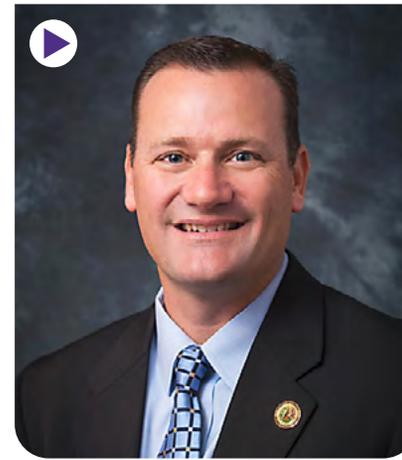


HENRICO COUNTY  
**Annual  
Report**  
FISCAL YEAR  
**2020-21**

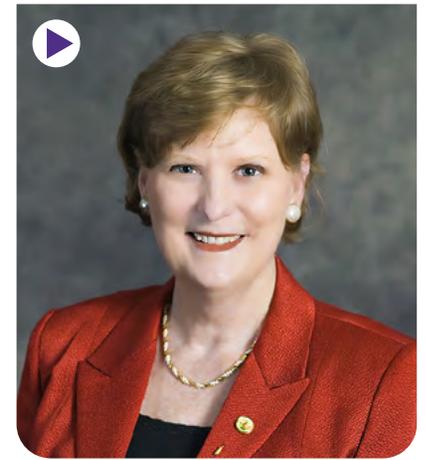
# Honorable Board of Supervisors

## THE LEGISLATIVE BODY

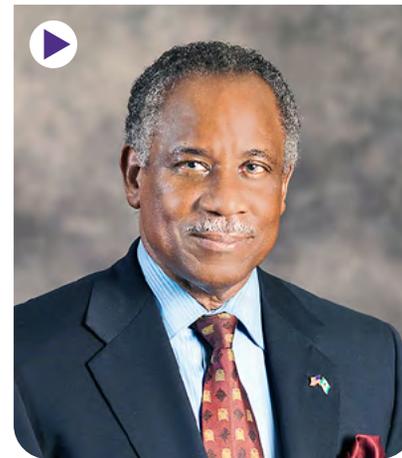
The Board of Supervisors sets policies, approves ordinances and appoints the county manager. Voters in each magisterial district — Brookland, Fairfield, Three Chopt, Tuckahoe and Varina — elect a supervisor to a four-year term. Current terms run through Dec. 31, 2023. The board meets usually twice per month, on the second and fourth Tuesdays at 7 p.m. in the Board Room at the Henrico County Government Center, 4301 E. Parham Road. Public participation is welcome and encouraged, either in person or remotely via WebEx. Meeting agendas and minutes are at [henrico.us/supervisors](https://henrico.us/supervisors). In addition to providing remote access via WebEx, the board offers a livestream of audio and video of its meetings and recordings of previous meetings at [henrico.us/supervisors/video-of-meetings](https://henrico.us/supervisors/video-of-meetings). Board members' district meetings also are routinely livestreamed on WebEx.



**CHAIRMAN**  
**Daniel J. Schmitt**  
Brookland District  
501-4208  
[brookland@henrico.us](mailto:brookland@henrico.us)



**VICE CHAIRMAN**  
**Patricia S. O'Bannon**  
Tuckahoe District  
501-4208  
[tuckahoe@henrico.us](mailto:tuckahoe@henrico.us)



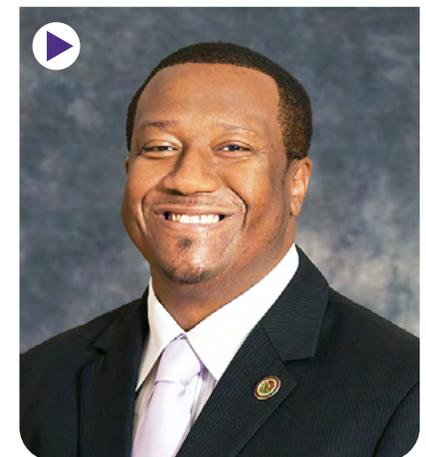
**Frank J. Thornton**  
Fairfield District  
501-4208  
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**Thomas M. Branin**  
Three Chopt District  
501-4208  
[threechopt@henrico.us](mailto:threechopt@henrico.us)

## Henrico County MAGISTERIAL DISTRICTS

- BROOKLAND
- FAIRFIELD
- THREE CHOPT
- TUCKAHOE
- VARINA



**Tyrone E. Nelson**  
Varina District  
501-4208  
[varina@henrico.us](mailto:varina@henrico.us)

\* : Click on photo to watch accompanying video.

## Message from the Manager

On behalf of the Board of Supervisors and our entire workforce, I am honored to present the Henrico County Annual Report for Fiscal Year 2020-21. This past year has been remarkable in every respect and filled with challenges and accomplishments across service areas.

In my nine years as county manager, I have never been prouder of our employees. Every day, they serve our community as #OneHenrico, with creativity, purpose, tenacity and compassion, and truly are part of our Henrico family. This document chronicles their many successes, as guided by the policies and vision set forth by the Board of Supervisors.

Our county is not only functioning but thriving despite the COVID-19 pandemic. COVID-19 remains a serious threat throughout the world, particularly with the emergence of the delta variant. As a local government, we have leaned into these headwinds and found ways to continue to advance our priorities, to refine and, in some instances, reinvent how we provide services and do everything – and I do mean everything – to protect our community's health and well-being.

There is no clearer example of this commitment than the mass vaccination events we began holding at Richmond Raceway just days after COVID-19 vaccine was authorized for emergency use. Working without a template, we collaborated with public and private-sector partners and ultimately administered more than 166,000 doses of vaccine to targeted populations and the public.

These 69 clinics, held from January through May, represent the largest vaccination effort managed by a local government in Virginia. More than 3,000 workers – local and state employees as well as volunteers – logged more than 114,000 hours, saving countless lives. While every partner played a vital role, the magnitude of Henrico's contribution must be recognized. We provided, by far, the largest number of employees – roughly three-quarters of the workers from all local and state partners. This kind of mobilization would not have been possible without the support of our Board of Supervisors and the generous, service-minded spirit of

our staff.

Thankfully, COVID-19 vaccine is now widely available at local pharmacies and doctors' offices. As such, we have shifted to a support role, as our Health District and other agencies take the vaccine directly to neighborhoods, faith communities and other groups that are traditionally difficult to reach. Vaccination is free and offers the quickest and safest path out of this deadly pandemic.

As much as COVID-19 has been and remains a focus, we have refused to let it overshadow our work to build a stronger, more vibrant Henrico. Our accomplishments also include:

- Opening two new high schools – J.R. Tucker and Highland Springs – plus an expanded Holladay Elementary School. These world-class buildings represent a combined investment of nearly \$258 million in our children's future and are the first high schools built simultaneously by our county in more than 60 years. I want to personally thank Dr. Amy E. Cashwell, superintendent of Henrico County Public Schools, and her staff for helping to meet our incredibly aggressive timeline for these projects.
- Continued success in attracting and retaining jobs and investment, with 10 project announcements, representing 1,417 new or retained jobs and \$420.3 million in capital investment. The Henrico Economic Development Authority raises the bar for itself every year. It has already announced projects for the current fiscal year and recently earned two Silver Shovel awards from Area Development for project announcements as well as an Achievement Award from the National Association of Counties for a webinar series on our county's high-speed internet infrastructure, which is vital – just like highway access – for business success.
- GreenCity, which would be our county's largest and most environmentally sustainable development. As proposed, this \$2.3 billion private development would include extensive parks, trails and open spaces integrated among 1.9 million square feet of office space, 275,000 square feet of

retail and restaurant space, 2,138 housing units, two hotels and a 17,000-seat arena.

- Amazing work by our Police Division, which is marking its first anniversary under the leadership of Chief Eric English. The division's accomplishments include an emphasis on transparency and another year of record-low crime.
- Acclaim for our Division of Fire, particularly for initiatives taken during the pandemic to ensure we continue to provide superior emergency response while we also protect the health of our community and firefighters.
- Plans for a transitional recovery center where adults will be able to receive detoxification and addiction support services. This 30-room facility is tentatively planned to open in 2023 on Nine Mile Road, near the Henrico Area Mental Health & Developmental Services East Center.
- LEED Gold certification for the East Center and the Fairfield Area Library – our 17th and 18th government or school building to be recognized by the U.S. Green Building Council.
- 90 active transportation projects valued at \$340 million in large part due to new funding through the Central Virginia Transportation Authority. The 2020 General Assembly created the authority to boost investments in transportation projects and services throughout the region. One of these projects is the Fall Line Trail, a 43-mile paved, multiuse trail that would cut through north-central Henrico and stretch between Ashland and Petersburg.
- Strong engagement with our community and new partnerships. These efforts have been a game changer during the pandemic and have extended to other areas – for example, the county's role in the restoration of historic Woodland Cemetery and other long-neglected, predominantly Black cemeteries.
- Outstanding financial stewardship by our Board of Supervisors, Department of Finance and other departments. After managing the pandemic with an ultraconservative



budget in fiscal 2020-21, we took a significant step toward normalcy in fiscal 2021-22. Our budget strengthens core services, provides the final funding for projects from the 2016 bond referendum and retains existing tax rates. It also rewards the county's workforce – both general government and Henrico County Public Schools – with a well-deserved, once-in-a-generation salary increase.

