



'Most difficult' budget spurs unprecedented measures

The national economy's slow recovery forced Henrico County to take unprecedented steps in preparing a budget for the upcoming fiscal year without resorting to a real estate tax rate increase, significant service cuts or layoffs.

The \$1.047 billion spending plan, which will take effect July 1, marks an increase of 0.3 percent, or \$3.5 million, over the current year plan. Of the total, \$735.3 million will support the general fund, covering general government and school operations. It amounts to a 1.1 percent, or \$8.4 million, decrease from the current year.

With residential real estate values still depressed and little change in state funding, Henrico's operations will be funded with about \$22 million less revenue than they were six years ago, County Manager Virgil R. Hazlett, P.E. said.

"Without question, this budget process has been the most difficult this county has ever experienced," he said. "Significant fixed-cost increases, combined with little to no revenue growth, has created a situation in which the county has been forced to make unprecedented budget reductions and consider entirely unique budget decisions — decisions that this county has never had to consider in the past."

The Board of Supervisors voted 5-0 on April 24 to approve the Annual Fiscal Plan for Fiscal Year 2012-13.

New saving strategies adopted

For the first time, Henrico is offering an early-retirement incentive program that could trim hundreds of workers from the gov-

ernment payroll.

A total of 431 of the nearly 4,000 general government employees qualify based on their eligibility for full retirement through the Virginia Retirement System by Sept. 1. The one-time program offers the participating retirees a cash payment equal to 10 percent of their annual salary, plus additional funding toward health care costs. Officials estimate a budget savings of \$2 million to \$3 million if 100

In other cost-cutting moves, the county left unfunded 26 vacant positions and loosened its policy of maintaining a year-end undesignated fund balance that is equal to 18 percent of its general fund expenses. The target has been revised to 15 percent for fiscal 2012-13, but it still strongly supports the county's AAA bond ratings, said

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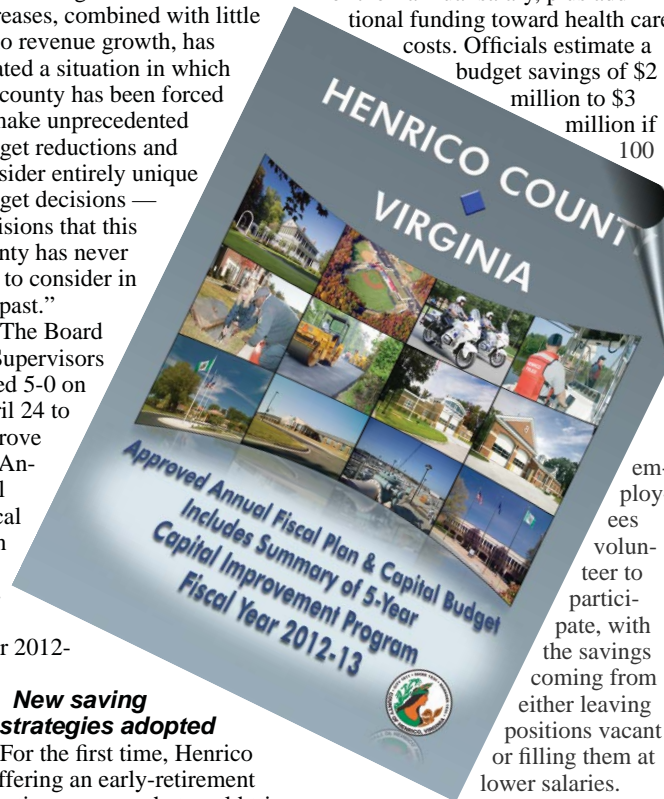
Henrico flushes water mains —10-year program will clear system

Henrico's pipes are getting a good scrub — all 1,570 miles of them.

A program to clean the county's water mains got under way in April, in neighborhoods near Darbytown and Williamsburg roads in eastern Henrico. The block-by-block effort is using a new technique to force sediment from county pipes and further enhance water quality for more than 92,600 customers.

