel. “Henrico” and “Police” have appeared in blue letters on either side of the county seal.

After an extensive review, a committee of officers submitted three proposed designs for a new decal, including the one ultimately accepted.

“The graphics really stand out,” Brand said. “It’s much more visible.”

Hazelett to retire (continued)

He advanced through the ranks of the Department of Public Works, also serving as assistant director and director, before being appointed deputy county manager for community development in December 1989. He subsequently worked as deputy county manager for administration and chief of staff prior to being tapped for the county’s top position.

“I love what I do, and I could go on longer,” he said. “But there comes a time when each of us must step aside and turn the efforts over to the next generation of leaders who can take Henrico County to new and different heights.”

Heading up that next generation of leaders will be Vithoukaskas, who — much like Hazelett — has risen through the county’s ranks.

Vithoukaskas joined Henrico’s Department of Finance in 1997 as a budget analyst. He later worked as budget director and became acting director of Finance in September 2007 before

taking over as director in January 2008.

In September 2009, Hazelett tapped him for the additional position of special economic advisor as Henrico confronted unprecedented revenue declines and other challenges stemming from the Great Recession. He was elevated to the deputy manager post in December 2011.

“(Vithoukaskas) has a tremendous work ethic, he’s a quick study and he has a lot of good ideas,” Hazelett said. “He has always worked well with county staff and clearly values their abilities and respects ideas different from his own. His integrity and his expertise will serve him — and Henrico County — well as county manager.”

Noting that he was humbled by the Board’s appointment and trust, Vithoukaskas pledged to work tirelessly alongside county employees to continue to deliver the service that Henrico residents expect.

“Henrico’s mantle of public service requires putting others before self in an effort to achieve the highest

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John A. Vithoukaskas addresses the Board of Supervisors following the announcement of his appointment as Henrico’s next county manager. Vithoukaskas will take the reins beginning Jan. 17.

Hazelett to retire (continued)

level of service at the greatest level of efficiency," he said at the August Board meeting. "Working together we will continue to meet the challenges arising from this difficult economic environment."

A product of Henrico County Public Schools, Vithoukias is a graduate of J.R. Tucker High School. He earned a bachelor's degree in political science from Virginia Commonwealth University in 1989 and received a master's degree in public administration from the University of North Carolina at Charlotte in 1992.

Hazelett looks back at his Henrico career

Virgil R. Hazelett, P.E. will close a career of more than 40 years with Henrico County when he retires Jan. 16. He became Henrico's seventh county manager when the Board of Supervisors appointed him to the post in January 1992 and will leave the position as Henrico's second-longest serving county manager.

He recently shared some thoughts about his time with Henrico and as county manager — a time, he said, that has gone by "in a blink of the eye."

Q: Do you remember your first day as a Henrico employee, as the county's first traffic engineer?

VRH: I sure do. I came into work from the Holiday Inn on Route 1. The office was at 21st and East Main, and I had to find out where I was supposed to park.

I went to the Personnel Department first, then to the Public Works' offices. Later that day I went to Police headquarters (at that time located at Dabbs House in eastern Henrico) and met members of the traffic safety section, including Capt. Robert Lindsey and a patrolman by the name of Henry Stanley.

It was a time of transition. We

were pulling information from Police into the new Public Works traffic division. My first project included locating and setting up a sign shop. So I began hiring staff, establishing a formal program for sign creation, traffic signal maintenance and traffic maintenance. It was hard to create the program. It took awhile to determine what it would look like.

Q: Did you have any thoughts at that time that you were embarking on a 40-year career?

VRH: At that point, I never considered being here for 40 years.

The amount of development going on in Henrico would have intrigued any engineer interested in infrastructure improvements. I thought I would stay about four or five years, then evaluate the situation. Little did I know...

Q: How did your work as traffic engineer prepare you for the role of county manager?

