



Bucking the trend

—Henrico 2010-11 budget preserves services, low taxes despite lingering bad economy

If Henrico officials could use a single word to describe the county's 2010-11 budget, "unprecedented" would fit the bill.

An unprecedented shortfall in



er's Enhancement Guide: Updates for Today's Lifestyle."

The guide, developed by Henrico's Department of Community Revitalization, is a comprehensive handbook that offers ideas, advice and resources for projects ranging from simple, inexpensive enhancements to larger renovations and additions.

The 138-page publication employs a variety of features — including three-dimensional illustrations, diagrams and enhanced photographs of actual Henrico homes — to assist the owner, or potential owner, of an older home. But it also offers information applicable to homes of any age, such as tips for landscaping, sugges-

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state funding. An unprecedented decline in the county's real estate tax revenue. An unprecedented unemployment rate. The factors coalesced to produce a budgeting process that was, well, unprecedented.

"Without question, the 2010-11 budget has been the most difficult in my 18 years as county manager," said Virgil R. Hazelett, P.E.

For Henrico residents, however, the new budget means business as usual — no changes to the quality services they receive from the county, and no changes to the real estate tax rate they pay for their property.

Dramatic reductions

On April 27, Henrico's Board of Supervisors approved an operat-

ing budget of \$1.023 billion, with a general fund of \$741 million, for the 2010-11 fiscal year that begins July 1. The new operating budget represents a 3.3 percent reduction,

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Helping hand for homeowners

—New book offers ideas, tips for enhancement projects

Henrico homeowners looking to modernize an older home now have a personal assistant to direct the way — the "Homeown-



tions for boosting energy and water efficiency, and ideas for incorporating universal

design features that benefit senior adults.

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Revitalization tool

The Homeowner's Enhancement Guide is the newest tool in Henrico's ongoing effort to preserve and revitalize its mature neighborhoods, said Commu-

enhancements, neighbors are often encouraged to do the same for their home."

Targeting postwar-era homes

A significant proportion of Henrico's single-family homes

built in Henrico during the postwar period fall into five architectural styles — ranch, Cape Cod, Colonial Revival, split level and bungalow — and the Homeowner's Enhancement Guide offers ideas geared toward each style.

Individual chapters give a brief history of the style of home, identify its key features and design variations, and then provide specific suggestions for boosting curb appeal and making additions. Photographs, floor plans and three-dimensional renderings help illustrate enhancement ideas — ranging from foundation plantings to installing a stone walkway to adding a bathroom or bedroom — that fit a variety of budgets.

"Inexpensive improvements such as painting and adding shutters can make a world of difference," Strickler said.

The guide also offers ideas that could apply to any age or style of home. Additional chapters address landscape and yard maintenance, constructing a new home in an established neighborhood, ways to go green around the house and how to "age in place" — adapting a home with universal design elements such as wider doorways and walk-in showers to better accommodate homeowners as they get older.

Other chapters provide advice for organizing a renovation project, working with contractors and obtaining a building permit through Henrico's Permit Center. Checklists help track seasonal maintenance items and appendices refer homeowners to additional resources.

Comprehensive strategy

The Homeowner's Enhancement Guide complements the

county's Reinvest program, Strickler noted. Introduced earlier this year, the Reinvest program offers a seven-year tax abatement on renovations and additions to qualifying homes — those 40 years and older with an assessed value of \$200,000 or less.

"The county now has two new tools to use as part of its revitalization strategy for mature residential and commercial areas, to keep them viable and encourage reinvestment," he said.

The Homeowner's Enhancement Guide can be downloaded free of charge at www.co.henrico.va.us/departments/revit and can be checked out at any Henrico library. Hard copies can be purchased for \$10 at the Department of Community Revitalization, 4062 Crockett Street; at The Permit Center locations at the Government Center, 4301 E. Parham Road, and Eastern Government Center, 3820 Nine Mile Road; and at any county library.

In addition, staff are available to give presentations about the guide to neighborhood associations, civic groups and other organizations. For more information, contact Community Revitalization at 501-7616 or log on to the website.