The program will flush Henrico's entire system in 10 years, covering 10 percent of water mains annually, with work scheduled from April to November each year. It marks the first time the county

—CONTINUED, PAGE 3—



This Issue

- 4 Flashing yellow signals coming to county intersections
- 5 HCTV schedule
- 6 County's spending restraint pays off
- 7 Recreation Roundup & Library Lineup

Eugene H. Walter, director of the Department of Finance.

Henrico is one of 35 counties in the United States that maintains a general obligation bond rating of AAA/AAA/Aaa — the best available — from Standard and Poors, Moody’s Investor Service and Fitch IBCA. By having a significant reserve fund that is available to meet emergency financial needs, Henrico is able to attract bond in-

a technology replacement reserve fund.

Most departments also made targeted cuts to operating and capital expenses, and the county whittled contributions to local nonprofit organizations and other nondepartmental groups by 10 percent across the board — the fourth consecutive year of 10 percent cuts, Hazelett said.

In addition, Henrico County

county facilities and debt-service payments associated with projects that had been approved by voters in the 2005 bond referendum.

Meanwhile, the county expects to collect nearly \$8.7 million, or 2.2 percent, less in general property taxes than it budgeted for this year. That reduction is fueled largely by real estate tax collections that are projected to be down by \$11.4 million, or 4.2 percent.

That reduction is offset partially by increases in personal property and other tax collections. Overall, collections from residential real estate taxes have now fallen for four consecutive years.

The fiscal 2012-13 budget will provide no pay raises for employees and will retain the real estate tax rate at 87 cents per \$100 of assessed value — the second-lowest rate among Virginia’s 15 largest localities. The Real Estate Advantage Program, which provides tax relief to homeowners who are at least 65 years old or disabled, will continue at current levels.

Education, public safety remain priorities

Like prior year plans, the budget relies on conservative revenue forecasts and satisfies the Board of Supervisors’ goal of making schools and public safety priorities for funding, Hazelett said.

The schools general fund allocation will be \$404 million, an increase of 0.1 percent, or \$300,000, over the current year budget. Meanwhile, funding for all general government departments will drop by nearly \$8.7 million. Overall, funding for schools will increase as a percentage of the general fund

budget, from 54.3 percent to 55 percent. The total for schools does not include \$2.5 million in capital funds that will be set aside for new buses.

General fund support for public safety agencies, including the divisions of Police and Fire, will decrease by \$3.2 million. However, overall spending for public safety will increase by nearly \$900,000, with \$4.1 million in capital funds designated for replacement police vehicles and fire apparatus.

“This reserve will be sustainable for three years and funding for these important vehicles will return to the operating budget at that time,” Hazelett said.

In addition to the \$735.3 million general fund, the overall budget will provide \$311.9 million for various other funds, including for water and sewer operations, grant-funded programs and payments toward the county’s debt-supported capital projects.

The Water and Sewer Enterprise Fund, which is supported solely by customer fees, not general tax dollars, will total \$81 million and represent an increase of 3.3 percent, or \$2.6 million, over the current year. The costs of increased debt service and ongoing maintenance of the system are driving a 5 percent increase both to water and sewer service rates and to connection fees.

The Debt Service Fund, which supports annual payments on bond-funded capital projects, such as schools and other facilities, will be \$61 million — an increase of 11 percent, or \$6.1 million, over the current year plan.

The Capital Improvement Program for the upcoming year will total \$147.4 million and will deliver the final appropriation of funds for projects approved in the 2005 bond referendum.

Despite the short-term costs

Spending by general fund category

Education.....	\$404.1 million, 55 percent
Public Safety.....	\$152.6 million, 20.8 percent
General Government.....	\$55.4 million, 7.5 percent
Public Works.....	\$35.5 million, 4.8 percent
Recreation and Culture.....	\$32.4 million, 4.4 percent
Community Development.....	\$19.8 million, 2.7 percent
Health and Social Services.....	\$16.3 million, 2.2 percent
Miscellaneous.....	\$11.5 million, 1.6 percent
Judicial Administration.....	\$7.8 million, 1.1 percent
Total.....	\$735.3 million

vestors and favorable interest rates when it borrows money for capital projects. As a result, the county is able to save millions of dollars in financing costs when it builds schools, libraries and other capital facilities.