Before closing, I want to share a few words about our Board of Supervisors. These five public servants continue to provide the vision, leadership and wisdom that propels our county forward. They keep us focused on what truly matters and push us further when we think we have reached our limits. If you are new to Henrico or simply have not yet had an opportunity, I encourage you to reach out and get to know your supervisor. The recently produced biographical videos on the district pages linked from [henrico.us/supervisors](https://henrico.us/supervisors) are a great place to start.

Finally, I want to thank you for your interest in Henrico and for your engagement. By working together and by continuing to aspire and challenge ourselves, we can create – step by step – a community that more perfectly matches our shared vision.

Sincerely,

A handwritten signature in black ink, appearing to read "John A. Withoukas". The signature is fluid and cursive, written over a white background.

John A. Withoukas  
County Manager  
501-4386

**W. Brandon Hinton**  
DEPUTY COUNTY MANAGER  
FOR ADMINISTRATION  
501-4515

**Monica L. Smith-Callahan**  
DEPUTY COUNTY MANAGER  
FOR COMMUNITY AFFAIRS  
501-4288

**Steven J. Yob**  
DEPUTY COUNTY MANAGER  
FOR COMMUNITY OPERATIONS  
501-5470

**Anthony E. McDowell**  
DEPUTY COUNTY MANAGER  
FOR PUBLIC SAFETY  
501-7580

# Education

## NEW, EXPANDED SCHOOLS OPEN

A \$258 million school-building blitz culminated with the openings of a new Highland Springs High School, a new J.R. Tucker High School and an expanded Holladay Elementary School for the 2021-22 school year. The new high schools replaced two of the county's oldest schools; the former Highland Springs and Tucker buildings opened in 1952 and 1962, respectively. With its two-story addition, Holladay doubled its previous size to accommodate enrollment growth. The projects were funded primarily through the 2016 bond referendum.



### Schools and Facilities

Elementary

46

Middle

12

High

9

ACE Centers

2

Alternative Program Centers

3

Total

72

### Students

Elementary

21,149

Middle

11,725

High

15,579

Other

529

Total

48,982

### Graduates 2020

3,679

On-time graduation rate

91%

### Teachers

4,082

Total Employees

7,160

### Pupil/Teacher Ratio

Elementary

18.7

Middle

18.3

High

19.5

### Fiscal 2020-21

Operating Budget

\$646.7 million

Per Pupil Expenditure

\$11,074

For information  
[henricoschools.us](http://henricoschools.us)



\* : Click on photo to watch accompanying video.

## 2016 BOND REFERENDUM

With all general-obligation bonds sold for projects approved by voters in 2016, Henrico is considering whether to hold a bond referendum in November 2022. In initial discussions, officials have identified nearly \$600 million in projects to upgrade schools, roads, recreation and parks, fire facilities and drainage. As part of the fiscal 2021-22 budget, the Board of

Supervisors has appropriated the last set of funds to complete projects from the 2016 bond referendum. Voter support of that referendum resulted in the investment of \$419.8 million in projects for schools, parks, libraries, fire stations and facilities, and roads. Here's where those projects stand.

### Fire

- Fire Training Center, completed
- Staples Mill Firehouse 20, construction underway with opening expected in spring
- Eastgate/Newbridge Firehouse 23, design pending

### Library

- Fairfield Area Library, completed

### Road

- Richmond-Henrico Turnpike improvements, under construction

### Schools

- Crestview Elementary renovation, completed
- Skipwith Elementary renovation, completed
- Tuckahoe Middle renovation, completed

- Pemberton Elementary renovation, completed
- Glen Allen Elementary classroom addition, completed
- Chamberlayne Elementary renovation, completed
- Seven Pines Elementary renovation, completed
- New J.R. Tucker High, opened this fall
- New Highland Springs High, opened this fall
- Holladay Elementary expansion, opened this fall
- Adams Elementary School renovation, design underway, construction slated to begin in summer 2022

### Recreation & Parks

- Glover Park, second phase of development, construction pending

- Dorey Park, Field #7, restroom/concession building, completed; baseball stadium, under construction; spray ground, expected to open next spring
- Cheswick Park, planning underway
- Tuckahoe Park, planning underway
- Tuckahoe Creek Park, future project (recent work involved no bond funding)
- Three Lakes Park, funding now available
- Taylor Farm Park, planning and design underway, opening expected in 2023
- Deep Run Park, planning underway
- High school athletic field rehabilitations, eight schools completed, with J.R. Tucker scheduled for 2022

# Engagement

## CEMETERY RESTORATION

Henrico continued to support the restoration of local, historic Black cemeteries. After aiding the Woodland Restoration Foundation's acquisition of Woodland Cemetery in 2020, the county organized a volunteer cleanup for employees and their families in May and started weekend



service by volunteers from the Sheriff's Office's ORBIT program. The Department of Public Utilities also is managing cutting and clearing of acres of overgrowth and debris. Established in the early 20th century and neglected for years, the 29-acre cemetery on Magnolia Road has an estimated 30,000 graves, including those of tennis champion and civil rights activist Arthur Ashe Jr. and the Rev. John Jasper, founder of Sixth Mount Zion Baptist Church. The county supported a similar cleanup in April at the Sons and Daughters of Ham Cemetery, near the University of Richmond. The 1-acre cemetery dates to 1873 and has as many as 100 graves.

## 2045 COMPREHENSIVE PLAN

The Department of Planning is leading an update of Henrico's comprehensive plan, which will guide how the county grows and changes over the next 20 years. The plan sets a vision and strategies to achieve balanced, orderly development and a high quality of life for all who live, work and play in the county. The current plan – Vision 2026 – was adopted in 2009. The 2045 Comprehensive Plan will set a blueprint for future land uses, natural resources, recreation, open spaces and cultural resources, transportation and public facilities and utilities. It also will encourage participation by residents. The effort kicked off in January and is expected to conclude in 2024.

## SHORT PUMP TOWN CENTER

In collaboration with Dover, Kohl and Partners, the Department of Planning hosted a five-day workshop, or "charrette," in February on keeping Short Pump Town Center the region's premier retail destination. The 1.1-million-square-foot mall faces pressures from development and changes in retailing. The charrette focused on an area with 24 parcels over 147 acres. In virtual sessions, Planning and more than 100 business and property owners, residents and other stakeholders considered redevelopment opportunities made possible through the area's designation as a Form-Based Alternative Overlay District – a tool introduced in Henrico's recently adopted zoning ordinance. The consultants drafted an enhancement redevelopment plan, which was adopted in June as part of the county's zoning code update.

## SUBDIVISION & ZONING ORDINANCE AMENDMENTS

Working with Clarion Associates and other consultants and agencies, the Department of Planning guided a three-year effort that resulted in the first comprehensive updates of the county's subdivision and zoning ordinances since 1955 and 1960, respectively. The new codes were adopted unanimously by the Board of Supervisors in June and took effect Sept. 1. They incorporate updated definitions and terminology as well as new tools to direct growth, which include:

- Four types of planned development districts that encourage unified, high-quality development. They combine a variety of lot sizes and housing types with commercial uses and public parks in compact, walkable neighborhoods.
- A new Form-Based Alternative Overlay District that offers incentives in five areas to help landowners take advantage of their property's untapped potential.
- Neighborhood compatibility standards that protect established communities from impacts that may be caused by new commercial or multifamily development.

## DISTRICT REAPPORTIONMENT

Henrico is preparing to adjust the boundaries of its five magisterial districts to provide proportional representation based on new data from the 2020 Census. In the reapportionment process, the county will prepare a map with the goal of providing generally the same number of residents across the districts based on growth and other changes over the past decade. Henrico's official population as of April 1, 2020, was 334,389 – a 9% increase over the 2010 Census. The constitutionally mandated reapportionment process will be guided by the Department of Planning and the County Attorney's Office and will include public meetings.

\*  Click on photo to watch accompanying video.

# Public Safety

Police data are for calendar 2020;  
Fire data are for fiscal 2020-21



## HONORING CAPT. DON LAMBERT

Capt. Donald L. Lambert Jr., a 33-year veteran of the Police Division, was struck by a vehicle and killed Feb. 27 while out for a run on Greenwood Road. Lambert, 55, joined the division in 1987 and rose to captain of the Special Operations Group. Officers honored his memory and life of service in a procession to Mount Vernon Baptist Church, where Lambert was a longtime member, deacon and Sunday school teacher. In May, more than 70 officers and other county employees participated in the Don Lambert Memorial Workout at his alma mater, Hermitage High School.