Budget — continued —

or \$35.4 million, from the 2009-10 budget; the general fund is declining by 4 percent, or \$31.1 million.

Henrico residents won't notice the dramatic reductions, however. The new spending plan preserves county services at existing levels without laying off or furloughing any county employees and without raising the real estate tax rate of 87



The Homeowner's Enhancement Guide provides almost 140 pages of ideas and advice for modernizing an older home. It also offers tips for projects that can enhance any home, regardless of age.

nity Revitalization Director Mark Strickler.

"(The guide) provides a range of ideas to help our residents reinvest in their homes, whether their goal is to make the home more comfortable, increase property value or make the home easier to sell," he said.

A homeowner's enhancement project can have a ripple effect throughout a neighborhood, Strickler said.

"When homeowners improve their property, it not only increases the value of the property but also contributes to the desirability of the entire neighborhood," he said. "These efforts can become contagious — if one person makes

were constructed during the housing boom that followed World War II. From 1945 to 1975, some 35,000 homes were built, filling out new subdivisions such as Farmington and Wedgewood Park; they represent close to 40 percent of the county's single-family homes today.

Most of these homes were well-built, Strickler noted, with quality materials such as brick and hardwood flooring, and are located in convenient neighborhoods with excellent schools.

"But because of their age, size and configuration, they may need renovation, additions or other updates," he said.

Ninety-five percent of the

cents per \$100 assessed value.

“Henrico County will live within its means; we are not going to balance this budget on the backs of our residents or our employees,” Hazelett said. “I’m gratified that we can do this without adding to the financial burden many are experiencing during this ongoing difficult economy.

“The leadership and stewardship of the Board of Supervisors over the past several years have made that possible,” he said.

Henrico benefited again this year from a long-term financial plan, in place since the 2002 fiscal year, which caps annual growth in general fund spending at 5 percent. In addition, officials have long practiced a conservative approach in estimating county revenues, regardless of the health of the economy.

The fiscal foresight served the county well this year, as nearly every source of revenue declined from the previous year. State funding dropped by more than 10 percent, some \$31 million; the vast majority of that amount — \$27.3 million — came from state cuts to education spending. State aid, which typically accounts for one-third of the county’s general fund resources, has decreased by nearly \$52 million, about 16 percent, in the last two years.

And revenue from real-estate taxes, the county’s most important source of funding, endured a record-setting decline. Property in Henrico lost some \$2.7 billion in assessed value last year, with residential real estate dropping 5.5 percent while commercial property lost 13 percent in value. Last year marked the first time since 1942, when almost half of the county’s

tax base was annexed by Richmond, that value of real estate in Henrico decreased. (Henrico uses the most up-to-date information available to determine the assessed value of real estate; reassessments were based on sales information as of Dec. 31, 2009.)

The drop in real estate value translates into a reduction in real estate revenue of \$22 million in the new budget. Hazelett noted that maintaining the current level of revenue would have required an eight-cent hike in the real estate tax rate, from 87 cents to 95 cents — a step the Board of Supervisors was unwilling to take.

Henrico residents can find a silver lining in that cloud, however — the vast majority of homeowners will have smaller real-estate tax bills this year.

Local sales tax revenues suffered last year as well, dropping nearly 5 percent.

The county’s reduced revenues — whether from state funding, real estate taxes or sales taxes — largely are tied to the lingering effects of the recession and the local job market. From January 2008 to March 2010, the Richmond metropolitan region lost more than 14,100 jobs; close to two-thirds of those jobs were in Henrico. From February 2009 to January 2010, the county’s unemployment rate exceeded the state’s rate, reaching a high of 7.6 percent in June.

Budget Director Gene Walter noted that jobs are the most important economic indicator.

“When people are getting hired again, and office space is getting filled again, we’ll see increases in tax revenues and increases in spending as well,” Walter said. “Unemployment is a big key.”