The policy change for the year-end fund balance will generate a one-time amount of more than \$22 million, which will be used exclusively to create a dedicated capital reserve fund to replace police vehicles, fire apparatus and school buses during the next three years.

Separately, all funding — a total of \$1.7 million — for replacement computers and other technology was eliminated from departmental budgets. For the next three years, any purchases will be made by tapping \$2.9 million from

Public Schools reduced its spending by eliminating the equivalent of 58.1 full-time positions through attrition and by establishing centralized parking sites to make more efficient use of its school bus fleet. Also, the contracts for new school bus drivers are based on a reduced standard of six hours per day for 183 days.

All of the moves helped the county avoid more drastic cuts and erase an initial budget shortfall of \$53.6 million for the upcoming year — “easily the largest budget gap in my 20 years as county manager,” Hazelett said.

The shortfall resulted from increases in fixed costs, such as payments to the Virginia Retirement System, new operating expenses from recently opened schools and

of new capital projects, Hazelett said the county proceeded with its building program because it has a "moral obligation" to deliver what was promised to voters seven years ago. That approach, he said, also allowed the county to take advantage of historically low interest rates and a competitive bidding market, supported private-sector construction jobs and positioned Henrico for future growth.

"While the decision to continue the county's Capital Improvement Program has a short-term cost, the long-term benefits will prove to be invaluable," he said.

A majority of the capital projects will involve water and sewer system improvements, but the plan also covers the construction of a \$16.7 million Varina Area Library, a \$16 million replacement of the Dumbarton Area Library and \$3 million for development of Short Pump Park.

Funding also will be set aside for roof replacements and mechanical improvements at various schools, general road improvements and the beginning of renovations to the Best Plaza property, which is tentatively identified for future county offices.

Hazelett said he's pleased with how departmental leaders have responded to the budgetary challenges, saying they "continue to find ways to do more with less" even as they strive to improve daily operations. He also cautioned that the recent strategy that has allowed the county to avoid more unsavory budget scenarios cannot continue indefinitely. He said the county has trimmed more than \$96 million in expenses during the past three years.

"We have, quite literally, looked at and considered everything," Hazelett said. "If the county continues to experience significant fixed-cost increases without significant changes in

revenue collections, particularly in the area of real estate, revenue enhancements will be necessary in the near future to avoid significant service delivery reductions and laying off existing staff."

Copies of the budget are available at Henrico libraries, the Circuit Court Clerk's office and at www.co.henrico.va.us/departments/finance/.



Water mains get flushed continued

has launched a comprehensive, countywide effort to clean its water mains. Previously, the county flushed targeted areas in response to specific problems and customer requests.

Public Utilities Director Arthur D. Petriani, P.E. said the program began in eastern Henrico due to older pipes and the past use of wells in the area, which increases the need for flushing. From there, the effort will advance methodically throughout the county; currently the contractor is flushing 30 to 40 streets each week.

What to expect

The Department of Public Utilities (DPU) is mailing letters to residents and businesses about two weeks before water mains are flushed in their area. Workers are leaving door hangers at homes 48 hours prior to the beginning of work, and crews also are placing signs in streets 48 hours in advance.

Additional notice is available online at www.co.henrico.va.us/

[utility/udf/streetnames.html](http://www.co.henrico.va.us/utility/udf/streetnames.html), which provides a four-week schedule of streets covered by the program.

The notification effort is designed to tell residents and businesses what to expect when flushing is under way and let them know the process is not harmful to their building's plumbing or to their health.

Flushing takes place from 9 a.m. to 4 p.m., Mondays through Fridays.

Petriani explained that customers may notice large amounts of water in the street, slight drops in water pressure, air in plumbing lines and discolored or cloudy water.

"The discoloration is caused by the presence of sediment in the water and is not a health concern," he said. "The condition is temporary."

Petriani noted that residents may want to plan ahead by storing sufficient water for drinking and

cooking to avoid using home faucets while water mains are being flushed. Residents should restrict water use and avoid doing laundry and other water-dependent activities while work is under way.

