

Henrico COVID-19 Emergency Rental Assistance

PROGRAM GUIDELINES

The Henrico COVID-19 Emergency Rental Assistance (COVID-19-ERA) program provides emergency rental and utility assistance to income-eligible households economically impacted during the COVID-19 pandemic. Payment is subject to grant guidelines and the availability of funds. Only one application per household.

COVID-19-ERA ELIGIBILITY

Eligible households must meet **all** of the following criteria:

1. Renters residing in single-family or multi-unit homes located in Henrico County.
2. Someone in your household had a loss of income during the course of the pandemic which resulted in an inability to pay rent or utilities. Applicants are encouraged to identify if & how the financial loss was related to COVID-19. Examples include:
 - a. Workplace closure, job loss, or reduced hours/compensation due to COVID-19
 - b. Employment absence due to school or daycare closure
 - c. Compliance with a physician recommendation to stay home, self-quarantine, or avoid congregating with others during the state of emergency.
3. Annual household income does not exceed 80% Area Median Income
4. Owes past due rent/utilities, or the bill is due within the next 10 days
5. Rent/utility bills are in the name of the applicant. Applicant must have a lease in their name in order to receive rental assistance.
6. Household lacks financial resources to pay their rent or utility bills
7. Household does not receive rental subsidies such as income based housing or a housing voucher
8. Applicants who receive financial assistance give permission for this program to share personal identifiable information and payment details to 3rd parties. These 3rd parties are responsible for collecting and reporting payment information to the federal agencies who oversee grants used by this program.

Applications are available online at <https://henrico.us/dss/>. To request an application by mail visit us online or by calling (804) 501-5294. Applications can also pickup up at any of our office locations.