

HOW DO I REPORT A VIOLATION?

If you are aware of a property in Henrico County that is in violation of any ordinances, please call the Division of Community Maintenance hotline at (804) 501-4757. The hotline is available to address your concerns 24 hours per day. When you call to report a problem, you will be required to give your name and telephone number. This information is kept confidential and will not be released under any circumstances. It will be used only when County staff require additional information to investigate the case or to update complainants of the status of their concerns.

24 Hour Hotline: (804) 501-4757

For more information or to report violations, please visit our website:

www.co.henrico.va.us/maint

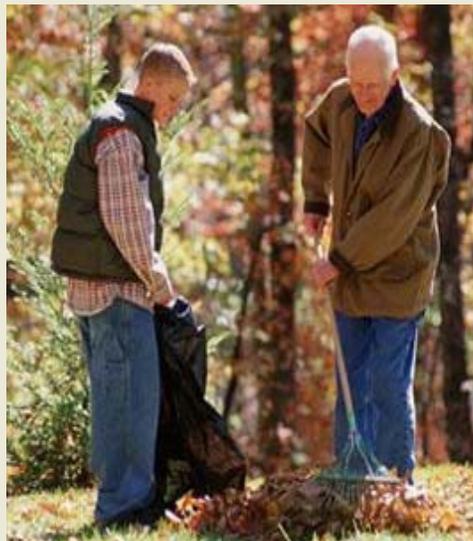


Proud of our progress;
Excited about our future.

FOR MORE INFORMATION

If you would like more information on the Community Cleanup Program, please call the Department of Community Revitalization, Division of Community Maintenance at (804) 501-4757 or log on to their website at www.co.henrico.va.us/maint

If you would like more information on the Neighborhood Cleanup Program, please call the Department of Public Utilities, Division of Solid Waste at (804) 261-8770.



Revised Spring 2012

County of Henrico, Virginia



Community Cleanup Brochure



Department of Community Revitalization

P.O. Box 90775
Henrico, VA 23273-0775
Phone: (804) 501-4757
Fax: (804) 501-7630

www.co.henrico.va.us/maint

MISSION STATEMENT

The Department of Community Revitalization coordinates the County's programs and services intended to promote healthy, vibrant, and attractive residential, commercial, and industrial communities.

DIVISION OF COMMUNITY MAINTENANCE

The Division works cooperatively with citizens through education, volunteer assistance, and communication to gain voluntary compliance with County codes to promote a healthier and safer environment. The Division's motto is: "Service through communication and care"

PURPOSE OF BROCHURE

This brochure contains information about the cleanup programs that are offered to the citizens of Henrico County.



DID YOU KNOW?

Henrico County offers two different types of cleanups to its residents. The first cleanup is called the Community Cleanup. This program is offered by the Division of Community Maintenance within the Department of Community Revitalization. The second program is called the Neighborhood Cleanup. This program is offered by the Division of Solid Waste within the Department of Public Utilities.

COMMUNITY CLEANUP PROGRAM

In 1998, Henrico County began offering community cleanups to certain neighborhoods within the County that were showing signs of distress. With the exposure and popularity of this program, Henrico County's Department of Community Revitalization performs cleanups within 62 different neighborhoods over 31 weekends.

This program is designed for residents within those selected neighborhoods to remove unwanted trash, furniture, brush, overgrowth, yard clippings, leaves, and other residential waste from their property.

Since 1998, this program has removed over twenty-two thousand tons of debris from our neighborhoods. This program has been credited with restoring property values to these older communities.

HOW CAN I RECEIVE A COMMUNITY CLEANUP?

In order to receive a community cleanup, the Department of Community Revitalization must receive a request from a citizen who lives within that neighborhood.

After receiving a request for a cleanup, the Neighborhood Planner for the Division of Community Maintenance conducts a survey of the requesting neighborhood. During this survey, staff search the targeted area for maintenance or environmental violations, such as Inoperable Motor Vehicles, Trash and Debris, Tall Grass and Weeds, and Illegal Storage of Building Materials or Furniture/Appliances.

After completing the survey, the Neighborhood Planner will take the number of homes within the targeted area divided by the number of violations found to get a percentage. This percentage represents the number of homes within the area that have code violations and the percentage must be 10% or greater.

After obtaining the percentage, County staff will make the determination if the requesting neighborhood is eligible for the cleanup. The availability of resources such as funding and open weekends will also be considered. If a cleanup is granted, the neighborhood will be included on the cleanup schedule for the next fiscal year.