Conditions produced by the flushing program are limited to the immediate area where work is taking place, said Melvin Slough, community liaison for DPU. The project will not affect homes and businesses in other parts of the county.

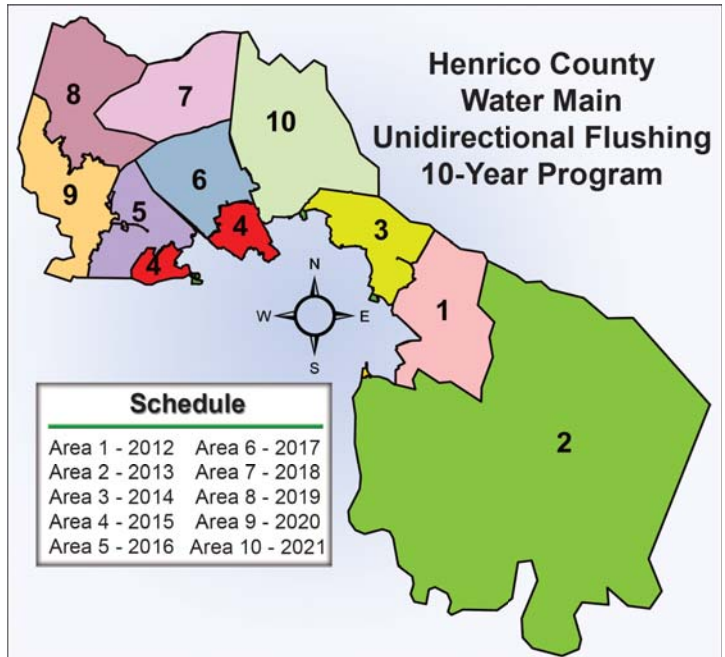
Once flushing on their street is complete, customers can run an outdoor faucet to remove loosened sediment from their plumbing system. Additional tips and information are available at www.co.henrico.va.us/utility.

New technique, greater efficiency

Sediment is present naturally in water, Slough noted.

"Treated water contains miner-

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A 10-year program to clean Henrico's water mains is under way. Crews recently flushed this main near Nine Mile and Echo roads.

als and other substances that can settle out of the water while it is in the pipes," he said.

These materials build up in water mains over time and eventually require removal to maintain the high quality of county water, he said.

For this 10-year cleaning effort, Henrico is using unidirectional flushing for the first time. The technique forces water in a single direction through targeted sections of pipe by strategically closing valves and opening hydrants.

The one-way water flows at high velocity, scouring sediment from pipe walls before it is released through the hydrant onto the street. A device attached to the hydrant removes chlorine from the water before it enters the storm drain runoff system.

Slough explained that unidi-

rectional flushing is more effective and less expensive than conventional flushing, which sends water toward the hydrant from all directions at a significantly slower speed — 2.6 feet per second compared to 5 feet per second with unidirectional flushing.

The slower water removes sediment less efficiently. Whereas water is released from a hydrant for 60 minutes using the conventional method, the unidirectional technique requires just a five-minute burst from the hydrant.

For more information, including street schedules, maps and frequently

asked questions, go to www.co.henrico.va.us/utility and follow the link for "Unidirectional Water Main Flushing."

Residents and businesses also can contact Melvin Slough at (804) 501-7540 or slo09@co.henrico.va.us from 8 a.m. to 4:30 p.m., Mondays through Fridays. After regular business hours, residents who believe the flushing program is affecting their drinking water should call (804) 501-5025.



Flashing yellow arrows planned for additional intersections

Henrico County is proceeding — albeit cautiously — with new traffic signals designed to help motorists understand the need to yield to oncoming traffic before turning left.

In February, the Department of Public Works (DPW) installed at four intersections signals that feature a new flashing yellow arrow, which indicates that drivers may proceed after yielding to oncoming vehicles and pedestrians.

After monitoring driver response, the department is introducing the flashing yellow arrows at an additional five intersections and planning to eventually employ them at all similar intersections.

The new signals replaced long-used ones that had permitted left turns by showing a solid green circle or ball with a sign that reads, "Left Turn Yield on Green."