## NEW FIREHOUSES

Construction started in December on Staples Mill Firehouse 20, which will primarily serve the Staples Mill Road corridor when it opens next spring. Rising on a 10-acre site along Willis Road, the 13,850-square-foot station will include individual bunk rooms as well as fitness and dayrooms plus four drive-thru bays for vehicles and equipment. The \$10 million project has been designed to meet Silver standards of the LEED (Leadership in Energy and Environmental Design) program of the U.S. Green Building Council. Firehouse 20 is one of two fire stations funded through the 2016 bond referendum. A 12,305-square-foot firehouse is planned on a nearly 5-acre site at 5618 Nine Mile Road, near Westover Avenue. The station, tentatively named Eastgate/Newbridge Firehouse 23, is expected to cost \$9.6 million. Design work is pending.

## NEW LEADERSHIP

Rob Rowley was appointed chief of Emergency Management and Workplace Safety in August.

## CIRCUIT COURT RENOVATIONS

A \$10.7 million renovation of the Circuit courtrooms is expected to be complete by November. The project, which began design work in late 2017, is reconfiguring the five existing courtrooms, installing new HVAC systems and providing audio and video technology to accommodate remote proceedings. The project also created a sixth courtroom, which allowed trials and other proceedings to continue uninterrupted during construction.

## PROMOTING TRANSPARENCY

Following the appointment of Eric D. English as chief in September 2020, the Police Division in February expanded public access to crime statistics and other data, including use of force and pursuit incidents, at [henrico.us/police/crimestatistics](https://henrico.us/police/crimestatistics). The division also updated its vision, mission, values and guiding principles and hired a civilian employee to serve as its first disciplinary review manager. The efforts reinforce English's pledge to promote trust, accountability and partnerships with the community. Police also initiated a review of its policies and procedures and has published online nearly 20 internal policies. These include policies related to responses to resistance, vehicle pursuits, body worn cameras, officers' code of conduct, internal affairs, corrective and disciplinary action, recruitment, personal appearance, hate crime reporting, transportation of individuals in custody, biased policing and freedom of information.

## TRI-ARC REACCREDITATION

The Police Division in March earned TRI-ARC reaccreditation by the Commission on Accreditation for Law Enforcement Agencies (CALEA). The division is one of only 24 agencies worldwide to be honored with the TRI-ARC Award for meeting standards in CALEA's three areas of review: law enforcement, public safety communications and public safety training academy. Police earned its first TRI-ARC Award in 2017. The reaccreditation process started last October and included an independent review of files, compliance with standards, staff interviews and public comment sessions.

## HELPING INMATES STAY CONNECTED

After COVID-19 abruptly ended in-person visitations, the Sheriff's Office began offering jail inmates video chats with family and friends via multimedia tablets designed for correctional facilities. The office has 1,400 tablets – enough to assign one to each inmate. The devices support monitored video calls through the GettingOut app and provide access to entertainment and educational resources. In general, inmates are allowed one scheduled call per week from Friday through Sunday. Video visits also eliminate the possibility of contraband being brought into the jails.

## FIRE BOAT

The Division of Fire started a yearlong lease to base its fire boat at the Rocketts Landing marina. The location offers good visibility and allows the boat to remain on the water so the Marine Patrol Unit can respond quickly to a variety of emergencies on the lower James River, including fires, chemical spills and boaters who are stranded, lost or experiencing a medical problem. Previously, the fire boat was launched from a trailer at Osborne Landing and Richmond Yacht Basin – both about 10 miles downriver from Rocketts Landing. The Marine Patrol Unit has primary responsibility for the stretch of the James from the Richmond Intermediate Terminal to the Appomattox River junction. As part of The Port of Virginia's Maritime Incident Response Team, the unit also can be deployed east to Hampton Roads. In addition to responding to emergencies, the unit

promotes safety in navigable stretches of the James, where recreational boaters mingle with large, commercial vessels.



\* : Click on photo to watch accompanying video.

## AWARD-WINNING PROGRAMS

The Division of Fire earned five Achievement Awards from the National Association of Counties (NACo) for innovative programs, including several that proved invaluable during the COVID-19 pandemic. With its Long-Term Care Facilities initiative, Fire led a multiagency response to coronavirus case outbreaks in the county's 75 nursing homes and other long-term care facilities. Its Communications Fire Officer program helped ensure efficient use of personal protective equipment (PPE) when supplies were limited in the early weeks of the pandemic. The program, also recognized with an Achievement Award from the Virginia Association of Counties (VACo), trains paramedic fire officers to ask in-depth questions as part of their response, allowing them to make informed decisions about the use of PPE and other resources. Fire also earned NACo awards for:

- Alternative Response Unit, which was created to quickly help low-risk COVID-19 patients while continuing to ensure the availability of advanced life support ambulances for patients as needed.
- Communications RN Model, which allowed paramedic fire officers to work closely with Henrico County Public Schools nurses to assess the needs of patients and provide the appropriate response during the pandemic. This program also was recognized by VACo.
- Survive Your 25, a program focused on protecting firefighters from cancer.

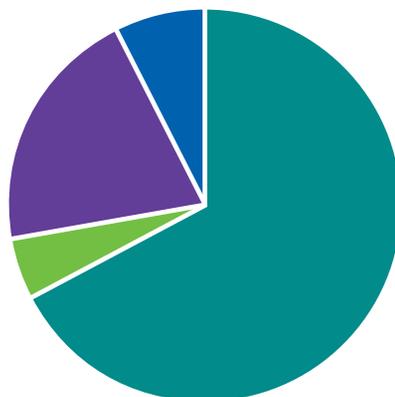
## EMERGENCY COMMUNICATIONS

Renovations concluded in February to prepare the Emergency Communications Center (ECC) for 2023's launch of a new radio system for the region's public safety agencies. The renovations, part of Henrico's \$39 million radio system project, included the reinstallation of consoles and the 911 telephone and computer aided dispatch systems as well as new furniture, cabling and other equipment. The project occurred in phases, allowing dispatchers to work without interruption.

## SUPPORTING OFFICERS IN STRESSFUL TIMES

The Police Division earned an Achievement Award from the National Association of Counties for a program that enhances mental health programs and support for officers and other personnel. The Critical Incident Response and Peer Support teams provide resources, information and other help after particularly stressful or traumatic incidents or during an illness or other personal crisis. The 51-member Peer Support Team spends about 30 hours per week on average helping fellow officers. Twenty-one members also are trained to respond to critical incidents, such as a severe injury to an officer, a catastrophe or a major crime scene.

## CALLS FOR SERVICE



Police.....	<b>124,496</b>
Fire.....	<b>9,127</b>
Rescue.....	<b>37,729</b>
Animal.....	<b>13,615</b>
<b>Total.....</b>	<b>184,967</b>

## CRIME RATE

Major crimes per 1,000 residents

1975: 55.1

1985: 44.1

1995: 40.0

2005: 40.5

2015: 26.4

2020: 21.88\*

(\*down 12.9% from 2019)

## ARRESTS

### INFRACTIONS\*

Adults: **24,839**      Juveniles: **445**

### MISDEMEANORS

Adults: **16,045**      Juveniles: **912**

### FELONIES

Adults: **7,010**      Juveniles: **335**

\*Includes traffic offenses such as speeding

## TOP 10 HIGHEST ACCIDENT LOCATIONS

Laburnum Avenue and U.S. 360/ Mechanicsville Turnpike

**35**

Gay and Laburnum avenues

**30**

John Rolfe Parkway and U.S. 250/West Broad Street

**20**

Glenside Drive and U.S. 250/ West Broad Street

**19**

Gaskins Road and U.S. 250/ West Broad Street

**19**

Crump Street and U.S. 360/Mechanicsville Turnpike

**19**

Dickens and Staples Mill roads

**18**

North Parham and Three Chopt roads

**17**

Laburnum Avenue and U.S. 60/ Williamsburg Road

**16**

Glenside Drive/Hilliard Road, Staples Mill Road

**16**

## OFFENSES

### VIOLENT

**358**

### NONVIOLENT

**7,153**

For more information: [henrico.us/public-data/](https://www.henrico.us/public-data/)

## FIRE INCIDENTS

Fires

**720**

Rescue and EMS incidents

**35,616**

Good intent calls

**3,313**

False alarms and false calls

**3,134**

Service calls

**2,445**

Hazardous conditions, no fire

**943**

Special incidents

**75**

Severe weather and natural disasters

**29**

Overpressure explosion, overheat, no fire

**78**

Total

**46,353**

\*Excludes calls handled by volunteer rescue squads

Civilian fire injuries

**14**

Civilian fire fatalities

**1**

Firefighter fire injuries

**9**

Firefighter fire fatalities

**0**

Structure fires

**229**

Fires contained in room of origin

**179**

Value of property at risk of loss by fire

**\$941 million**

Fire loss (structure and content)

**\$10 million**

(1% of property at risk)

# Community Development

## GROWTH THAT SUPPORTS QUALITY OF LIFE

A community-oriented approach to planning and a healthy balance of residential, commercial and industrial development have long made Henrico a great place for families and businesses. The map highlights key development and redevelopment projects that are planned, under construction or recently completed.