VRH: My work in the Department of Public Works put me in the position of dealing with the public. For the next 17 years I was the only person to hold a public hearing for the department's different projects. That position broadened horizons for me. It enabled me to work with elected officials, developers, planners, our citizens and others.

Until the late 1980s I had no idea that I wanted to do anything other than be an engineer dealing with public works infrastructure. Then I was promoted to deputy manager, which was a perfect fit, overseeing development aspects of the county. It was exactly what I had been doing. I was very excited.

Q: How has Henrico County changed since 1992? How has your job as county manager changed over that period?

VRH: Demographics are chang-

ing. Henrico is aging, and there are changing expectations about service levels and the types of services the county should provide. There's an increased concern for a higher level of governmental efficiency. The pace of activities in the county has increased, and there are greater expectations regarding information and communication.

This job is more demanding now because of all that — in terms of time expectations, knowledge expectations, and the emphasis on doing things



Virgil Hazelett's Henrico career got under way in September 1972 when he became the county's first traffic engineer. One of his initial projects was establishing and organizing a sign shop for the Department of Public Works.

properly from a good-government standpoint.

All of these factors have made it more fun but more difficult, too. You're dealing with many people, an expanding workforce, regional demands...there are more demands on your time. But that's just a part of the position that I've grown to understand

and love.

Q: Given the demands on your time, what do you like to do to relax?

VRH: I'm an exercise nut. I enjoy working out four or five times per week at the gym, usually early in the morning. I also play a little golf. My wife and family get the majority of my time on the weekend. And our granddaughter, 2 ½ year-old Nellie Papa, she keeps things interesting.

Q: What are some of the highlights of your tenure as county manager?

VRH: There are a lot of different highlights. I want to emphasize that these are the highlights as I think of them *at this moment*. I don't want to leave any out, but I might overlook some:

Being able to reduce the tax rate for our citizens. It was a commitment to the Board and our citizens to do what we could do, and was the result of the overall efforts of many people.

The water agreement with the city, especially following the water wars. That was huge in allowing Henrico to develop and control its own destiny.

The construction of a new regional convention center. It took 11 years to get it started, bring together all of the regional partners, get the revenue and start construction. It was the largest public building project undertaken in Virginia history at that point in time.

Establishing Henrico County as a mailing address was very important to me. That allowed the county to get tax revenues it was owed that had been going to the wrong place. But just as important was the recognition it gave to Henrico County.

Getting the semiconductor plant to come to Henrico County. Bringing Qimonda here took a lot of effort but was well worth it. That was one of those must-have projects that few localities will ever see.

Being able to serve as county

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HCTV–Channel 17 schedule

For program descriptions or more information, go to www.co.henrico.va.us/pr.