The Federal Highway Administration and Virginia Department of Transportation approved the use of flashing yellow signals in light of research showing they reduce the number of left-turn accidents by more clearly conveying that motorists must yield to oncoming traffic and pedestrians before proceeding.

"Traffic safety is the most important consideration," said Steven J. Yob, P.E., director of Henrico DPW. "The old-style green ball ... doesn't indicate you

can simply make the turn. Some folks are confused by that. They don't yield to oncoming traffic."

The new signals were first installed at:

- Hungary Road and West End Drive;
- Hungary Road and Francis-town Road;
- Gaskins Road and Ridgefield Parkway; and
- Creighton Road and Cedar Fork Road.

DPW will keep those signals in place and had planned to install by early May additional signals at:

- Cox Road and Waterfront Place;

—CONTINUED, PAGE 6—

RED	
	A solid red arrow means STOP. Drivers turning left must stop.
YELLOW	
	A solid yellow arrow means the light is changing; be cautious making a left turn.
FLASHING YELLOW	
	Turns are permitted, but you must first yield to oncoming traffic and pedestrians and then proceed with caution.
GREEN	
	A solid green arrow means turn left. Oncoming traffic must stop. Do not go straight.

HCTV–Channel 17 schedule

For program descriptions or more information, tune to the Comcast TV Guide channels 20 or 100 or go to www.co.henrico.va.us/pr.



Even Hours
Midnight, 2 a.m., 4 a.m., 6 a.m.,
8 a.m., 10 a.m., Noon, 2 p.m.,
4 p.m., 6 p.m., 8 p.m., 10 p.m.

Odd Hours
1 a.m., 3 a.m., 5 a.m., 7 a.m.,
9 a.m., 11 a.m., 1 p.m., 3 p.m.,
5 p.m., 7 p.m., 9 p.m., 11 p.m.

		Even Hours	Odd Hours
May 21 through May 27	Mon Wed Fri Sun	Safe Waters Ahead: Henrico's Marine Patrol — 33 mins	Hermitage Enterprises: Staffing and Labor Services — 30 mins
	Tue Thu Sat	Ready to Respond: Police and Fire at Richmond International Airport — 25 mins	Caring for the Animals: Livestock to Lizards in Henrico Recreation — 34 mins
May 28 through Jun 3	Mon Wed Fri Sun	Security Officers — mins TBA	In the Public Trust: Historic Preservation in Henrico County — 23 mins
	Tue Thu Sat	Make It Happen: What It Takes to Become a Henrico County Firefighter — 52 mins	The Armour House and Gardens at Meadowview Park — 20 mins
Jun 4 through Jun 10	Mon Wed Fri Sun	Therapeutic Recreation — mins TBA	Lewis Ginter: A Quiet Contribution — 31 mins
	Tue Thu Sat	Airwaves of Yesteryear: Early Television in Central Virginia — 30 mins	A State of Mind: The History of the Glen Allen Community — 29 mins
Jun 11 through Jun 17	Mon Wed Fri Sun	Belmont Golf Course — mins TBA	Taking Flight: Stories of Modern Virginia Aviation — 51 mins
	Tue Thu Sat	Hidden Beauty: The Wildflowers of Virginia — 29 mins	A-Shift: Station 12 24 Hours with Henrico Fire — 31 mins
Jun 18 through Jun 24	Mon Wed Fri Sun	When Seconds Count: Henrico's Emergency 911 Operations — 18 mins	Henrico's Legacy: Commemorating 400 Years — 53 mins
	Tue Thu Sat	Historic Henrico Churches: Windows to Our Past — 28 mins	More Than Skin Deep: Our Most Common Skin Cancers — 20 mins
Jun 25 through Jul 1	Mon Wed Fri Sun	H2O Henrico: From the River to Your Home — 20 mins	The Ideal Place to Live: A History of Sandston — 22 mins
	Tue Thu Sat	Taking Care of Business: Henrico's Economic Development Authority — 25 mins	City Limits: Henrico Escapes Richmond's Attempts to Merge and Annex — 19 mins

Yellow arrows *continued*

- Cox and Sadler Place;
- Nuckols Road and Snowmass Road/Capital One Way;
- Nuckols and Concourse Boulevard; and
- Shady Grove Road and Twin Hickory Road.