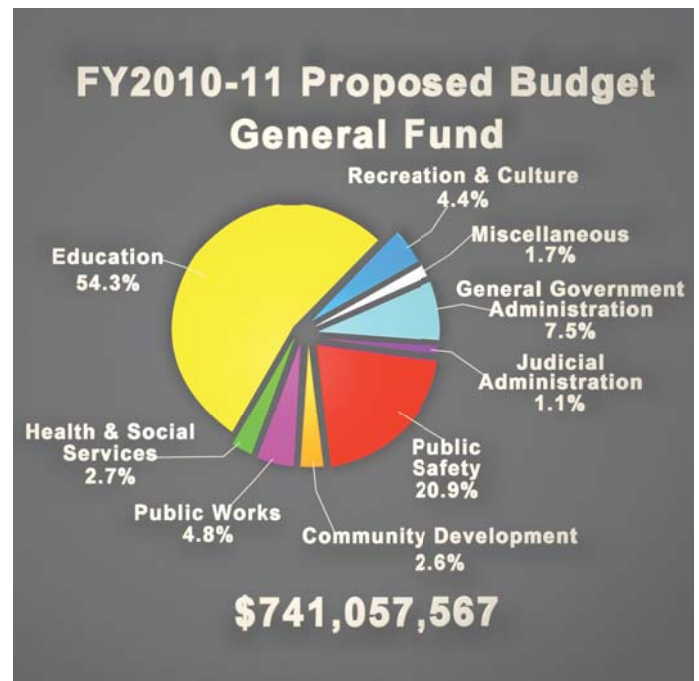
Balancing act

To maintain the county’s low taxes and quality services while experiencing such a sharp decrease in revenue, the fiscal year 2011 budget looked to other areas for savings.

- A hiring freeze, first implemented in October 2008, remained in place, and 101

across the board in general government departments in a variety of ways, such as extending the life of desktop computers and reducing telecommunications expenses.

- Gasoline and diesel costs were lowered and the county’s program to replace its fleet vehicles with smaller, more



vacant general government positions were eliminated.

- 123 positions in Henrico Schools will be eliminated through attrition; the pupil-teacher ratio has been increased by 0.75.
- General government and Schools employees did not receive merit raises or cost-of-living pay increases.
- Operating costs were cut

efficient vehicles continued; in addition, replacement of 16 school buses was deferred for a year.

- Two bond-refinancing efforts produced close to \$7 million in debt-service savings.
- The “Henrico, VA” address-change initiative provided a significant buffer for the

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county's diminished sales-tax receipts, directing approximately \$8 million into county coffers that otherwise would have been lost revenue.

Funding priorities

Although all county agencies are impacted by the 2010-11 budget, residents will notice enhanced services in several key areas.

The Henrico Public Schools appropriation of \$402.4 million, a little more than 54 percent of the general fund budget, is almost \$22 million less than the 2009-10 budget. The entire decrease is due to state cuts, however; Henrico actually boosted its education funding by \$5.5 million in the new budget. Two new schools — Holman Middle and Glen Allen High — will open in September.

"This reflects the steadfast commitment of the Board of Supervisors to the county's outstanding education program, even in this difficult economic environment," Hazelett said.

Other highlights of the 2010-11 budget include:

- The rebuilding of Fire Station No. 8, the renovation and expansion of Fire Station No. 12 and the opening of the Eastern Area Recreation Center. Funding for the facilities was approved by Henrico voters in the 2005 bond referendum.
- The inclusion of a \$77.5 million general obligation bond sale postponed from last year.
- A 5 percent increase in water and sewer rates.

Henrico's 2010-11 budget is available online at www.co.henrico.va.us/departments/finance/omb.html.

Don't pass it by —Wide range of services available at Eastern Government Center

A little more than 12 miles of interstate pavement separate the Henrico Government Center from the county's Eastern Government Center on Nine Mile Road.

But as residents of Highland Springs, Sandston and other east end communities know, the drive west to Parham Road can feel

3820 Nine Mile Road. The facility is home to Henrico County School Board and public schools administration, but it also houses several key general government agencies.

"We often see residents from the county's east end who will drive more than 20 miles to complete a transaction at the Government Center on Parham Road," said Community Development Director Lee J. Tyson. "In most cases, they could have received the same service at the Eastern Government Center without the long drive and time lost from their day.