### BROOKLAND

#### Laurel Park

- 16.2-acre commercial property rezoned for a mixed-use development with 350 residential units
- Phase 1 includes a three-story, 178-unit apartment building, with parking and infrastructure improvements
- Phase 2 includes a three-story, 100-unit apartment building, with parking and infrastructure improvements
- Phase 3 includes a one-story, 12,000-square-foot retail building and 72 three-story townhome-style apartment units
- Located west of Woodman Road, north of Hungary Road
- Construction plans under review



### THREE CHOPT

#### Anthology Senior Living

- Rezoned 8.5 acres for a life-care facility and retail uses, including restaurants with outdoor dining
- Three-story, 150-unit life-care facility, with 58 independent-living units, 60 assisted-living units and 32 memory-care units
- Located east of Nuckols Road at Fords Country Lane, south of Hickory Park Drive
- Construction plans under review



#### THREE CHOPT Innsbrook Dominion Residences

- 350 apartments units and 58 residential townhomes for sale
- Located at terminus of Waterfront Place
- Under review

### THREE CHOPT

#### Dominion Energy-Innsbrook Technical Center

- 53,982-square-foot laboratory addition
- Located at 5000 Dominion Boulevard
  - Approved, with construction pending

8

### TUCKAHOE Lakewood

- Addition of 19 independent living cottages and secondary entrance onto Lauderdale Drive to existing life-care facility
- Located at Lauderdale Drive and John Rolfe Parkway
- Under construction



### TUCKAHOE Shire Walk

- 7.9 acres rezoned for a master-planned community
- Up to 81 residential units planned
- Provisional use permit guides master plan and allows outdoor dining
- Located at Church Road and John Rolfe Parkway, under review

### BROOKLAND

#### Baker-Landmark Tech Center

- Two office-warehouse buildings totaling 44,633 square feet
- Located at terminus of Landmark Road, east of Old Staples Mill Road
- Construction plans under review

### FAIRFIELD

#### Springdale Park

- Redevelopment of former Henrico Plaza, west of Mechanicsville Turnpike
- 450 apartment units plus 108 townhomes known as Reserve at Springdale Park
- Construction plans under review

### BROOKLAND

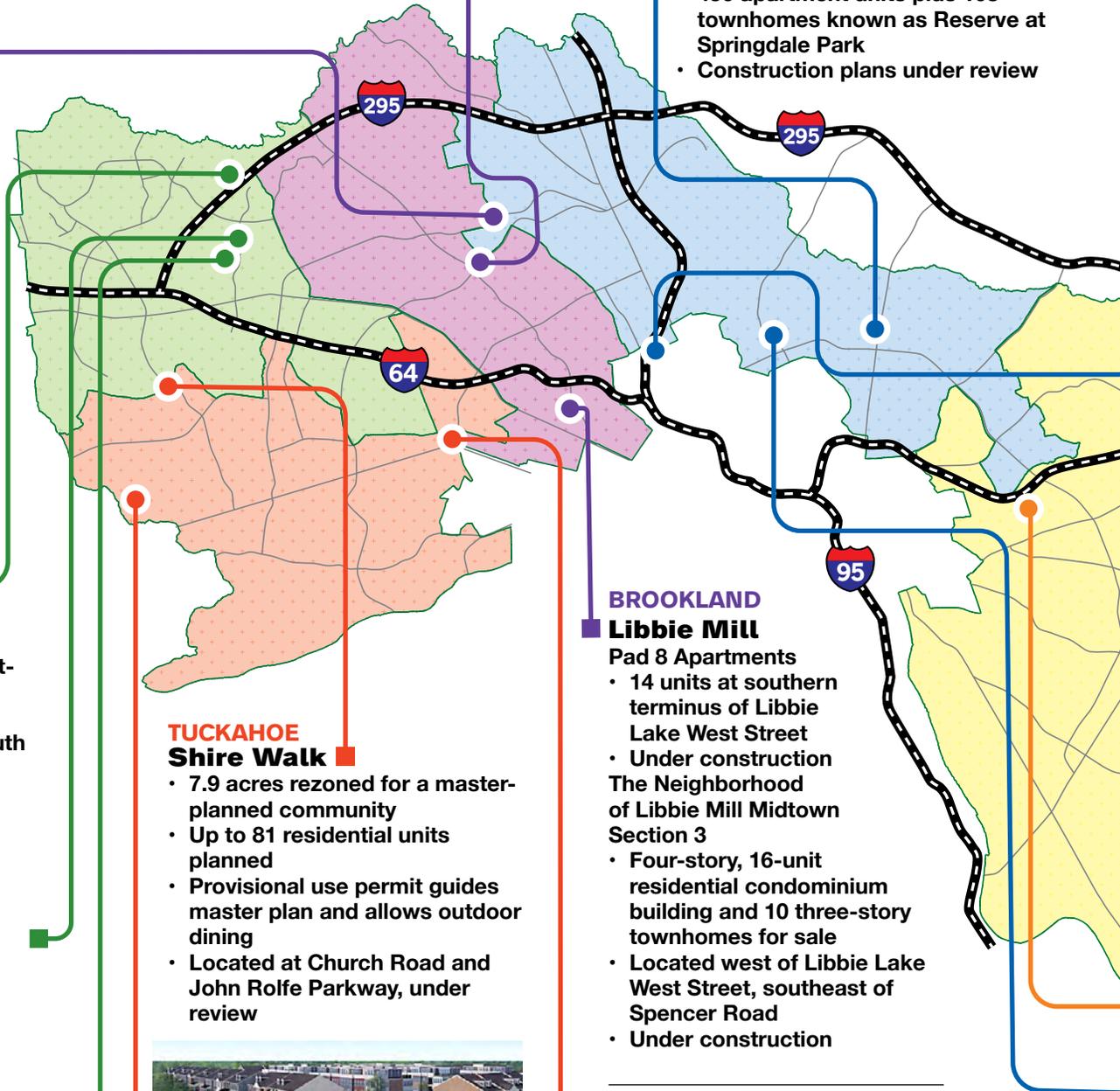
#### Libbie Mill

- Pad 8 Apartments
- 14 units at southern terminus of Libbie Lake West Street
- Under construction
- The Neighborhood of Libbie Mill Midtown Section 3
- Four-story, 16-unit residential condominium building and 10 three-story townhomes for sale
- Located west of Libbie Lake West Street, southeast of Spencer Road
- Under construction

### TUCKAHOE

#### Sunset Hills Square

- One-story, 14,196-square-foot office building
- Located northeast of Horsepen Road and Patterson Avenue
- Under construction





## FAIRFIELD

### Westminster Canterbury Richmond

- One-story, 3,279-square-foot building addition and five-story, 366-space parking garage
- Nine-story, 171,095-square-foot building with first-level parking, administrative offices, a natatorium and 42 independent living units; two three-story buildings with first-level parking and 36 independent living units; two three-story buildings with first-level parking and 40 independent living units; a 5,492-square-foot clubhouse; a 5,410-square-foot maintenance building; and accessory improvements
- Located north of Westbrook Avenue, southeast of Interstate 95
- Construction plans under review

## VARINA

### Sauer Industrial Center Phase 1

- Two warehouse buildings totaling 839,000 square feet
- Located at South Airport Drive and Pocahontas Parkway
- Under review



## VARINA

### Landmark

- 358 residences, including 34 zero-lot-line single-family homes and 322 townhomes
  - Located at Williamsburg and Dry Bridge Commons roads
- Under review

## VARINA

### Lakefield Mews

- 11.1 acres rezoned for a multifamily residential development
- Up to 132 residential units are planned
- Located at Gay Avenue and Lakefield Drive

## FAIRFIELD

### Amazon Robotics Fulfillment Center

- 2.6-million-square-foot warehouse distribution center located south of Richmond-Henrico Turnpike, north of Carolina Avenue
- Under construction

# Economic Development

## STRONG GROWTH

The Henrico Economic Development Authority announced 10 projects, representing businesses new to Henrico or expansions of existing companies. They account for 1,417 new or retained jobs, \$420.3 million in capital investments, \$52.3 million in annual wages and 3.13 million square feet of space. Highlights include:

### AMAZON 1,000 jobs

The online retailer announced in April plans for a state-of-the-art robotics fulfillment center on 119 acres along Richmond-Henrico Turnpike, near Richmond Raceway. The 2.6-million-square-foot facility is under construction and slated to begin operations in early 2023.

### TEMPERPACK 110 jobs, \$21 million investment

The manufacturer of environmentally sustainable packaging products announced in September 2020 an expansion of equipment at its 130,000-square-foot plant on Carolina Avenue. The company noted increased demand for its products during the COVID-19 pandemic through orders of delivered foods and meal kits.