The intersections were chosen for the second phase of installations based on their design characteristics and proximity to each other in Henrico's northwestern area, not because they have any higher frequency of accidents, said Michael A. Jennings, P.E., traffic engineer.

Eventually, signals with the flashing yellow arrows could be installed countywide at 38 intersections where left turns are allowed following a yield to oncoming traffic, he said.

DPW is introducing the new signals in phases so officials can monitor driver response.

"After a slight learning curve, which we expected, it's going forward," Jennings said. The flashing yellow arrow is "better understood, and people don't see the green and automatically go."

The new signals carry no additional cost for installation because no new equipment is required, Jennings said.

At the upgraded intersections, the flashing yellow arrow appears during the signal's normal cycles, which also will guide motorists with solid red, green and yellow arrows.

For more information on the traffic signals and how to maneuver through them, watch *Inside Henrico: Spring 2012* at www.co.henrico.va.us/pr/channel-17/online-programs.html. Click the show's video link under "Programs."

County's spending restraint pays off during recession

Eleven years ago, Henrico County put its budget on a diet by capping the incremental increases in expenses at 5 percent per year.

The idea was to restrain spending and boost reserves in robust economies, when real estate values are soaring, so that cuts — and pressure for tax rate increases — can be tempered in less heady times.

That foresight and careful stewardship of public funds is a main reason that Henrico, unlike many Virginia localities and much of the country, has been able to weather the recent economic downturn without significant service cuts, employee layoffs or consideration of a real estate tax increase, County Manager Virgil R. Hazelett, P.E. said.

By capping expenses and estimating revenues conservatively, "Henrico County positioned itself prior to the recession as the 'leanest of the lean,'" he said.

With real estate values still depressed and little change in other revenues, Henrico will begin the next fiscal year July 1 with an operating budget that relies on less revenue — \$22 million's worth — than was collected six years ago. Officials balanced the Annual Fiscal Plan for Fiscal 2012-13 by limiting spending to the most-urgent needs and by making targeted cuts and strategic use of cash reserves, for example, for the purchase of replacement technology, school buses and public safety vehicles.

During the past six years, the county's service needs have continued to rise, with an additional 14,000 people living in the county, about 800 more kindergarten- through 12th-grade students attending Henrico County Public Schools and an increase of more than 6,500 calls for E-911 service.

Despite the budget challenges, the county

has continued to serve the needs of residents by completing 43 new or newly renovated facilities, including schools, parks, fire stations and libraries, during the past six years. Those facilities carried the initial costs of construction as well as the incremental increases in costs of operations, Hazelett said.

With those higher fixed costs, county officials have continued to look for ways to deliver more services without more revenue.

During the past three years, the county has absorbed or cut more than \$96 million in general government and school expenditures, including a \$53.6 million shortfall to begin the fiscal 2012-13 budget review process, Hazelett said.

A report to the Henrico County Board of Supervisors highlights actions taken over the past three years, which include:

- ❖ Eliminating or removing funding for 376.6 vacant general government and school positions, plus holding vacant more than 200 other general government positions as part of a countywide hiring freeze dating from October 2008;
- ❖ Instituting across-the-board operating cuts in general government and schools, guided by the "Changing How Henrico Does Business" initiative;
- ❖ Refinancing more than \$280 million in debt since 2009, saving nearly \$18 million during the life of the bonds;
- ❖ Reducing spending on technology replacement;
- ❖ Limiting spending on employee travel and tuition; and
- ❖ Beginning an initiative aimed at bringing in smaller, less expensive and more fuel-efficient vehicles whenever a vehicle in the county fleet is replaced.

Recreation Roundup

Sat, May 19: May Play Day
Old-fashioned family fun, including music, games, crafts, gardening and food vendors. The Armour House & Gardens. 1-5 p.m. Info: 343-3506.