| | | Even Hours Midnight, 2 a.m., 4 a.m., 6 a.m., 8 a.m., 10 a.m., Noon, 2 p.m., 4 p.m., 6 p.m., 8 p.m., 10 p.m. | Odd Hours 1 a.m., 3 a.m., 5 a.m., 7 a.m., 9 a.m., 11 a.m., 1 p.m., 3 p.m., 5 p.m., 7 p.m., 9 p.m., 11 p.m. |
|------------------------------|-----------------|---|--|
| Nov 12 through Nov 18 | Mon Wed Fri Sun | The Story of Maude F. Trevvett: A Lifetime of Teaching — 19 mins | Too Smart 2 Start — mins TBA |
| | Tue Thu Sat | Defining Our Past: The Stories Behind Henrico's Names & Places — 21 mins | Never Forget V: William Winston & Judson Calvin Homicides — 19 mins |
| Nov 19 through Nov 25 | Mon Wed Fri Sun | MH/DS Emergency Services Program (Persons in Crisis) — mins TBA | Mother Maybelle and The Carter Sisters: The Henrico Years — 29 mins |
| | Tue Thu Sat | Standing Tall: Native Trees of Henrico County — 25 mins | Extending Knowledge: Virginia Cooperative Extension in Henrico County — 21 mins |
| Nov 26 through Dec 2 | Mon Wed Fri Sun | Southern Man of Mystery: Edgar Allan Poe — 37 mins | Voices from Mountain Road: The Historic Mountain Road Corridor — 35 mins |
| | Tue Thu Sat | A Gift from the Heart: Fostering Our Children — 25 mins | A-Shift: Station 12 24 Hours with Henrico Fire — 31 mins |
| Dec 3 through Dec 9 | Mon Wed Fri Sun | City Limits: Henrico Escapes Richmond's Attempts to Merge and Annex — 19 mins | The Great War Remembered: Henrico's Story of Service and Support — 31 mins |
| | Tue Thu Sat | By the People, For the People: Volunteering in Henrico County — 26 mins | Henrico's View of the James River and the Kanawha Canal — 21 mins |
| Dec 10 through Dec 16 | Mon Wed Fri Sun | Make It Happen: What It Takes to Become a Henrico County Firefighter — 52 mins | Angels of Agriculture: Henrico's Honeybees — 20 mins |
| | Tue Thu Sat | Missing Pieces: Henrico Police Forensics Unit — 26 mins | Virginia Estelle Randolph: Pioneer Educator — 29 mins |
| Dec 17 through Dec 23 | Mon Wed Fri Sun | Richard Evelyn Byrd: Admiral of the Antarctic — 42 mins | A Henrico Holiday — 16 mins |
| | Tue Thu Sat | In the Public Trust: Historic Preservation in Henrico County — 23 mins | Native Fish Species of the James River — 39 mins |

Hazelett looks back on career (continued)

manager during the 400th anniversary of the county. There were many fantastic events, but simply to be in this position as county manager during that milestone meant a lot to me; it gave me a quiet, solemn reaction.

Working with the longest-tenured elected Board in Virginia [note: the same five members served on Henrico's Board of Supervisors from 1996 through 2011]. What it says is our

community was satisfied with their government, with the quality of service and leadership that we provided. We've had a long period of time with minimal changes. I believe this satisfaction will be there for a long period of time.

Being county manager as Henrico County developed and expanded and seeing all the public works improvements. The opening of John Rolfe Parkway was a great highlight — cutting the ribbon and watching the traffic flow. After all, I'd only been working on that project since I arrived in 1972.

Q: What do you see as your legacy?

VRH: Preparing our employees for succession management — I'm very proud of that. People are coming up through the ranks because we've trained them.

Priority No. 1 for Henrico County — and for any locality — is economic development. You have to be able to relate to businesses and to your business community in this position. I think I've done that well.

Also, being able to have a good working relationship and work with our elected Board for so long — that

makes a huge difference.

There's a saying that I think about: the mark of a man is what people say about him after he's gone or as he closes a career. It gives me a huge level of comfort to see the comments about the job I've done that, quite frankly, I loved doing the last 20 years. It has made a huge difference. I'm very proud of that.

Twenty years...It honestly has been a blink of the eye. It hasn't been easy every day. But I can say that I've woken up every morning excited about the day ahead and ready to do the job.

Residential bagged-leaf pickup under way

While the foliage-watching season is winding down, Henrico's leaf-collection programs are just ramping up. The county's Department of Public Utilities (DPU) again is offering residents several options for taking care of the leaves blanketing their lawns and landscaping.

Free bagged-leaf collection is under way throughout much of the county. Residents can consult this map for dates in their area.

DPU will pick up bagged leaves once per street during the scheduled weeks, meaning residents can expect three collections before the program ends March 3. Residents living in these areas do not need to contact DPU to schedule a pickup.

The department offers a few guidelines for the free service:

- ❑ Bags should only contain leaves, not debris or garbage.
- ❑ Bags should be placed at the curb or road's edge by 7 a.m. Monday of pickup week; DPU cannot provide the day collection will occur.
- ❑ DPU cannot pick up bags that are not accessible from the street; crews are not authorized to enter residents' property.
- ❑ Residents living outside the designated areas can call (804) 727-8770 for information regarding collection of their bagged leaves.