### KROGER 77 jobs, \$2.05 million investment

The grocery chain in January opened its Mid-Atlantic Division headquarters on East Shore Drive in the Innsbrook Corporate Center. The company relocated into a 30,000-square-foot space in western Henrico to better serve large markets in the Mid-Atlantic region.

### PDI EATON 80 jobs, \$3.6 million investment

The power management company announced in February plans to move production from California to its facility on Oakley Court. The relocation will allow an expansion of production capabilities and new lines of electrical component manufacturing.

### ROSE HOLM 10 jobs, \$800,000 investment

The Danish manufacturer of threaded bolts established in late 2020 its first United States facility in Henrico's Eastport Distribution Center. Rose Holm has specialized in bolts for the food and beverage, wind power and heat exchange industries in Europe. The new operation positions the company to serve a major customer and advances its wind energy efforts.

## OTHER ANNOUNCEMENTS

### GREENCITY \$2.3 billion 'ecodistrict' with arena

Henrico is finalizing its review of GreenCity, an arena-anchored development proposed for the northeastern quadrant of North Parham Road and Interstate 95. Envisioned as an "ecodistrict," GreenCity would be designed around principles of environmental sustainability, civic engagement and inclusion. The \$2.3 billion private development would encompass 204 acres and integrate extensive parks, trails and open spaces among about 1.9 million square feet of office space, 275,000 square feet of retail and restaurant space, 2,138 housing units, two hotels and a \$250 million, 17,000-seat arena. GreenCity Partners LLC submitted a rezoning application in June after announcing the project with Henrico officials in December. The project site includes the former headquarters of Best Products, which is now owned by the Henrico Economic Development Authority, as well as nearby Scott Farm. For more information, go to [henrico.us/greencity-info/](https://henrico.us/greencity-info/).

### SIMPLISAFE 250 jobs, \$3 million investment

The producer of self-installed home security systems announced in July an expansion of its Henrico operations. The company plans to open next spring a monitoring center at 4840 Cox Road to support its first local center, which opened at Willow Lawn in 2020 and is creating 572 jobs.

# Infrastructure



## COBBS CREEK RESERVOIR

With construction ongoing, the Cobbs Creek Reservoir is expected to be ready to begin drawing water from the nearby James River in 2023. The 1,117-acre reservoir in eastern Cumberland County is expected to begin operations in 2024, helping to secure Henrico's drinking water needs for perhaps five decades. The \$280 million, 14.8-billion-gallon facility will release stored water back into the James, as needed in periods of drought, to augment flows upriver from the county's main intake.

## HARNESSING SOLAR POWER

In partnership with Sun Tribe Solar, Henrico installed a solar-power system on the Public Safety Building. The rooftop system, capable of producing 104 kilowatts of renewable energy from 260 solar panels, began operating in April and is expected to provide up to 15% of the building's electricity needs. In addition to the Public Safety Building, Henrico has solar systems providing renewable energy to Libbie Mill Library and the Henrico Area Mental Health & Developmental Services East Center, with systems planned for the new J.R. Tucker High School, the new Highland Springs High School and the expanded Holladay Elementary School. Further, the Board of Supervisors has awarded contracts for rooftop systems on the main office of the Division of Recreation & Parks, Fairfield Area Library, Glen Allen High School, Harvie Elementary School, Holman Middle School, Kaechele Elementary School and Colonial Trail Elementary School.

## ROCKY BRANCH & ABELIA ROAD SEWER REPLACEMENT

Site work started in April on a project to abandon an 8- to 18-inch sanitary sewer main from the 1960s and install about 7,800 linear feet of 8-, 12- and 20-inch sanitary sewer main. The work, which will enhance system reliability, is occurring just north of Wistar Road, mostly west of Staples Mill Road. Scheduled for completion in August, the project also includes the replacement of about 30 service connections. The \$4.1 million cost covers design and construction.

## MONTROSE TERRACE AREA SEWER & WATER REHABILITATION

Site work started in February on a project to replace utility infrastructure from the 1940s and 1960s to improve system reliability. Expected to wrap up in April, the project will renew about 3,575 linear feet of 8-inch gravity sanitary sewer pipe and 89 sewer service connections and install about 5,050 feet of 4-, 6- and 8-inch water pipe and 94 water service connections. The costs include \$2.6 million for construction; the project was designed with three other projects for \$1.2 million.

## RICHMOND-HENRICO TURNPIKE WIDENING

Construction has begun on a \$33 million project to widen Richmond-Henrico Turnpike from two lanes to four lanes from Laburnum Avenue to the CSX railroad. Site work between Hummingbird Road and the railroad is expected to continue through June. Right-of-way acquisition is pending for the stretch from Laburnum to Hummingbird, with construction slated to start in 2023. The nearly 1.9-mile project, funded through the 2016 bond referendum and Hillwood Enterprises' development of an Amazon Robotics Fulfillment Center, will upgrade traffic signals and install a 16-foot-wide raised median plus a sidewalk and shared-use path along the road.

## STREAM RESTORATION

The Department of Public Works restored about 1,000 feet of an eroded stream in the Bretton Woods neighborhood in Glen Allen. The work, completed in December and endorsed by more than two-thirds of the community's homeowners, included a realignment of the streambed and a regrading of the channel as well as 4,900 plantings and the placement of instream structures to promote water quality, wildlife, safety and aesthetics. In collaboration with the Department of Public Utilities (DPU), Public Works began work to restore a 2,600-foot section of Roundabout Creek at the Water Reclamation Facility in Varina. The project includes the planting of more than 22,000 shrubs, trees and grasses. With DPU, Public Works also is restoring a stream between Parham Road and Mayland Drive.

## PUBLIC WORKS PUBLIC UTILITIES

Roads  
(linear miles)  
**1,391**

Roads (lane miles)  
**3,557**

Sidewalks (miles)  
**264**

Paved trails (miles)  
**40**

Bike lanes (miles)  
**9**

Water Customers  
**100,804**

Water Main (miles)  
**1,656.18**

Fire Hydrants  
In Service  
**13,750**

Sewer Customers  
**97,737**

Sewer Main (miles)  
**1,532.46**

Water Produced  
(gallons per day)  
**21.52  
million**

Wastewater Treated  
(gallons per day)  
**40 million**

Refuse Collection  
Customers  
**52,293**



## GREENWOOD ROAD ROUNDABOUT

A single-lane roundabout at Woodman and Greenwood roads is open, after a year and a half of construction. The \$5 million project, set to conclude with plantings this fall, is the first roundabout built by Henrico. Designed to promote safe, efficient traffic flow, the project was coordinated with a 1.3-mile extension of Woodman that is being constructed by HHHunt to support its River Mill development and connects to Brook Road via J.E.B. Stuart Parkway. Motorists are encouraged to travel 15 mph or less through the roundabout.

: Click on photo to watch accompanying video.

# Tourism



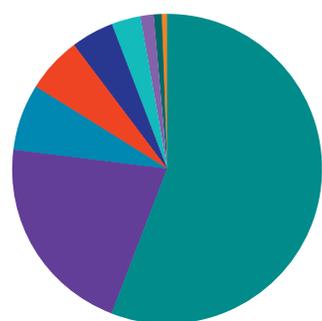
## SPORTS & ENTERTAINMENT AUTHORITY

With construction of an indoor sports and convocation center at Virginia Center Commons targeted to begin in 2022, Henrico is preparing to create a sports and entertainment authority to operate the facility and potentially others as well as to guide the county's sports tourism program. The Board of Supervisors included \$585,896 in the fiscal 2021-22 budget to establish the authority, which would be led by an executive director and appointed board members. The 200,000-square-foot center at Virginia Center Commons is expected to accommodate basketball and volleyball tournaments as well as high school graduations and other events.

## SPORTS TOURISM BOUNCES BACK

Outdoor tournaments and other sporting events returned to near normal in mid-2020 after an easing of state restrictions for COVID-19. Even with safety precautions in place and school gyms still unavailable, 101 tournaments and other sporting events held at county facilities generated \$47.3 million in economic impact in 2020. That's comparable to the economic activity generated by the county's sports tourism program in 2017. The tournaments were conducted safely without any violations of health guidelines.