Thu, May 24: Senior Party in the Park
Enjoy music, contests, demonstrations, crafts, exhibits and more. Concessions available for purchase. *For ages 50+*. Confederate Hills Recreation Center. 10 a.m.-1 p.m. Info: 501-5114.

Sat, June 2: Varina Day
Celebrate the community! Live performances on stage and children's activities such as a petting zoo, moonwalk and face painting. Dorey Park. 10 a.m.-2 p.m. Info: 501-5134.

Tue & Wed, June 5 & 6: "You Heard It Here First!"
The On-the-Air Radio Players

present an old-time show with live music and sound effects. The show will be recorded — be a part of the studio audience! The Cultural Arts Center at Glen Allen. 7:30 p.m. Info: 501-5138.

Sun, June 17: Old-Fashioned Ice Cream Social
Taste delicious ice cream, tour a historic house and play old-fashioned games while enjoying toe-tapping tunes. Walkerton Tavern. 4-6 p.m. Info: 501-5134.

Wed, June 20: Rock the Block
Mid-week family fun in your neighborhood park, with contests, games and live music by The Splash Band. Concessions available for purchase. Woodman Park. 6-8 p.m. Info: 501-5134.

Tue, June 26: Richmond Brass & Percussion Consort
Patriotic concert celebrating Independence Day. Henrico

Theatre. 7 p.m. *Reservations required.* Info: 328-4491.

Wed, July 4: Old-Fashioned Fourth of July
Join us for this spectacular event marking America's independence! Entertainment and activities for the entire family. Concessions available for purchase. Meadow Farm Museum/Crump Park. 1-5 p.m. Info: 501-5134.

Sat, July 14: Tools and Equipment
Learn about the new equipment that made farm life easier circa 1860. Meadow Farm Museum. 12:30-3:30 p.m. Info: 501-2130.

Tue, July 17: The Continentals
Big band sound from The Continentals at the 41st annual summer concert. Hermitage High School. 7-9 p.m. Info: 501-5859.

Fri, July 20: Water Safety Fun
Get tips on water safety and

enjoy activities and exhibits for the entire family. Concessions available for purchase. Osborne Park. 6-8 p.m. Info: 501-5134.

Wed, July 25: "Joseph and the Amazing Technicolor Dreamcoat"
SPARC SummerStarz Touring ensemble, with a cast ages 10-16, presents this popular musical. Henrico Theatre. 3 & 7 p.m. *Reservations required.* Info: 501-5859.

Programs are free and open to everyone except where noted. For additional programs, see At Your Leisure, our catalog of events and classes, available at www.henricorecandparks.com, Henrico libraries and by calling Recreation & Parks at (804) 501-7275.

Library Lineup

Summer Reading Musical Kickoff with Hope Harris: Dream Big — Read!

Tue, Jun 19: Twin Hickory Area Library. 4:30-5:30 p.m. Info: 290-9200; **Tue, Jun 19:** Tuckahoe Area Library. 4:30-5:30 p.m. Info: 290-9100; **Wed, Jun 20:** Fairfield Area Library. 4:30-5:30 p.m. Info: 290-9300; **Wed, Jun 20:** Dumbarton Area Library. 4:30-5:30 p.m. Info: 290-9400.

Thu, Jun 21: Pajama Party for Teens
Kick off the "Dream Big" Summer Reading Club! Hang out, read and enjoy snacks in your pajamas or sweats. Dumbarton Area Library. 7-8 p.m. Info: 290-9400.

SAT Practice Test
Staff from Princeton Review will conduct an SAT practice test and scoring session for rising high school juniors and seniors.

Registration required; now under way. **Sat, Jun 30:** (test) Tuckahoe Area Library. 9 a.m.-1 p.m.; **Thu, Jul 12:** (scoring session) 7-8 p.m. Info: 290-9100.

Crime Scene Investigation for Tweens
Learn about forensic techniques. **Mon, Jul 9:** Fairfield Area Library. 6:30-7:30 p.m. Info: 290-9300; **Tue, Jul 10:** Dumbarton Area Library. 6:30-7:30 p.m. Info: 290-9400; **Wed, Jul 11:** Tuckahoe Area Library. 6:30-7:30 p.m. Info: 290-9100; **Thu, Jul 12:** Twin Hickory Area Library. 6:30-7:30 p.m. Info: 290-9200.