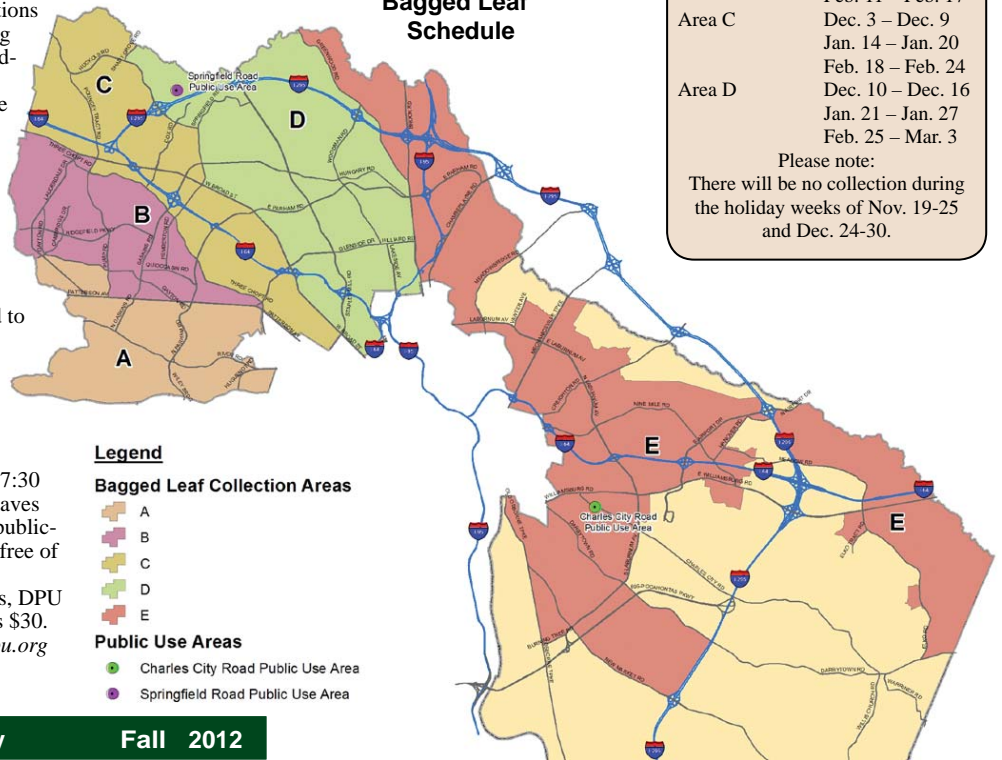
Residents have another free option with the **public-use areas** at 2075 Charles City Road and 10600 Fords Country Lane, open every day from 7:30 a.m. to 7 p.m. Residents can bring their bagged leaves to these sites during the collection program. The public-use areas accept unbagged leaves and yard waste free of charge throughout the year.

For residents preferring not to bag their leaves, DPU offers a **vacuum service** through April 19. Cost is \$30. Residents can order the service at www.henricodpu.org or by calling (804) 501-4275.

County of Henrico Department of Public Utilities Solid Waste Division



2012-2013 Bagged Leaf Schedule



Recreation Roundup

Fri & Sat, Nov 16 & 17: Capitol Opera Richmond presents "La Boheme"

Enjoy Capitol Opera Richmond's inaugural performance of Puccini's famous love story. Featuring the Greater Richmond Children's Choir. Henrico Theatre. 7 p.m. Adults \$12 (55 and older \$10); students \$8. Info: 328-4491.

Sat, Dec 1: Walkerton Holiday Open House

Wander the halls and take in the music, refreshments, dance, costumes and history of this 19th-century tavern. Walkerton Tavern. 1-6 p.m. Info: 261-6898.