# Finance



## HENRICO'S GENERAL FUND FOR FY21-22

Education  
**\$560.9M • 57.0%**

Public safety  
**\$215.0M • 21.8%**

General government administration  
**\$64.0M • 6.5%**

Public works  
**\$54.7M • 5.6%**

Recreation and culture  
**\$42.4M • 4.3%**

Community development  
**\$20.6M • 2.1%**

Miscellaneous  
**\$13.4M • 1.4%**

Judicial administration  
**\$10.3M • 1.0%**

Public health  
**\$2.7M • 0.3%**

Total  
**\$983.9 million**

(Some numbers have been rounded up for clarity)

## TAX RATES

**REAL ESTATE**  
**87 cents** per \$100 of assessed value

**TANGIBLE PERSONAL PROPERTY TAX**  
**\$3.50** per \$100 of assessed value

**FOOD AND BEVERAGE (MEALS) TAX**  
**4%** of a taxable meal

**MACHINERY USED FOR MANUFACTURING/ MINING**  
**30 cents** per \$100 of assessed value

**AIRCRAFT TAX RATE**  
**50 cents** per \$100 of assessed value

**DATA CENTER COMPUTER EQUIPMENT AND PERIPHERALS**  
**40 cents** per \$100 of assessed value

**MOTOR VEHICLE LICENSE TAX**  
**\$20** for vehicle less than 4,000 pounds;  
**\$25** for a vehicle 4,000 pounds and more;  
**\$15** for motorcycles

**LOCAL SALES TAX**  
Henrico receives **1%** of the **6%** collected on each purchase

**LODGING TAX**  
**8%** of room rental amount

For a complete list, go to [henrico.us/finance](http://henrico.us/finance).

## BUDGET RETAINS TAX RATES, ADDRESSES COMPENSATION

A year after carefully managing the fiscal impacts of COVID-19, the Board of Supervisors approved a \$1.4 billion budget for fiscal 2021-22 that strengthens Henrico's investments in education, public safety and other core services as well as provides a generational boost to employee pay. The plan represents a \$34.6 million, or 2.5%, increase over the budget that was first proposed for fiscal 2020-21 – before the onset of the pandemic – and a \$114.0 million, or 8.7%, increase over the plan that was ultimately adopted, after \$100 million in cuts. The budget for fiscal 2021-22 includes a \$983.9 million general fund to support most governmental operations, retains the 87-cent real estate tax rate and provides funding for the final projects of the 2016 bond referendum. The budget also includes \$57.6 million to ensure the pay of the county's general government and public school workforce remains competitive and that long-tenured employees are recognized for their service and experience.

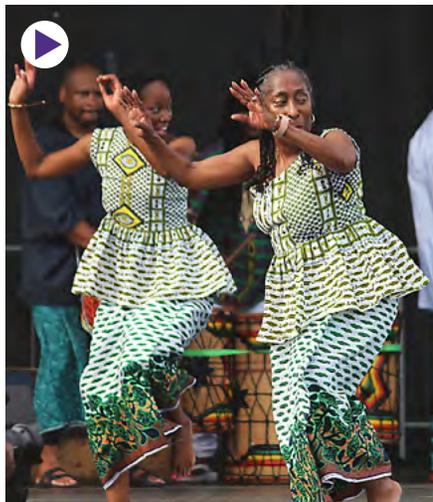
## FINANCIAL RESOURCES & REQUIREMENTS FOR FISCAL YEAR 2020-21

General Resources	2020-21	2019-20	Difference
Real Property Taxes	\$378,765,006	\$370,444,582	\$8,320,424
+ Personal Property Taxes	\$95,517,427	\$95,159,753	\$357,674
+ Local Sales Tax	\$75,612,539	\$69,907,728	\$5,704,811
+ Business and Professional Licenses	\$38,591,364	\$39,626,918	(\$1,035,554)
+ Meals Tax	\$27,127,333	\$30,243,193	(\$3,115,860)
+ Other Local Revenue	\$85,069,507	\$87,158,339	(\$2,088,832)
<b>= Total Local Revenue</b>	<b>\$700,683,176</b>	<b>\$692,540,513</b>	<b>\$8,142,663</b>
+ State and Federal Sources	\$458,921,377	\$433,409,639	\$25,511,738
<b>= Total Revenue</b>	<b>\$1,159,604,553</b>	<b>\$1,125,950,152</b>	<b>\$33,654,401</b>
+ Net Transfer/Adjustments to Fund Balance	(\$194,572,023)	(\$108,766,117)	(\$85,805,906)
<b>= Total Resources</b>	<b>\$965,032,530</b>	<b>\$1,017,184,035</b>	<b>(\$52,151,505)</b>
<b>General Requirements</b>			
General Government	\$187,967,918	\$226,754,348	(\$38,786,430)
+ School Operating	\$493,950,347	\$513,729,672	(\$19,779,325)
+ Public Safety	\$210,961,187	\$206,397,562	\$4,563,625
+ Debt Service	\$72,153,078	\$70,302,453	\$1,850,625
<b>= Total Expenses</b>	<b>\$965,032,530</b>	<b>\$1,017,184,035</b>	<b>(\$52,151,505)</b>

Note: The chart reflects both general and debt service funds. The amounts for fiscal 2019-20 are audited actuals. The figures for fiscal 2020-21 are preclosing and unaudited.

\* Click on photo to watch accompanying video.

# Quality of Life



## CELEBRATING FREEDOM

**H**enrico celebrated Juneteenth – and the end of slavery in the United States – on June 19, with a day of free family fun at Dorey Park. The inaugural Henrico County Juneteenth Celebration, presented by the Division of Recreation & Parks, honored the events of June 19, 1865, when a Union general delivered word to slaves in Texas that they were freed under President Abraham Lincoln’s Emancipation Proclamation of 1863. The Juneteenth Celebration drew an estimated 11,000 guests to the park for fireworks, live music, games, historical exhibits and interpreters as well as a vendor fair featuring Black-owned businesses. Red, White & Lights – Henrico’s free community celebration of Independence Day – returned to Meadow Farm Museum at Crump Park on July 4. An estimated crowd of 5,000 enjoyed music, fireworks and other entertainment. In addition, Recreation & Parks’ event Soulful Sunday: Celebrating African American Heritage earned an Achievement Award from the National Association of Counties. The free event, which debuted in September 2019 at the Eastern Henrico Recreation Center, shared the triumphs and tragedies of African American life and celebrated its traditions through art, music, food, religion and education.

## RESTORED BELMONT REOPENS

**H**enrico’s historic Belmont Golf Course reopened in May after a \$5 million restoration guided by its new operator, the First Tee of Greater Richmond. The Board of Supervisors approved a 20-year lease in late 2019, which allowed the nonprofit First Tee to upgrade and operate the facility, with an emphasis on affordability and accessibility, particularly for youth. With its redesign by Love Golf Design, Belmont now features 12 championship holes, a 35,000-square-foot putting course and a six-hole, par-3 “short course” based on architect A.W. Tillinghast holes across the country. Designed by Tillinghast in 1917, Belmont hosted the 1945 Richmond Invitational and 1949 PGA Championship. Course amenities also include a driving range, wedge range and short-game practice area as well as an upgraded pro shop, improved concessions and space for youth programs. More information is at [PlayBelmontRVA.org](http://PlayBelmontRVA.org).

## BASEBALL STADIUM AT DOREY

**C**onstruction started in June on a baseball stadium at Dorey Park. The \$3.1 million project is converting Baseball Field #5 into a stadium, with a renovated field and new features. These include 346 covered bleacher seats, a press box, spectator areas, sunken dugouts, a new backstop and fencing, LED lighting and a color, digital scoreboard. The project, scheduled for completion by May, also includes renovations to the restroom and concession building.

## MAKING A SPLASH

**W**ith Henrico’s help, NOVA of Virginia Aquatics in September opened an indoor swimming complex in a former Macy’s department store at Regency. The facility includes an eight-lane, 50-meter pool and two three-lane, 25-yard pools. Henrico contributed \$1.75 million to provide a venue for high school swim meets and practices and to support a drowning-prevention initiative by ensuring all children learn to swim by the second grade. Last September, the county and the YMCA of Greater Richmond dedicated a similar facility – the Frank J. Thornton YMCA Aquatic Center, along Laburnum Avenue. The Division of Recreation & Parks earned an Achievement Award from the National Association of Counties for the facility.

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\* Click on photo to watch accompanying video.

## AWARD-WINNING OUTREACH

**H**enrico County Public Library (HCPL) received an Achievement Award from the National Association of Counties (NACo) for the Outreach Call Center, which kept senior residents engaged socially and connected with services during the COVID-19 pandemic. Operated by HCPL with the county’s advocate for the aging, the call center allowed residents to request calls on a schedule to ease their feelings of isolation. The call center was established at the onset of the pandemic and operated for nearly four months, providing dozens of residents with more than 1,300 friendly calls during a lonely and stressful time. HCPL also received NACo awards for:

- Title Talk, an open-ended, virtual book discussion group that started during the pandemic.
- Tween Services at Fairfield Area Library, an innovative approach to delivering services to library users in fourth through sixth grades.
- Journaling Workshops, which were offered virtually to youth through the CONNECT program of Henrico Area Mental Health & Developmental Services’ Prevention Services unit. CONNECT positions youth ages 5 to 16 for success by promoting healthy relationships, academic achievement and employment readiness.