Amazing Mr. B Magic Show for Families
Mon, Jul 16: Sandston Branch Library. 3:30-4:30 p.m. Info: 290-9900; **Tue, Jul 17:** Varina Branch Library. 3:30-4:30 p.m. Info: 290-9800; **Tue, Jul 17:** North Park

Branch Library. 6:30-7:30 p.m. Info: 290-9700; **Thu, Jul 19:** Glen Allen Branch Library. 6:30-7:30 p.m. Info: 290-9500.

Street Smart After Dark for Teens
Get tips for staying safe. **Wed, Jul 11:** Dumbarton Area Library. 6:30-7:30 p.m. Info: 290-9400; **Tue, Jul 17:** Fairfield Area Library. 6:30-7:30 p.m. Info: 290-9300; **Thu, Jul 19:** Glen Allen Branch Library. 6:30-7:30 p.m. Info: 290-9500; **Mon, Jul 23:** Twin Hickory Area Library. 6:30-7:30 p.m. Info: 290-9200; **Wed, Aug 1:** Tuckahoe Area Library. 6:30-7:30 p.m. Info: 290-9100.

Thu, Jul 12-Aug 16: Play With Your Words
This weekly creative writing workshop is about playing with

words — whether novel or haiku, the forum is up to you. *Registration required; participants must commit to all six sessions.* Twin Hickory Area Library. 2-3 p.m. Info: 290-9200.

Sat, July 21: 'Just Rydin' Safely — Bicycle Safety
Join motorcyclists who will share stories, talk about safety and display their bikes; highlighting the magazines Just Rydin' and Women on Motorcycles. Fairfield Area Library. 2-3:30 p.m. Info: 290-9300.

Events are free and open to everyone. For more information go to www.henricolibrary.org; email library@henrico.lib.va.us; or call (804) 290-9000.

Henrico County Board of Supervisors

Vice Chairman
Three Chopt
David A. Kaechele
501-4208
threechopt@co.henrico.va.us



Fairfield
Frank J. Thornton
501-4208
fairfield@co.henrico.va.us



Tuckahoe
Patricia S. O'Bannon
501-4208
tuckahoe@co.henrico.va.us



Chairman
Brookland
Richard W. Glover
501-5292
office@dickglover.com



Varina
Tyrone E. Nelson
501-4208
varina@co.henrico.va.us



Quick Reference Telephone Numbers

Adult Protective Services.....	501-7346
Board of Supervisors.....	501-4208
Building Permits & Inspections	501-4360
Business Licenses/Personal Property.....	501-4310
Child Protective Services.....	501-5437
Community Maintenance.....	501-4757
Community Revitalization.....	501-7640
Fire, Non-emergency	501-4900
Food Stamps.....	501-4001
Health Clinic - East.....	652-3190
Health Clinic - West.....	501-4651
History/Historic Preservation.....	501-5736
Human Resources	501-4628
Human Resources 24-hour Jobline	501-5674
Libraries	290-9000
Magistrates.....	501-5285
Marriage Licenses.....	501-5055
Mental Health Emergency Services.....	727-8484
Permit Center, The.....	501-7280
Planning & Zoning.....	501-4602
Police, Non-emergency.....	501-5000
Real Estate Assessment.....	501-4300
Recreation & Parks	501-7275
Recycling Collection (CVWMA)	340-0900
Schools.....	652-3600
Sheriff.....	501-4571
Traffic Ticket Court.....	501-4723
Trash/Bulky Waste/Leaf Collection.....	501-4275
Vehicle Licenses/Personal Property	501-4263
Volunteer Program	501-5231
Voter Registration	501-4347
Water and Sewer Service	501-4275



Government Center
4301 East Parham Road
501-4000



Eastern Government Center
3820 Nine Mile Road
652-3600

HENRICO TODAY

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County of Henrico
P.O. Box 90775
Henrico, VA 23273-0775
(804) 501-4257
www.co.henrico.va.us/pr



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Excited about our future.**