Sat, Dec 1: Holiday Lantern Tours at Meadow Farm

Experience the Sheppard family's holiday traditions as they celebrate Christmas in 1860. Guided tours leave the Orientation Center every 15 minutes. Meadow Farm Museum. 5:30-8 p.m. Info: 501-2130.

Mon, Dec 3: Holiday Concert with Henrico Community Band

Enjoy festive holiday music for the entire family. The Cultural Arts Center at Glen Allen. 7:30 p.m. *Reservations required.* Info: 501-5859.

Tue, Dec 4 & 11: Holiday Performance by Concert Ballet of Virginia

Watch the troupe present dance and musical selections from "The Nutcracker." Meet the dancers after the show; a special guest will greet the kids as well. Henrico Theatre (Dec 4) and Deep Run Recreation Center (Dec 11). 6-7 p.m. Info: 501-5809.

Fri & Sat, Dec 7, 8, 14 & 15: Henrico Holiday Spectacular!

Take in a show of seasonal song and dance and stick around for one of Hollywood's beloved holiday movies: "Miracle on 34th Street" (Dec 7, 7 p.m.; Dec 8, 2 & 7 p.m.) and "White Christmas" (Dec 14,

7 p.m.; Dec 15, 2 & 7 p.m.). Henrico Theatre. \$1. Info: 501-5138 or 328-4491.

Tue & Wed, Dec 11 & 12: Holiday Concert with Henrico Pops Chorus

Enjoy holiday favorites for all ages. Henrico Theatre. 7:30 p.m. *Reservations required.* Info: 501-5859.

Mon, Dec 17: Holiday Concert with Henrico Concert Band

More great holiday music for the entire family! Henrico Theatre. 7:30 p.m. *Reservations required.* Info: 501-5859.

Fri, Dec 28: Concert with The Rinard Family

Cherished hymns, popular hits and original productions performed by the local favorite. Henrico Theatre. 7 p.m. *Reservations required.* Info: 328-4491.

Tue, Jan 22: Big Band Concert featuring The Continentals

Bring the family for the classic sounds of swing. Hermitage High School. 7-9 p.m. Info: 501-5859.

Fri, Jan 25: Family Night Teen Challenge

Challenge your family in Xbox, checkers, chess, pool and Family Feud. *Teens must be accompanied by an adult.* Dorey Recreation Center. 6:30-9 p.m. Info: 795-2334.

Programs are free and open to everyone except where noted. For additional activities, see At Your Leisure, our catalog of events and classes, available at www.henricorecandparks.com, Henrico libraries or by calling (804) 501-7275.

Library Lineup

Mon, Nov 19: Crafty Kids Create

Learn to make place cards. Glen Allen Branch Library. 3:30-4:30 p.m. Info: 290-9500.

Wed, Nov 28: eBook Consultations

Need help checking out eBooks? Get some one-on-one assistance. *Registration required.* Sign up at www.henricolibrary.org and schedule a specific time. Dumbarton Area Library. 1-4 p.m. Info: 290-9400.

Thu, Dec 6: Music with Short Pump Symphonette

Enjoy an evening of holiday music with this 20-piece orchestra that features youth and adult performers. Twin Hickory Area Library. 7-8 p.m. Info: 290-9200.

Thu, Dec 6: College Dorm Cooking

Teens can learn — and take home — fun recipes for the college dorm life. Varina Branch Library. 7-8:30

p.m. Info: 290-9800.

Sat, Dec 8: Family Story Time

Hear stories and rhymes about snow. Bring your favorite gloves or mittens! Gayton Branch Library. 11-11:30 a.m. Info: 290-9600.

Wed, Dec 12: Holiday Party

Play games, make a craft and visit with Santa at the annual holiday party. Fairfield Area Library. 7-8 p.m. Info: 290-9300.

Tues, Dec 18: Christmas Concert with Joshua Allen

Holiday music showcasing the performer's rich baritone vocals and handmade horn instruments. Fairfield Area Library. 7-8 p.m. Info: 290-9300.

