# **About Us**

Henrico County Police Division, under the leadership of Chief Eric English, is an award-winning agency, which is internationally accredited. That means our organization meets rigid standards set forth to ensure exemplary customer service through honor, professionalism, commitment, compassion and accountability.



Visit us at

www.henrico.us/police



EMERGENCY: 911 NON-EMERGENCY: (804) 501-5000



ONE TEAM. ONE COMMUNITY.

SAFER TOGETHER

Chief of Police Eric D. English





Henrico County Police Division P.O. Box 90775 | Henrico | VA 23273

Emergency | 911 Non-Emergency | (804) 501-5000 General Info | (804) 501-4800

police@henrico.us

Safety Tips for Henrico Visitors

BUCKLE UP IT'S THE LAW!



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### ON THE ROAD

- If you suspect someone is following you, drive to a safe location and immediately call the police.
- If your car breaks down, raise the hood and call police for assistance. If you
  don't have a cellular phone and someone stops to assist you, it is advisable
  to stay locked in your car and ask them to call the police or local garage.
- If you are involved in a non-injury crash and vehicles can be moved, move them to the side of the road.
- Avoid road rage. Don't drive if you are upset, angry, or tired.
- Never engage in road games with aggressive drivers. If aggression continues, drive to a busy place, or police station for help.
- Always be mindful of your location as you travel. If you need to call for help, you will know your location so police or roadside assistance can find you.
- Dial #77 for Virginia State Police emergency assistance on the interstate highway.
- Keep names and phone numbers of relatives or friends on your person in the event of an accident or emergency situation.

### SIGHT-SEEING

- Ask for directions from the hotel/motel on how to get to the attractions or destinations that you want to visit.
- Ask if there are any areas in town you should avoid. Stick to well lit streets and public areas.
- Looking lost may make you look like an easy target for crime. If you do
  get lost, find an open business and ask for directions or take a cab to the
  destination.
- Carry only as much cash as you need.
- Be aware of your surroundings and never advertise your plans or intentions to strangers; this includes travel routes and the amount of cash you are carrying.
- When using traveler's checks and credit cards, keep a record of the serial
  and card numbers in a safe place. Have the appropriate telephone
  numbers to call in case they are lost or stolen. When using a credit card,
  write in the dollar amount next to your name on the credit receipt to prevent additions to your bill.

#### AT YOUR HOTEL OR MOTEL

- Learn the location of fire exits, elevators, and public phones in case of an emergency.
- Make sure your room has a peep hole or a window so you can identify someone outside your room without having to open your door.
- Be aware of strangers who follow you to your room.
- Never leave computers or other expensive electronic equipment in your room unattended.
- Keep valuables in the hotel safe, or if equipped, the room safe.
- Always verify who is at your door. Do not open the door to strangers. If an
  unexpected visitor claims to be a hotel employee, call the front desk and
  verify.
- Do not display room keys in public places where they could be lost, stolen or reveal your room number.
- When occupying your room, use all locking devices on doors and windows.
- Report suspicious activity to management and to police (501-5000.)

## WHEN SHOPPING, DINING, OR ENJOYING RECREATIONAL ACTIVITIES

- Stay alert and be aware of what's going on around you.
- Be wary of strangers who contact you first. Keep a comfortable physical distance from them.
- Park in a well lit area; be sure to lock the car, close the windows, and keep valuables in the trunk.
- Avoid carrying large amounts of cash; pay with a traveler's check or credit card. Have appropriate telephone numbers in case of loss or theft.
- Deter pickpockets and purse snatchers. Don't overburden yourself carrying articles or packages.
- Carry wallets inside of jacket pockets or front pants pocket. Purses should not be carried dangling by the straps.
- If you're shopping with children, teach them how to go to a store clerk, security guard, or policeman if you become separated or if they have a problem.
- Do not leave room keys in public view on restaurant tables, at the swimming pool, or in other places where they can be stolen.
- Always trust your instincts if you sense danger.