"We want to make sure our

minor additions and accessory structures like decks and garages; while-you-wait mechanical permit review, approval and issuance for residential trade permits (mechanical, electrical and plumbing); business license review and approval; rezoning request filing; and other services.

- ▶ **Cashier's windows:** Drive through or come inside to pay fees such as water bills, real estate taxes and vehicle license fees.
- ▶ **Social Services:** Receive intake services for expedited food stamp circumstances and the winter fuel assistance program; financial services and redetermination of Aid to Families with Dependent Children; and other services.
- ▶ **Voter Registration and Elections:** Register to vote or change your address; cast an absentee ballot prior to primaries and general elections.
- ▶ **Public records:** Use the public access area to check real estate and court records such as real estate assessments, deeds, land records, assumed names and judgments.

In addition, Henrico's Public Health Department offers a multi-service clinic at its nearby location in the Glen Echo Building, 3810 Nine Mile Road. Services include routine immunizations, seasonal flu shots, a maternity clinic for patients without medical coverage and the WIC (Women, Infants and Children) nutrition program and clinic. Appointments are required for most clinic services; call 652-3190 for more information.

For directions and additional information about Henrico's Eastern Government Center, log on to www.co.henrico.va.us/departments/egc or call 652-3600.



Henrico residents can obtain mechanical and building permits at The Permit Center-East, which is just one of a number of general government services available at the Eastern Government Center.

longer than that, in terms of mileage as well as aggravation. A lot of residents make that trip across the county to obtain a building permit, pay a property tax bill, register to vote or seek another county service.

What they may not know is that they really don't have to go west — residents can access a full range of Henrico government services much closer to home, at the Eastern Government Center,

residents are fully aware of everything that is available to them at our Nine Mile Road location."

Nearly 40 general government employees from several county agencies — Building Inspections, Finance, Public Utilities, Public Works, Planning, Social Services and Voter Registration and Elections — offer a variety of services, including:

- ▶ The Permit Center-East: Customers receive while-you-wait building permit review, approval and issuance for

HCTV-Channel 17 schedule

For program descriptions or more information, tune to the Comcast TV Guide channels 20 or 100 or go to www.co.henrico.va.us/departments/pr.



Even Hours
 12 a.m., 2 a.m., 4 a.m., 6 a.m.,
 8 a.m., 10 a.m., Noon, 2 p.m.,
 4 p.m., 6 p.m., 8 p.m., 10 p.m.

Odd Hours
 1 a.m., 3 a.m., 5 a.m., 7 a.m.,
 9 a.m., 11 a.m., 1 p.m., 3 p.m.,
 5 p.m., 7 p.m., 9 p.m., 11 p.m.

		Even Hours	Odd Hours
May 24 through May 30	Mon Wed Fri Sun	When Seconds Count: Henrico's 911 Emergency Operations — mins TBA	Inside Henrico: Spring 2010 Edition — mins — 18 mins
	Tue Thu Sat	Digging the Truth: Archaeology In and Around Henrico — 21 mins	John Marshall: In the Opinion of the Court — 29 mins
May 31 through Jun 6	Mon Wed Fri Sun	Central Virginia Biography: Mills Godwin — mins TBA	Battlefield Henrico: Savage Station 1862 — 42 mins
	Tue Thu Sat	Home Grown in Henrico: Vegetable Gardening Made Easy — 25 mins	Play Ball: The Babe Ruth 14-Year-Old World Series at Glen Allen Stadium — 29 mins
Jun 7 through Jun 13	Mon Wed Fri Sun	Identity Theft and High Tech Crime — mins TBA	Monticello: Thomas Jefferson's Dream — 25 mins
	Tue Thu Sat	Taking Flight: Stories of Modern Virginia Aviation — 51 mins	Moving the Message: Public Relations & Media Services — 21 mins
Jun 14 through Jun 20	Mon Wed Fri Sun	Douglas Southall Freeman: Voice of the Confederate Soldier — 38 mins	Soaring Free: Bird Watching in Henrico — 24 mins
	Tue Thu Sat	No Stone Unturned: Cemetery Identification in Henrico County — 16 mins	The History of Short Pump — 30 mins
Jun 21 through Jun 27	Mon Wed Fri Sun	Community Revitalization: Vital to Our Future — 22 mins	The Art Within: The Cultural Arts Center at Glen Allen — 18 mins
	Tue Thu Sat	Henrico Police Athletic League — 25 mins	On Air: Early Radio in Central Virginia — 33 mins
Jun 28 through Jul 4	Mon Wed Fri Sun	Dr. John Mosby Sheppard of Meadow Farm 1817-1877 — 31 mins	Saving Lives: The History of Henrico's Rescue Squads — 24 mins
	Tue Thu Sat	Southern Man of Mystery: Edgar Allan Poe — 37 mins	A Calling to Serve: Henrico Police — 16 mins