## LIBRARY CIRCULATION

Total Circulation  
**2,549,888**

eContent  
**1,173,581**

Online Database Visits  
**40,300**

Fairfield Area  
**106,443**

Gayton Branch  
**87,605**

Glen Allen Branch  
**90,905**

Libbie Mill  
**273,771**

North Park Branch  
**53,031**

Sandston Branch  
**15,888**

Tuckahoe Area  
**323,375**

Twin Hickory Area  
**323,781**

Varina Area  
**57,341**

Mobile **3,867**

## RECREATION & PARKS

Park visits.....**5 million** per year

Developed parks/facility sites.....**55**

Acreage in developed parks.....**3,344**

## PUMP TRACK AT DEEP RUN

**T**he area’s first bicycle pump track opened at Deep Run Park in October through a partnership between the Division of Recreation & Parks and rvaMORE. The Deep Run Pump Track is a loop that features a series of rollers and berms, which allow bicyclists to propel themselves by shifting – or pumping – their body weight, instead of pedaling. The design helps make the track accessible to bicyclists regardless of age or skill level. The Henrico County Composite Mountain Bike Team and rvaMORE maintain the track for the use of nonmotorized bicycles and scooters.

## TUCKAHOE CREEK PARK EXPANSION

**I**n December, the Division of Recreation & Parks celebrated the completion of Tuckahoe Creek Park’s second phase of development, which more than tripled its boardwalk and trail system. The neighborhood park opened in 2016, with 525 linear feet of boardwalk that extended from Ridgefield Parkway onto Tuckahoe Creek for walking, fishing and accessing nature. The \$664,011 second phase added 1,079 linear feet of elevated boardwalk and asphalt trail, which completed a pedestrian loop to Old Coach Lane. The park meets accessibility standards and offers parking near Old Coach.

# Community Services

## AFFORDABLE HOUSING

The Department of Community Revitalization continued to work with nonprofit partners, including project:HOMES, Maggie Walker Community Land Trust and Richmond Metropolitan Habitat for Humanity, to acquire and rehabilitate or to reconstruct homes in the Highland Springs and Laburnum Gateway areas for sale to low-income buyers. In fiscal 2020-21, the effort resulted in the sale of four homes – two on North Ivy Avenue and one each on Juniper Avenue and Oxnard Road. Two additional homes, under construction on Crawford and Emporia streets, are expected to be ready for sale by early fall.

## DOULA PROGRAM

The Henrico County Health District in March started a doula program for Black expectant mothers to ensure quality prenatal and postnatal care. The doulas are trained labor support specialists of the same culture and background as the expectant mother. They conduct home visits, support a holistic approach to health and ensure access to social services. Last fall, the Health District started a Community Health Worker program to conduct outreach and provide information to targeted minority communities.

## PROMOTING HEALTH & NUTRITION

In partnership with Henrico CONNECT and the Community Learning Center at Wilder Middle School, the Henrico office of Virginia Cooperative Extension offered three six-week classes to teach basic nutrition and healthy meal preparation to 48 youth. The Teen Cuisine @ Home program, offered in summer 2020 and again this past spring, also distributed recipe kits to the participants.

## PERMITS

The Department of Building Construction and Inspections issued 16,544 permits for work with a combined value of \$1.28 billion in fiscal 2020-21. The activity reflects a 5.7% increase in the number of permits and a 37% increase in work value from the prior year.

**Building:** 3,582, \$767.5 million  
**Electrical:** 4,637, \$298.1 million  
**Elevator:** 74, \$7.8 million  
**Fire:** 737, \$21.7 million  
**Mechanical:** 3,933, \$134.9 million  
**Plumbing:** 3,312, \$43.7 million  
**Sign:** 269, \$1.9 million

## EMPLOYEE DEVELOPMENT

The Department of Human Resources earned an Achievement Award from the National Association of Counties for its efforts to support the continued professional development of employees during the COVID-19 pandemic. With many employees working remotely, Human Resources' Organizational Learning and Talent Development (OLTD) Division started a YouTube channel with staff-produced videos to help employees manage stress and continue to receive training in core areas. In the channel's first year, 55 videos attracted more than 18,000 views and were watched 865 hours.

## STRENGTHENING COMMUNITIES

Henrico executed its fifth formal agreement with a developer and prospective owner of a subsidized apartment community that had requested support for public financing. So far, the effort – guided by the Department of Community Revitalization – has resulted in commitments for specific improvements to 1,094 apartment units, which represent about 17% of the subsidized and affordable units in Henrico. The latest agreement positions the 114-unit Place One Apartments for \$6.3 million in renovations, which began this summer.

## SUPPORT FOR RECOVERY HOUSING

Henrico established the CHIRP program, which allows the county to inspect and approve state-certified recovery homes for use by residents. Under CHIRP, which stands for Community Based Housing for Individuals in the Recovery Process, residents can apply for funding to cover their first two weeks of placement in a county-approved recovery home. Established in the spring, CHIRP had approved 13 recovery homes and assisted 11 residents as of July. The program, administered by Community Corrections and Henrico Area Mental Health & Developmental Services, is designed to ensure the safety and effectiveness of a recovery home while removing a financial barrier that can prevent individuals from pursuing help in an accredited sober-living environment.

## BUILD HENRICO

In collaboration with Henrico's community development agencies, the Department of Information Technology launched the Build Henrico website to give residents, contractors and others an online platform to handle a variety of interactions, including making and tracking complaints, applying for building permits, submitting plans and paying fees. The website, at [henrico.us/build](https://henrico.us/build), launched in February with a first phase on code enforcement and annual inspections. Residents are able to report neighborhood concerns, such as potholes and properties with tall grass or weeds, as well as receive feedback, updates, notices of violations and other case information. A second phase, which launched in late summer, allows contractors to apply for permits, estimate fees, request inspections and acquire certificates of occupancy. A final phase, planned for 2022, will support the submission of development plans.

## SERVING THE COMMUNITY

Henrico Area Mental Health & Developmental Services provided services to 9,015 individuals.

- **Mental Health Services**.....6,461
- **Developmental Disability Services**.....1,502
- **Substance Use Disorders Services**.....729
- **Jail Services**.....1,402
- **Early Intervention Services**.....1,075
- **Emergency Screenings for Psychiatric Hospitalization**.....1,612

The Department of Social Services provided financial assistance and programs to help individuals and families meet their basic needs and live independently. The department also protected abused and neglected children as well as aged and disabled adults.

- **Supplemental Nutrition Assistance Program (SNAP)**
- **New applications**.....13,874
- **Cases under care**.....23,936
- **Medicaid**
- **New applications**.....13,865
- **Cases under care**.....43,314
- **Temporary Assistance for Needy Families (TANF)**
- **New applications**.....1,985
- **Cases under care**.....992
- **Children served**.....1,763
- **Adult Protective Services/Adult Services**
- **Reports completed**.....1,198
- **Cases under care**.....618
- **Adult services cases under care**.....1,210
- **Long-term care/assisted living facility screenings completed**.....557
- **Child Protective Services/Prevention Foster Care**
- **Investigations and family assessments**.....216
- **Children in foster care**.....177

## HENRICO BY THE NUMBERS (as of 8/1/21)

- Population.....**334,389\***
- Land area (square miles).....**244.12**
- Total housing units.....**138,999**
- Assessed value of taxable land and improvements...**\$44,118,383,900**
- Library facilities.....**9**
- Recreation/community centers.....**20**
- Firehouses.....**21**
- Voting precincts.....**91**
- Registered voters.....**234,993**