Tue, Jan 8: eBook Clinic

Bring your readers and gadgets and learn the basics about library eBooks and downloadable audiobooks. Tuckahoe Area Library. 6-8 p.m. Info: 290-9100. (eBook clinics

and consultations will be held at all Henrico libraries from January to March; check www.henricolibrary.org for times.)

Wed, Jan 9: Basic Digital Photography Workshop

Bring your camera and learn about taking, downloading, emailing and posting digital pictures. Twin Hickory Area Library. 7-8:30 p.m. Info: 290-9200.

Wed, Jan 23: Nonsense at Work

James McIntosh, local business coach and featured speaker on WCVE-NPR, will present "Nonsense at Work: How to Escape the Prisoner Mindset." Tuckahoe Area Library. 7-8 p.m. Info: 290-9100.

Sat, Jan 26: Couponing 101

Tiffany Cutts of "Young and Frugal in Virginia" will host a coupon swap and give advice on coupon-

ing. *Registration required.* Dumbarton Area Library. 10:30 a.m.-noon. Info: 290-9400.

Sat, Jan 26: Introduction to Pinterest

Explore the latest Web craze and learn to create your own board to join the fun. North Park Branch Library. 2-3:30 p.m. Info: 290-9700.

Mon, Jan 28: Royal Tea Party

Princesses and princes are invited to don their favorite royal clothing and jewels and enjoy stories, crafts and refreshments. Sandston Branch Library. 3-4 p.m. Info: 290-9900.

Programs are free and open to everyone except where noted. For more information go to www.henricolibrary.org; email library@henrico.lib.va.us; or call (804) 290-9000.

Henrico County Board of Supervisors

Vice Chairman
Three Chopt
David A. Kaechele
501-4208
threechopt@co.henrico.va.us



Fairfield
Frank J. Thornton
501-4208
fairfield@co.henrico.va.us



Tuckahoe
Patricia S. O'Bannon
501-4208
tuckahoe@co.henrico.va.us



Chairman
Brookland
Richard W. Glover
501-5292
office@dickglover.com



Varina
Tyrone E. Nelson
501-4208
varina@co.henrico.va.us



Quick Reference Telephone Numbers

| | |
|--|----------|
| Adult Protective Services..... | 501-7346 |
| Board of Supervisors..... | 501-4208 |
| Building Permits & Inspections | 501-4360 |
| Business Licenses/Personal Property..... | 501-4310 |
| Child Protective Services..... | 501-5437 |
| Community Maintenance..... | 501-4757 |
| Community Revitalization..... | 501-7640 |
| Fire, Non-emergency | 501-4900 |
| Food Stamps..... | 501-4001 |
| Health Clinic - East..... | 652-3190 |
| Health Clinic - West..... | 501-4651 |
| History/Historic Preservation..... | 501-5736 |
| Human Resources | 501-4628 |
| Human Resources 24-hour Jobline | 501-5674 |
| Libraries..... | 290-9000 |
| Magistrates..... | 501-5285 |
| Marriage Licenses..... | 501-5055 |
| Mental Health Emergency Services..... | 727-8484 |
| Permit Center, The..... | 501-7280 |
| Planning & Zoning..... | 501-4602 |
| Police, Non-emergency..... | 501-5000 |
| Real Estate Assessment..... | 501-4300 |
| Recreation & Parks..... | 501-7275 |
| Recycling Collection (CVWMA)..... | 340-0900 |
| Schools..... | 652-3600 |
| Sheriff..... | 501-4571 |
| Traffic Ticket Court..... | 501-4723 |
| Trash/Bulky Waste/Leaf Collection..... | 501-4275 |
| Vehicle Licenses/Personal Property | 501-4263 |
| Volunteer Program | 501-5231 |
| Voter Registration | 501-4347 |
| Water and Sewer Service | 501-4275 |



Government Center
4301 East Parham Road
501-4000



Eastern Government Center
3820 Nine Mile Road
652-3600



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County of Henrico
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(804) 501-4257
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