Cox Road water tower gets a new skin

Even water towers need a makeover every decade or two.

The massive Cox Road water tower, one of Henrico's most prominent landmarks, is getting its first fresh coat of paint — inside and out — since its construction in 1987. By the time they are finished, crews will have applied some 1,500 gallons of paint to the

hulking structure, which is 100 feet in diameter and looms some 160 feet above the county's western skyline.

Weather permitting, the facelift will be completed by the end of the year. But conditions have to be right. Humidity can't exceed 85 percent, and the temperature must be at least 5 degrees above dew point.

The 2-million gallon tower is painted inside out. But what happens to all that water when the inside is being coated? Henrico's Department of Public Utilities (DPU) employs some of its other



facilities, including the Three Chopt pump station and Water Treatment Center, to manage the county's water system in the meantime.

DPU maintains 17 water tanks, but only two are elevated — the elevation provides consistent pressure throughout the county's water system, aiding fire protection as well as domestic use — and the Cox Road tower is the larger of the two. In addition to the facelift, the Cox Road tower is undergoing other upgrades to improve its operations, including a new diffuser system and a clog- and freeze-resistant vent.

Student Government Day in Henrico



Students from Henrico County Public Schools took the reins of county government and schools administration last month during the 53rd annual Student Government Day. More than 150 seniors from nine high schools paired up with officials, learning the roles of supervisors, school board members, county manager, school superintendent

and other officials.

Before assuming their one-day roles in local government, 32 students took the oath of office at an investiture ceremony at Hermitage High School. Pictured from left are the student counterparts for the Board of Supervisors: Dreon Owens, Highland Springs High School, Varina District; Elizabeth Binns, Deep Run High School,

Three Chopt District; Edna Turay, Hermitage High School, Brookland District; Kiana Grant, Henrico High School, Fairfield District; and Adair Wallerstein, Freeman High School, Tuckahoe District. The students were sworn in by Henrico Circuit Court Chief Judge Daniel T. Balfour.

Student Government Day activities ended with a student-run Board of Supervisors meet-

ing. Board members and county officials joined their student counterparts as they debated a number of measures, including construction of Phase II of the John Rolfe Parkway and amending the boundaries of the Henrico Enterprise Zone. Below, County Manager Virgil R. Hazelett, P.E., offers guidance to his student counterpart, Chad Seese of Tucker High School.



Recreation Roundup

Sat, June 5: Varina Day

Celebrate the 16th Annual Community Day! Live performances by Henrico County schools throughout the day. Children can enjoy a petting zoo, face painting, a moonwalk and more. Dorey Park. 10 a.m.-2 p.m. Free. Info: 501-5121.

Sat, June 5: Walkerton Spring Festival

Enjoy crafts, games, face painting, food and live entertainment at one of Henrico County's historical gems. Take a tour of the tavern and enjoy music by the Clarinet Choir of the Richmond Pops. Walkerton Tavern. 12-4 p.m. Free. Info: 261-6898.

Tue & Wed, June 8 & 9:

On-the-Air Radio Players presents

"My Man Godfrey"

Enjoy an old-time radio show featuring live music and sound effects at The Cultural Arts Center at Glen Allen. 7:30 p.m. Free. Info: 501-5138.

Sat, June 12: Under the Stars

Summer Family Film Series presents

"Imagine That" (PG)

Grab your blanket and enjoy a family flick in the park. Armour House.