\*Source: 2020 Census

# DIRECTORY

As of SEPTEMBER 2021

## ADMINISTRATION

---

### **County Manager**

John A. Vithoulkas, 501-4386

### **Chief of Staff**

Cari M. Tretina, 501-4276

### **Deputy County Manager for Administration**

W. Brandon Hinton, 501-4515

### **Deputy County Manager for Community Affairs**

Monica L. Smith-Callahan, 501-4288

### **Deputy County Manager for Community Operations**

Steven J. Yob, P.E., 501-5470

### **Deputy County Manager for Public Safety**

Anthony E. McDowell, 501-7580

### **Assistant to the County Manager – Board Affairs/Clerk of the Board of Supervisors**

Tanya N. Brackett, 501-4436

### **Assistant to the County Manager – Intergovernmental Relations**

C. Michael Schnurman, 501-4912

### **Building Official**

Gregory H. Revels, 501-4373

### **Chief, Division of Fire**

Alec W. Oughton, 501-4901

### **Chief, Emergency Management & Workplace Safety**

Rob Rowley, 501-5162

### **Chief, Police Division**

Col. Eric D. English, 501-4840

### **County Attorney**

Joseph T. (Tom) Tokarz, II, 501-4351

### **Director, Capital Region Workforce Partnership**

Brian K. Davis, 652-3220

### **Director, Community Corrections Program**

Shelby P. Johnson, 501-4122

### **Director, Community Development**

Lee J. Tyson, 501-4776

### **Director, Community Revitalization**

Eric S. Leabough, 501-7610

### **Director, Court Service Unit**

Kathleen E. Jones, 501-4949

### **Director, Finance**

Meghan F. Coates, 501-4266

### **Director, General Services**

John H. Neal, Jr., 501-5271

### **Director, Health**

Danny TK Avula, MD, MPH, 205-3721

### **Director, Human Resources**

Yvette D. George, 501-7202

### **Director, Information Technology**

Travis M. Sparrow, 501-5976

### **Director, Internal Audit**

Vaughan G. Crawley, 501-4292

### **Director, Libraries**

Barbara F. Weedman, 501-1901

### **Director, Planning**

Ralph J. Emerson, Jr., 501-4605

### **Director, Public Relations**

Ben A. Sheppard, 501-4976

### **Director, Public Utilities**

Bentley P. Chan, P.E., 501-4280

### **Director, Public Works/ County Engineer**

Terrell Hughes, P.E., 501-4395

### **Director, Real Property**

Vacant, 501-4552

### **Director, Recreation & Parks**

Edwin (Neil) C. Luther, IV, 501-5119

### **Director, Social Services**

Ty F. Parr, 501-7774

### **Executive Director, Economic Development**

Anthony J. Romanello, 501-7654

### **Executive Director, Mental Health & Developmental Services**

Laura S. Totty, 727-8585

### **Executive Director, Sports & Entertainment Authority**

Vacant

### **General Registrar**

Mark J. Coakley, 501-4345

### **Superintendent, Juvenile Detention Home**

Edward O. Martin, 501-4944

### **Superintendent, James River Juvenile Detention Center**

Michael D. Martin, 652-3041

### **Superintendent, Schools**

Amy E. Cashwell, Ed.D., 652-3717

### **Unit Coordinator, Extension Agent ANR**

Kimberly H. Edmonds, 501-5160

## ELECTED CONSTITUTIONAL OFFICERS

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### **Clerk of the Circuit Court**

Heidi S. Barshinger, 501-5056

### **Commonwealth's Attorney**

Shannon L. Taylor, 501-4218

### **Sheriff**

Alisa A. Gregory, 501-4571

## JUDGES

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### **Circuit Court**

L.A. Harris, Jr.  
Rondelle D. Herman  
Randall G. Johnson, Jr.  
John Marshall  
Richard S. Wallerstein, Jr.

### **General District Court**

Thomas O. Bondurant, Jr.  
Lauren A. Caudill  
G. Barton Chucker  
B. Craig Dunkum  
John K. Honey, Jr.  
Barbara C. Shaw, Clerk  
501-4726

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Sharon G. Jacobs  
Linda Y. Lambert  
Stacy E. Lee  
Stuart L. Williams, Jr.  
Shannon Meadowcroft, Clerk  
501-4223

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Marsalis D. Banks  
Marcy E. Beall  
Tekia S. Cooper  
Morgan R. Emanuel  
Robert G. Hearn  
Samantha A. Jordan  
Christopher I. Lee  
Colleen H. Maxwell  
Sara E. Munoz  
Charles F. Seal, III  
Tony S. Tate, Sr.  
Jeffrey B. Znotens  
501-5285

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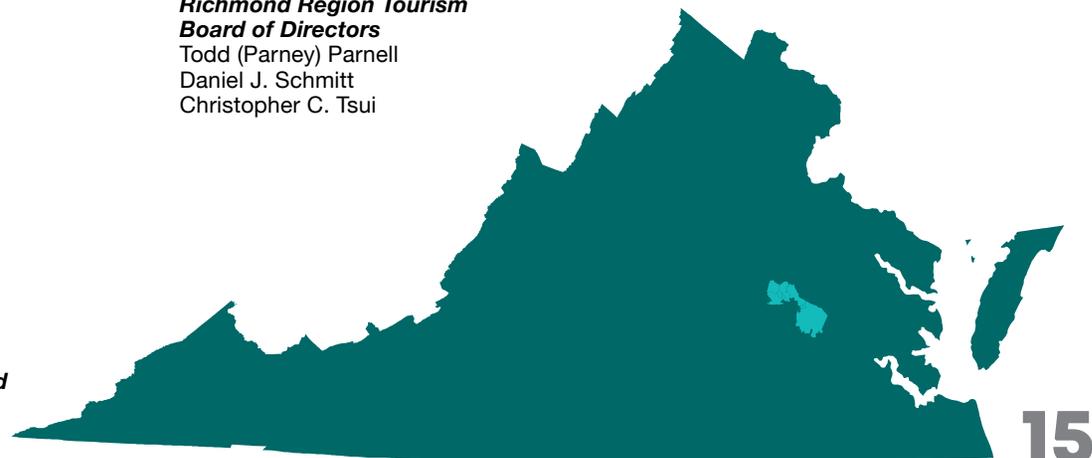
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# COVID-19

## GRANT FOR COVID-19 ACTIVITIES

The Richmond and Henrico Health Districts received a \$96,490 grant from the National Association of County and City Health Officials to help them protect the community from COVID-19. The grant enabled the hiring of an infection control specialist and supported team training to enhance response efforts. Public health teams provided support to long-term care facilities, jails and detention centers, schools and other high-risk work settings, such as warehouses, construction sites and processing plants.

## VACCINATING AT-RISK COMMUNITIES

In collaboration with the faith community, Henrico established a pilot program to provide COVID-19 vaccine to at-risk communities and individuals ages 65 and older. The targeted program initially anticipated 2,000 shots but was expanded to serve thousands of additional adults when vaccines were scarce and the state's online registration system posed a barrier. Recognizing the system as a potential language or technology challenge, Henrico created a process that allowed individuals to speak to Henrico call center staff for scheduling. The county also:

- Collaborated with Asian, Hispanic and refugee community groups as well as others to host multilingual sessions with the Virginia Department of Health to dispel myths about the vaccine.
- Hosted the region's first walkup clinic for minority and undocumented individuals.
- Established a partnership with Hands On Greater Richmond to get hundreds of volunteers to staff the mass vaccination events at Richmond Raceway.

## PROVIDING CARE KITS

Henrico continued to distribute COVID-19 care kits to help residents stay safe and to promote testing and access to vaccine. The kits include reusable, cloth face coverings, hand sanitizer and COVID-19 information in 11 languages. County employees and volunteers provided thousands of kits to communities in all five magisterial districts. The county also provided kits to nonprofit partners and the faith community for distribution during the pandemic.



## MASS VACCINATION EVENTS

Soon after COVID-19 vaccines received emergency approval from the U.S. Food and Drug Administration, Henrico organized a massive effort to inoculate key worker groups and ultimately the public under the state's plan for a phased distribution. From January to late May, the county hosted 69 mass vaccination events at Richmond Raceway that delivered 166,365 shots of the Johnson & Johnson, Moderna and Pfizer-BioNTech vaccines. It was the largest locally operated mass vaccination site in Virginia and was overseen by the Office of Emergency Management and Workplace Safety in coordination with the Richmond and Henrico Health Districts, other Henrico agencies, Virginia Department of Health and other partners. In appreciation for their contributions during the pandemic, the Board of Supervisors in June established and awarded its highest honor – the Distinguished Community Service Medal – to three recipients:

- Richmond Raceway, for its partnership in the mass vaccination events.
- Westwood Pharmacy, for helping to coordinate the receipt, storage and distribution of the vaccines.
- The Rev. Dr. Emanuel C. Harris, senior pastor of Jerusalem Baptist Church, for helping to mobilize faith leaders in the region to reach people of color, who are at greater risk for complications from COVID-19, and to provide critical information about and access to the vaccine.

## VIRTUAL LEARNING

Henrico provided \$1.2 million to ensure that youth and their families had access to affordable child care and virtual learning during the pandemic. The county supported Out-of-School-Time partners who shifted services to provide full-day virtual learning support to families.

## ADDRESSING HOUSING, FOOD & OTHER NEEDS

The Department of Community Revitalization supported the distribution of nearly \$1.8 million from the federal Coronavirus Aid, Relief and Economic Security (CARES) Act to address community needs during the COVID-19 pandemic. In fiscal 2020-21, the funds provided homeless or housing services to 454 individuals or households, financial support to 33 small businesses and other assistance to 1,090 individuals. Separately, Henrico partnered with Virginia Housing and the Virginia Department of Housing and Community Development to provide rental assistance to 1,904 households, using more than \$12.6 million from the CARES Act. In addition, the Henrico COVID-19 Emergency Rental Assistance (ERA) program offset \$573,434 in housing costs for qualifying residents whose finances were hurt during the pandemic. The program, administered by the Department of Social Services, covered 211 rent payments and 70 utility payments from July 2020 to June.

### Cases

31,770

### Hospitalizations

1,214

### Deaths

673

### Vaccinations

At least one dose, total population:

65.5%

Fully vaccinated, total population:

57.7%

At least one dose, adults:

77.2%

Fully vaccinated, adults:

68.7%

Henrico data as of Sept. 20

ONE COUNTY.  ONE COMMUNITY.

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