

Password Guidelines

Passwords must be a minimum of 8 characters and must contain at least one letter and one number.

Passwords cannot contain consecutively repeating characters.

Passwords cannot contain the user name.

User will be locked out of the system after 3 failed attempts.

Passwords will expire every 90 days.

Passwords cannot be reused within 365 days.

Password Reset

Please enter the email address which you used when you registered. A new password will be sent to you at this address. School employees or applicants should email edareset@henrico.k12.va.us for assistance. If further assistance is needed, call 804-652-3664. General Government employees should call 804-501-4357.