8:30 p.m. Free. Info: 501-5121.

Sat, June 19: Juneteenth Spectacular

Join us for the oldest nationally-celebrated commemoration of African-American freedom, "Juneteenth." Henrico Theatre. 12-5 p.m. Free. Info: 501-5134.

Sun, June 20: Old-Fashioned Ice Cream Social

Treat your taste buds to Bruster's delicious ice cream; play some old-fashioned games; and listen to some toe-tapping sounds. Walkerton Tavern. 4-6 p.m. Free. Info: 501-5134. *This event will also be held on Aug. 1 at Armour House.*

Wed, June 23: Rock the Block

Join your community for free, mid-week, family entertainment in your neighborhood park. Enjoy live music, contests and games, face painting and more. Cheswick Park. 6-8 p.m. Free. Info: 501-5134. *This event will also be held on July 21 at Robinson Park and Aug. 18 at Spring Park Historic Site in Lakeside.*

Thur, June 24: Henrico Community Band

Bring a lawn chair or sit in the bleachers

and listen to a variety of festive music. Deep Run Park Nature Pavilion. 7 p.m. Free. Info: 501-5859. *This event will also be held on July 29 & Aug 26.*

Mon, June 28: Henrico Concert Band

Bring a lawn chair and listen to a variety of festive music. Dorey Park by the lake. 7 p.m. Free. Info: 501-5859. *This event will also be held on July 26 & Aug. 30.*

Tue, June 29: Richmond Brass and Percussion Consort

Join us for a patriotic concert celebrating Independence Day. Henrico Theatre. 7 p.m. Free. Call for reservations. Info: 328-4491.

Sun, July 4: Old-Fashioned Fourth of July Celebration

Enjoy an array of festive entertainment and activities for the entire family, including music, games and more! Meadow Farm Museum/Crump Park. 1-5 p.m. Free. Info: 501-5134.

Sat, July 17: Under the Stars Summer Family Film Series presents

"Where the Wild Things Are" (PG)

Grab your blanket and enjoy a family flick in the

park. Deep Run Park. 8:30 p.m. Free. Info: 501-5121.

Fri, July 23: The Rinard Family

Enjoy fabulous southern gospel and country music. Henrico Theatre. 7 p.m. Free. Call for reservations. Info: 328-4491.

Tue, Aug. 10: The Continentals in Concert

The 39th annual summer concert featuring The Continentals. Enjoy the best of the big band sound. Hermitage High School. 7-9 p.m. Free. Info: 501-5859.

Sat, Aug. 14: Ahoy Matey! It's a Pirate's Paradise

Enjoy a day of everything pirate and maybe even meet Blackbeard himself! Deep Run Park. 10 a.m.-1 p.m. Free. Info: 290-0305.

For additional programs, check out a copy of "At Your Leisure," our catalogue of events and classes. Copies are available at your local library, or call the Division of Recreation and Parks at 501-7275 to be added to our mailing list. www.henricorecandparks.com

Library Lineup

Sat, May 22: Greetings from Richmond! Historic Postcards

Postcard enthusiasts, history buffs and collectors will enjoy the history and illustrations in "Greetings from Richmond!" North Park Library. 2-4:30 p.m. Free. Info: 290-9700.

Tues, May 25, June 8, 22, July 27, August 10: ESL Conversation Café

Join us for an opportunity to practice speaking English in an informal setting! Dumbarton Library. 7-8 p.m. Free. Info: 290-9400. *(Check for other locations)*

Thurs, May 27: Color Harmony

Join Dan Bartges, author of "Color is Everything" to learn how color harmony works and is applied to painting, interior decorating and flower gardening. Tuckahoe Library. 7-8 p.m. Free. Info: 290-9100.

Thurs, June 3: Basic Digital Photography Workshop

Learn how to take, download, e-mail photos and post to Flickr and other online sites. Bring your camera (or not). Twin Hickory Library. 6-8 p.m. Free. Info: 290-9200.

Tues, June 8: Container Gardening with Herbs

Lu Cavallaro demonstrates how to make the best use of limited outdoor gardening space to grow herbs. Tuckahoe Library. 7-8 p.m. Free. Info: 290-9100.

Wed, June 23: Summer Reading Kick-off Beach Party

Join our "Make Waves" Summer Reading Club. Bring your flip flops, beach chair and books! Dumbarton Library. 6-8 p.m. Free. Info: 290-9400.

Fri, June 25: Conquer the Clutter! Prepare to Downsize!

Susan Campbell of More than Moving for Seniors will give tips and insights on downsizing, decluttering and preparing for a move. North Park Library. 2-4 p.m. Free. Info: 290-9700.

Tues, June 29: Summer Reading Kick-off with C-Shells

Children's singing duo C-Shells will kick off the Summer Reading Club as we submerge ourselves in good books. Gayton Library. 1-2 p.m. Free. Info: 290-9600. *(Check for other locations)*

Thurs, July 8: Celebrate the Sea

Mark Snead of Sea Clear Aquarium Rentals will present uncommon sea creatures to view and enjoy. Fairfield Library. 2:30-3:30 p.m. Free. Info: 290-9300.

Mon-Fri, July 19-23: Teen Summer Money Camp

Play online games to learn about budgeting, car buying, credit, careers and more. Participants must commit to the entire week. Tuckahoe Library. 1-2 p.m. Free. Info: 290-9100.

Mon, July 19: Activated Storytellers

Join us for storytelling as you have never seen it, featuring "Little Mermaid" and the Native American legend "Niagara." Tuckahoe Library. 6:30-7:30 p.m. Free. Info: 290-9100. *(Check for other locations)*

Thurs, July 29: Preserving Your Precious Family History

Laura Davis, archivist from the Library of Virginia, talks about preserving family history and items that represent important memories. Varina Library. 7-8:30 p.m.

Free. Info: 290-9800.

Tues, Aug. 3: Babysitting Workshop

County Extension staff will present a babysitting workshop for teens. Sandston Library. 4-6:30 p.m. Free. To register, call 290-9900 after June 1. *(Check for other locations)*

Sat, Aug. 7 & 14: Teen Writing Workshop

Chris Brown, author of the novel "Hoppergrass," leads the workshop. Fairfield Library. 2-3:30 p.m. Free. To register, call 290-9300.

Tues, Aug. 10: Concert on the Lawn

Celebrate the summer with Ban Caribe performing Latin, Caribbean and R&B music, with balloon sculptures, face painting and refreshments. Twin Hickory Library. 6:30-9 p.m. Free. Info: 290-9200.

For additional programs or information go to our newsletter "Connections" available at local libraries and recreation centers and at www.henricolibrary.org. Questions: call 290-9000.

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Important County Telephone Numbers

Adult Protective Services.....	501-7346
Board of Supervisors.....	501-4207
Building Permits & Inspections.....	501-4360
Business Licenses/Personal Property.....	501-4310
Child Protective Services.....	501-5437
Community Maintenance.....	501-4757
Community Revitalization.....	501-7640
Fire, Non-emergency.....	501-4900
Food Stamps.....	501-4002
Health Clinic - East.....	652-3190
Health Clinic - West.....	501-4651
History/Historic Preservation.....	501-5736
Human Resources.....	501-4628
Human Resources 24-hour Jobline.....	501-5674
Library Answer Line.....	652-3258
Magistrates.....	501-5285
Marriage Licenses.....	501-5055
Mental Health Emergency Services.....	727-8484
Permit Center, The.....	501-7280
Planning & Zoning.....	501-4602
Police, Non-emergency.....	501-5000
Real Estate Assessment.....	501-4300
Recreation & Parks.....	501-7275
Recycling Collection (CVWMA).....	340-0900
Schools.....	652-3600
Sheriff.....	501-4571
Traffic Ticket Court.....	501-4723
Trash/Bulky Waste/Leaf Collection.....	501-4275
Vehicle Licenses/Personal Property.....	501-4263
Volunteer Program.....	501-5231
Voter Registration.....	501-4347
Water and Sewer Service.....	501-4275



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HENRICO TODAY

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Excited about our future.**